

## Action Item 4: Modification to Student Card Pilot

### Proposed Change to Policy:

Proposed by: David Singleton, Live Oak Public Libraries

See attached proposal.

### Survey Results:

The following summary is based on survey results from 43 PINES Subcommittee members and Directors representing 32 library systems. Two questions were asked:

1. Should the Student Card Pilot permission group allow 5 concurrent checkouts instead of 2?

#### Responses by Circulation Subcommittee Members Only:

	Responses	Percentage
Yes	9	100%
No	0	0%
Not Sure	0	0%

#### Responses from Other Subcommittee Members and Directors:

	Responses	Percentage
Yes	32	94%
No	0	0%
Not Sure	2	6%

#### Summary of All Responses:

	Responses	Percentage
Yes	41	95%
No	0	0%
Not Sure	2	5%

**2. May LOPL expand the pilot plan from a single school to multiple schools in the Savannah-Chatham County Public School System?**

**Responses by Circulation Subcommittee Members Only:**

	<b>Responses</b>	<b>Percentage</b>
Yes	9	100%
No	0	0%
Not Sure	0	0%

**Responses from Other Subcommittee Members and Directors:**

	<b>Responses</b>	<b>Percentage</b>
Yes	30	88%
No	0	0%
Not Sure	4	12%

**Summary of All Responses:**

	<b>Responses</b>	<b>Percentage</b>
Yes	39	91%
No	0	0%
Not Sure	4	9%

**Comments**

**Comments For:**

- Digital Cards and Student Only Cards are good ideas and have good intentions. A fine-free account with standard PINES policy limitations could prove more beneficial. In Action Item 2 I stated that the NOFINES permission pilot should first focus on active military and veterans I do agree that such permission should also be extended to students. That STUDENT should be defined as any person regardless of age who can provide documentation to being an ACTIVE student and that a STUDENT CARD should provide the full-PINES experience minus the fines. Students K-12 renew annually (I assume this to be true for this pilot program from how the expiration dates for the student digital card and permissions worked) whereas a standard PINES account renews every two years and there may not be effective or efficient communication between parents, school boards, schools, and libraries which accounts for low opt-in numbers and accounts not being renewed for K-12 students in a timely manner. We cannot always expect

people to be on the same page about an idea in the discussion and I have witnessed many similar discussions and ideas that could potentially be blended together for the benefit of PINES patrons. There is also the ongoing discussion of how to provide the fines-free experience to patrons under the age of 18 in general, student or not. And also the continual discussion about adults who never signed up for an account in the first place and instead signed their child up then ran a bill upon the child's account and the ever-increasing number of accounts sent to collections for library systems still sending accounts to collections.

tl;dr: Consider that maybe that all these cards and permission ideas are good and that maybe it is time to revamp our PINES account types and permission levels overall. And maybe continuing with this pilot program is not advantageous to the mission.

- I look forward to the report on the Feb launch success and solutions to issues they encounter.
- I look forward to them continuing to iron out these details for future implementation at other systems.
- I would consider 10 items rather than 5 but 5 is better than 2.
- I'm unclear of how LOPL will be ingesting the data from the schools to create the 42,000 accounts, but I recommend that PINES develop a method to electronically ingest data from school systems and batch create student accounts for LOPL and for other interested systems.
- Not opposed to the proposed changes for the PILOT library but would like to see each system have the ability to set their own restrictions on the number of checkout if/when the pilot program goes live for all PINES member libraries.
- Re. no. 2: I would like to see if participation increases with the expansion of the checkout limit at Heard Elementary; however, there may be more interest at other schools in SCCCPS than at Heard (with 4 out of 185 students participating, the interest just might not be at Heard, the checkout limit notwithstanding), and thus those students would benefit from the program.
- This is a student access pilot for other PINES systems and these changes will help to ensure its success.
- Would love to see a statewide student card adopted PINES-wide.

#### **Comments Against:**

- (none)

#### **Other Comments:**

- This may have been discussed when the original proposal was made, but is there any procedure in place for duplicate accounts? Will these accounts be able to request materials from other libraries/systems? If so, is the number of holds limited? Will there be any server stability issues from adding that many users to the database?