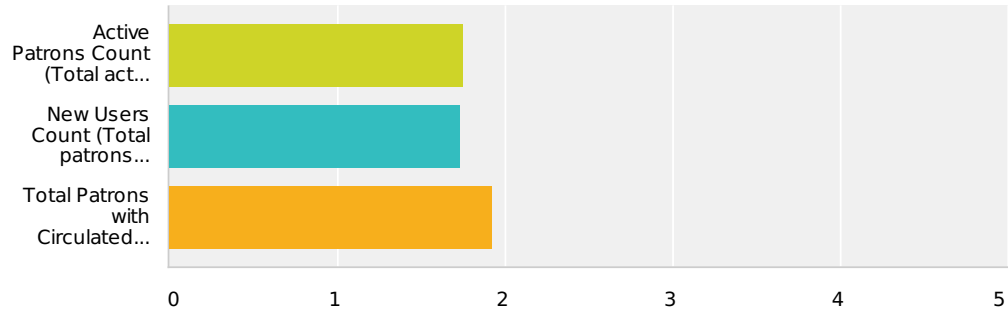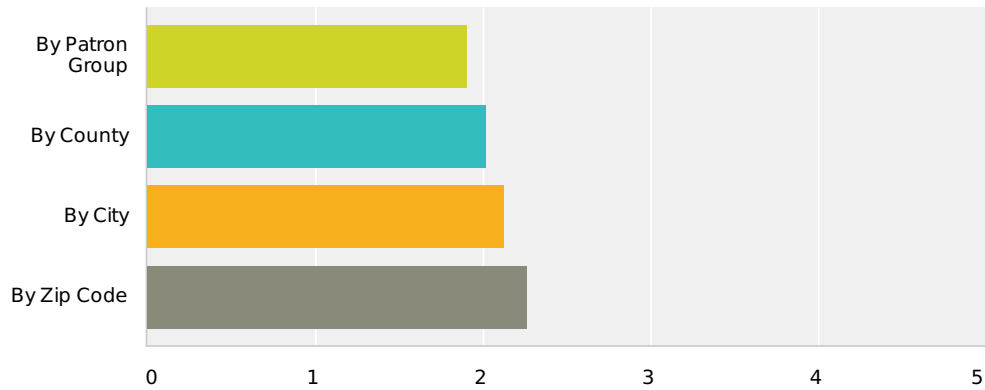# Q1 PATRON TOTALS What type of patron totals do you need? Please rate the following options:

Answered: 124   Skipped: 1

# Q2 How do you need the patron totals displayed and broken down? Please rate the following possibilities:

Answered: 123   Skipped: 2

| #	Other (please specify)	Date
1	By library branch location	3/7/2013 8:50 AM
2	I need it broken down by library.	3/7/2013 7:15 AM
3	I am only interested in Pied-Sta patrons	3/6/2013 2:16 PM
4	barred, inactive, invalid bdate, etc...	3/6/2013 1:49 PM
5	By Branch Library. We have six locations with two of the six located in the same city, county and zip code.	3/5/2013 6:02 AM
6	By Home Library	3/4/2013 6:44 AM
7	By age or age range	3/4/2013 5:53 AM
8	I would like to be able to sort by age range. I sometimes have grants that want to know for example what 10 -14 years are circulating or those over 65. It would also help my purchasing.	3/1/2013 12:45 PM
9	Need home library listed as well.	2/28/2013 8:32 AM
10	Phone numbers to contact them!	2/27/2013 8:02 AM
11	By library location particularly if there is more than one location within a community.	2/27/2013 7:16 AM
12	Date of Birth, Privilege Expiration Date, Within City Limits	2/21/2013 9:13 AM

Q3 **VOTER REGISTRATION**

Answered: 122   Skipped: 3

Voter Registration Totals (To...

| 0 | 1 | 2 | 3 | 4 | 5 |
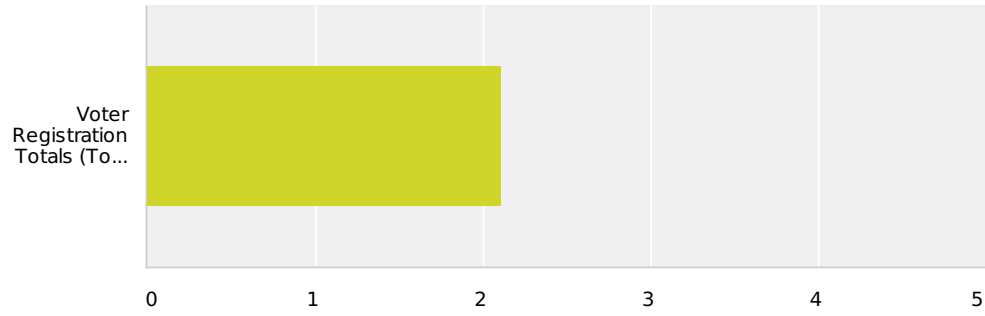
Q4 Any other type of patron-related information you need to do your job?

Answered: 15   Skipped: 110

#	Responses	Date
1	need tally for patrons using our library's 2 adult OPAC computers	3/7/2013 1:32 PM
2	What kind of computer services patrons desire and what kind of assistance they need in this area	3/7/2013 10:11 AM
3	Patron group by age and by library facility	3/7/2013 8:50 AM
4	I also need information on number of juvenile patrons.	3/7/2013 7:15 AM
5	I have patrons that are constantly wanting to know what they have already read.	3/6/2013 2:16 PM
6	barred, inactive, invalid bdate/address, etc...	3/6/2013 1:49 PM
7	No	3/6/2013 12:49 PM
8	Patrons with fees over $10.00 Patrons with Barred accounts * These may fit under the 'By Patron Group' category dependent on the definition of 'group'	3/4/2013 6:44 AM
9	Age demographic would be nice.	3/4/2013 6:31 AM
10	By home library With email addresses	3/4/2013 5:53 AM
11	We want to add a survey option for opting into upcoming event notices through email, facebook, or twitter. I would like to be able to count those numbers also.	3/1/2013 12:45 PM
12	It would be nice to be able to pull email addresses out of the patron record. There are plenty of states that ask patrons if they can use the patron email addresses provided on the registration form to send information about library programming and have no ethical question with this. Perhaps someday Georgia will come to this conclusion as well.	2/28/2013 8:48 AM
13	An accurate summary of the items checked out by location and/or classification	2/27/2013 10:29 AM
14	Driving license or ID	2/27/2013 8:02 AM
15	There are times when age breakdown is relevant, particularly if one is pursuing a grant targeted to a particular demographic.	2/27/2013 7:16 AM

Q5 GENERAL TOTAL CIRCULATION (Provides the total number of circulations, including renewals, during a specified time period) How do you need this information broken down and displayed? Please rate the following options:

Answered: 112   Skipped: 13
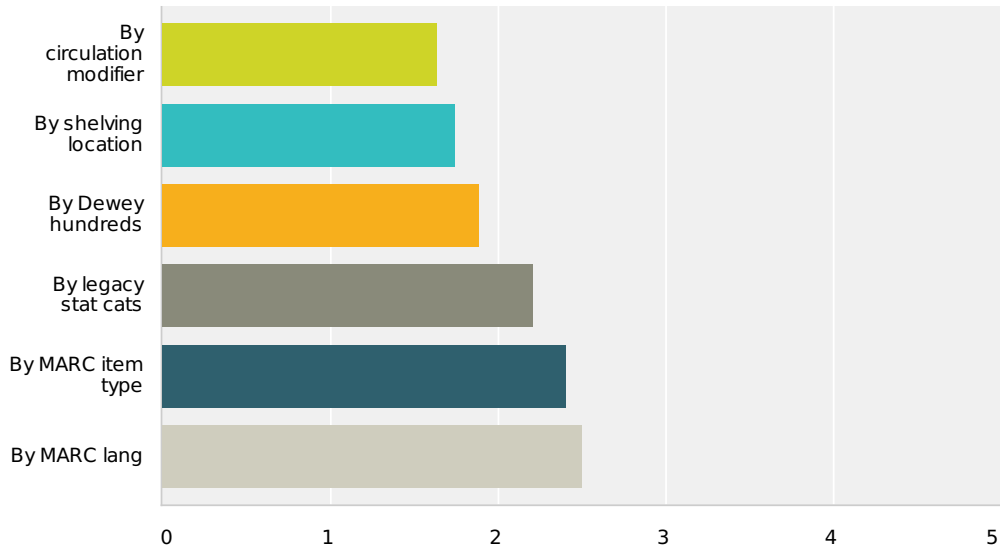
	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
By circulation modifier	**53.70%** 58	**28.70%** 31	**17.59%** 19	108	1.64
By shelving location	**45.79%** 49	**33.64%** 36	**20.56%** 22	107	1.75
By Dewey hundreds	**33%** 33	**45%** 45	**22%** 22	100	1.89
By legacy stat cats	**23.23%** 23	**32.32%** 32	**44.44%** 44	99	2.21
By MARC item type	**12%** 12	**35%** 35	**53%** 53	100	2.41
By MARC lang	**8.42%** 8	**32.63%** 31	**58.95%** 56	95	2.51

Other (please specify) **(7)**

| #	Other (please specify)	Date
1	By specific Dewey numbers (user specified) to enable us to get information on specific book (e.g., Genealogy)	3/7/2013 11:43 AM
2	By date added By publication year (from MARC record) By status By owning library By circulation library By checkout library By item record creator By call number (from volume) By circulation count (total or from X-Y time frame) By holdability By age protection	3/4/2013 5:57 AM
3	I would like to be able to search on MARC field numbers.	3/1/2013 12:49 PM
4	adults vs juvenile vs easy-reader, or books vs dvds vs audiobooks	2/27/2013 12:38 PM

#	Other (please specify)	Date
5	no	2/27/2013 8:02 AM
6	MARC is wasted space in my opinion! Totally not used. and patrons don't care.	2/27/2013 7:19 AM
7	Circ by mutliple fields, such as Dewey Hundreds and Shelving Loc	2/21/2013 7:46 AM

#	Other (please specify)	Date
5	no	2/27/2013 8:02 AM
6	MARC is wasted space in my opinion! Totally not used. and patrons don't care.	2/27/2013 7:19 AM

Q6 OTHER CIRCULATION TOTALS
## There are other type of circulation counts we can provide. Please rate the following options:

Answered: 113   Skipped: 12
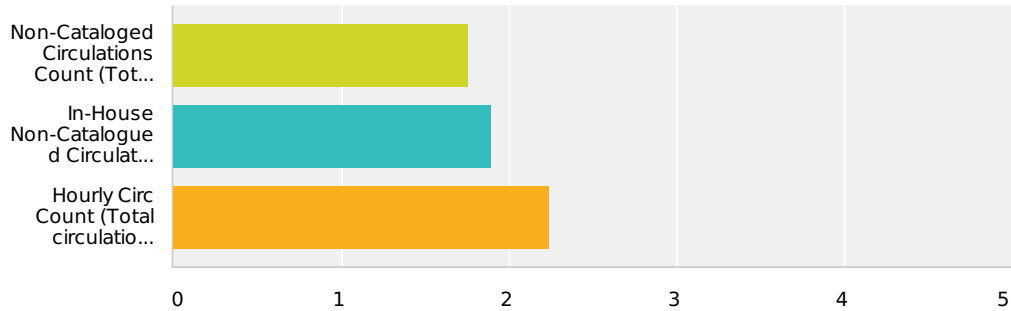
	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
Non-Cataloged Circulations Count (Total circulations of non-cataloged items, listed by non-circ item type, during the specified time period)	**46.36%** 51	**31.82%** 35	**21.82%** 24	110	1.75
In-House Non-Catalogued Circulation Count (Total in-house circulations of non-cataloged items, listed by non-circ item type, during the specified time period)	**36.94%** 41	**36.94%** 41	**26.13%** 29	111	1.89
Hourly Circ Count (Total circulations listed by hour of day during specified time period)	**12.61%** 14	**50.45%** 56	**36.94%** 41	111	2.24

Q7 CIRCULATION-RELATED LISTS

Answered: 114   Skipped: 11
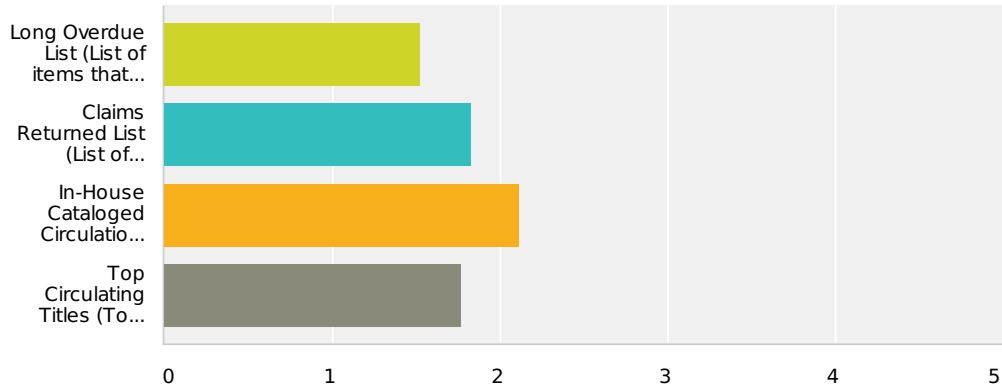
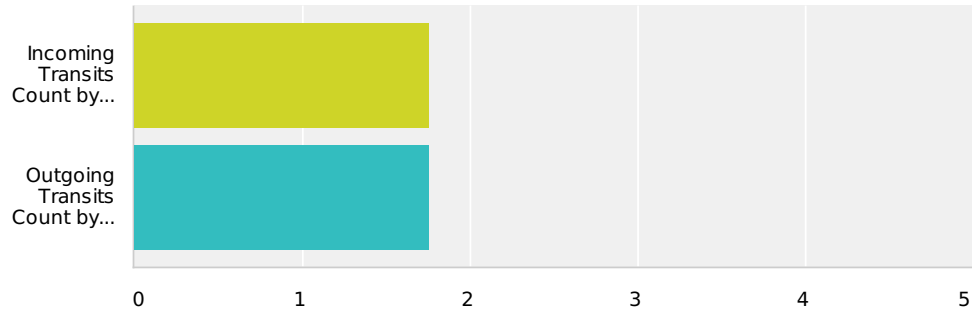|	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
Long Overdue List (List of items that are a specified number of days overdue with patron information)	**57.02%** 65	**33.33%** 38	**9.65%** 11	114	1.53
Claims Returned List (List of items marked "ClaimsReturned" with patron information)	**34.23%** 38	**48.65%** 54	**17.12%** 19	111	1.83
In-House Cataloged Circulation List (List of items that have circulated in-house during a specified time period)	**23.01%** 26	**42.48%** 48	**34.51%** 39	113	2.12
Top Circulating Titles (Top 20 highest circulating titles broken down by audience and genre)	**37.17%** 42	**48.67%** 55	**14.16%** 16	113	1.77

Q8 Any other type of circulation-related information you need to do your job?

Answered: 12   Skipped: 113

#	Responses	Date
1	Hits on links to e-books and a-books in database equipment circulation	3/7/2013 9:02 AM
2	I need a computer/equipment circulation report.	3/7/2013 7:15 AM
3	lost, damaged, missing, in process, etc...	3/6/2013 1:50 PM
4	No	3/6/2013 12:51 PM
5	'By Status' (List of items that are a specific status with patron information so that patron information does not necessarily have to be looked up via Item Status searches' If an listing of items is 'lost' then it could be organized by not just 'lost' the barcode who checked it out.	3/4/2013 6:49 AM
6	Overdue DVD List	2/28/2013 12:43 PM
7	what we REALLY REALLY need is to be able to get a list of books that haven't circulated in the past however many years. this would help us GREATLY in our weeding efforts. if we could set the specified time period then different libraries could customize it to their needs. but we need to be able to NOT include reference and non-circulating materials and also things that have been cataloged *after* the specified time period.	2/27/2013 12:38 PM
8	Missing items list Items that have not circulated since (specified time period)	2/27/2013 12:21 PM
9	Books that patrons have checked out already.	2/27/2013 8:02 AM
10	Lists of missing, damaged, in process titles	2/27/2013 7:35 AM
11	Use measures are important for collection development. It gives me an indication of how many times a particular title goes out. I want books to earn a place on my shelves. If they don't get checked out, I need to know. There's not enough room to keep everything forever.	2/27/2013 7:19 AM
12	Testing open field	2/21/2013 10:28 AM

Q9 TRANSIT TOTALS

Answered: 111   Skipped: 14

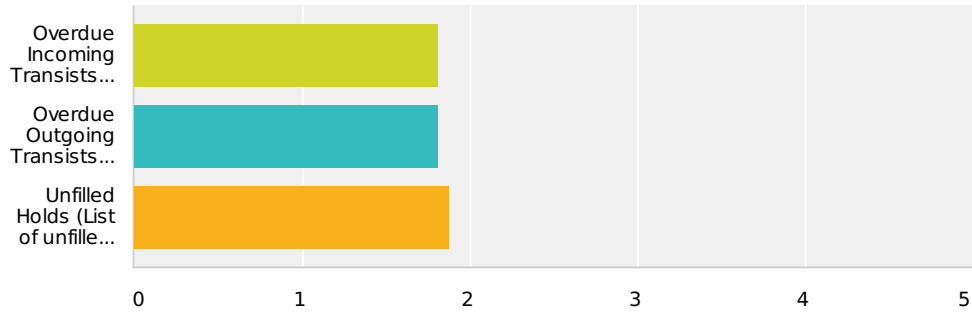|	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
Incoming Transits Count by Facility (Count of incoming transits, listed by facility including branches, during a specified time period)	**44.55%** 49	**35.45%** 39	**20%** 22	110	1.75
Outgoing Transits Count by Facility (Count of outgoing transits, listed by facility including branches, during a specified time period)	**44.14%** 49	**36.04%** 40	**19.82%** 22	111	1.76

Q10 HOLDS AND TRANSITS LISTS

Answered: 112   Skipped: 13

	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
Overdue Incoming Transists List (List of all items in transit to a facility for longer than a select number of days)	**39.29%** 44	**40.18%** 45	**20.54%** 23	112	1.81
Overdue Outgoing Transists List (List of all items in transit from a facility for longer than a select number of days)	**40.54%** 45	**37.84%** 42	**21.62%** 24	111	1.81
Unfilled Holds (List of unfilled holds by pickup location)	**36.04%** 40	**40.54%** 45	**23.42%** 26	111	1.87

Q11 Any other type of hold or transit information you need to do your job?

Answered: 9   Skipped: 116

#	Responses	Date
1	Number of holds placed during a specific time period.	3/7/2013 7:15 AM
2	NO	3/6/2013 12:51 PM
3	I need a count of outgoing holds sent from our facility, broken down by locations item are intransit to, i.e.the contents of our daily trap holds list. I also need a count of incoming holds received for our patrons broken down by the providing libraries. This is to replace the manual statistics I have to keep.	3/4/2013 9:30 AM
4	I personally have not been the one to run any reports associated with transits but Holds & Transit report information is most helpful. So I occasionally could use the above information for my job it could become something that I use regularly to do my job instead of waiting for the official PINES numbers that are sent out annually.	3/4/2013 6:52 AM
5	Titles with more than X number of unfilled holds ("Purchase alert report")	3/4/2013 5:58 AM
6	we keep a separate excel spreadsheet of intra-PINES (ie. "green bags") transits, but all the information we keep is within PINES already. if we could just print a report or whatever that had the stuff we are putting in our spreadsheet, that would save us a lot of time.	2/27/2013 12:40 PM
7	no	2/27/2013 8:02 AM
8	testing open text field -	2/21/2013 10:29 AM
9	Old Hold Shelf Items	2/21/2013 9:18 AM

Q12 Item Totals (Number of items currently in the collection) For a general item count, how do you need this information displayed and broken down? Please rate the following possibilities:
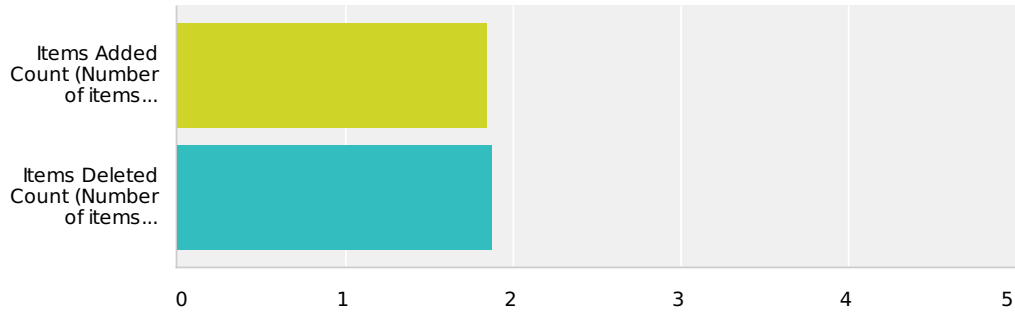
Answered: 108   Skipped: 17
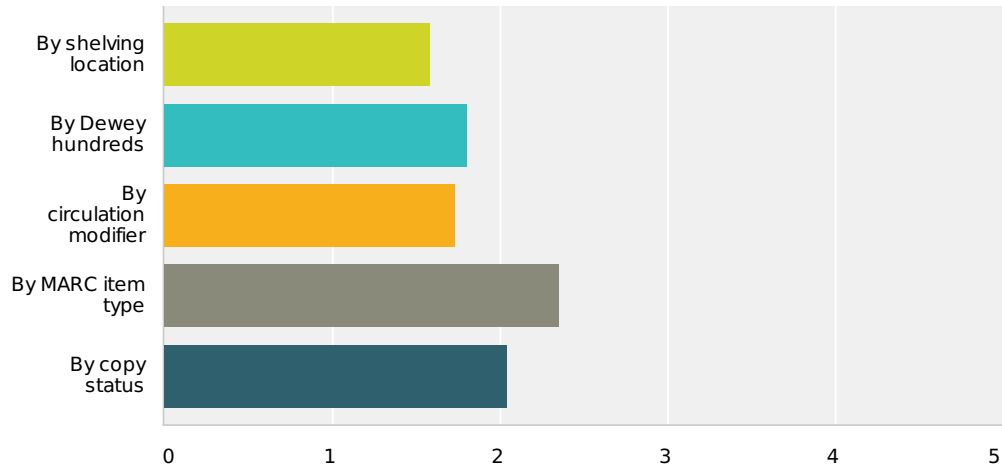
	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
By shelving location	**53.85%** 56	**33.65%** 35	**12.50%** 13	104	1.59
By Dewey hundreds	**38.24%** 39	**43.14%** 44	**18.63%** 19	102	1.80
By circulation modifier	**45.10%** 46	**36.27%** 37	**18.63%** 19	102	1.74
By MARC item type	**10.42%** 10	**43.75%** 42	**45.83%** 44	96	2.35
By copy status	**25.26%** 24	**45.26%** 43	**29.47%** 28	95	2.04

Other (please specify) **(5)**

| #	Other (please specify)	Date
1	By owning/circulating/checkout library By call number range (not just by Dewey hundreds) By Legacy StatCat	3/4/2013 6:01 AM
2	By library in process, available, lost or etc	2/27/2013 8:07 AM
3	test	2/21/2013 10:29 AM
4	12345678901234567890123456789012345678901234567890123	2/21/2013 10:22 AM
5	Item count by multiple fields	2/21/2013 7:48 AM

Q13 Other Possible Item Totals

Answered: 109   Skipped: 16

	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
Items Added Count (Number of items added to catalog during a specified time period)	**38.53%** 42	**38.53%** 42	**22.94%** 25	109	1.84
Items Deleted Count (Number of items deleted to catalog during a specified time period)	**33.64%** 36	**44.86%** 48	**21.50%** 23	107	1.88

Other (please specify) **(5)**

#	Other (please specify)	Date
1	Items by added and deleted by binding format: paperback and hardback	3/7/2013 9:06 AM
2	I would like an item transferred report. We are currently do a this and all those listed above in a manual report because the numbers aren't reflectedly accurately when doing database cleanups.	3/1/2013 12:54 PM
3	no	2/27/2013 8:07 AM
4	any other annual report categories? I feel like this is very traditional--what about digital records?	2/27/2013 7:22 AM
5	tst	2/21/2013 10:29 AM

Q14 Item Lists

Answered: 110 Skipped: 15
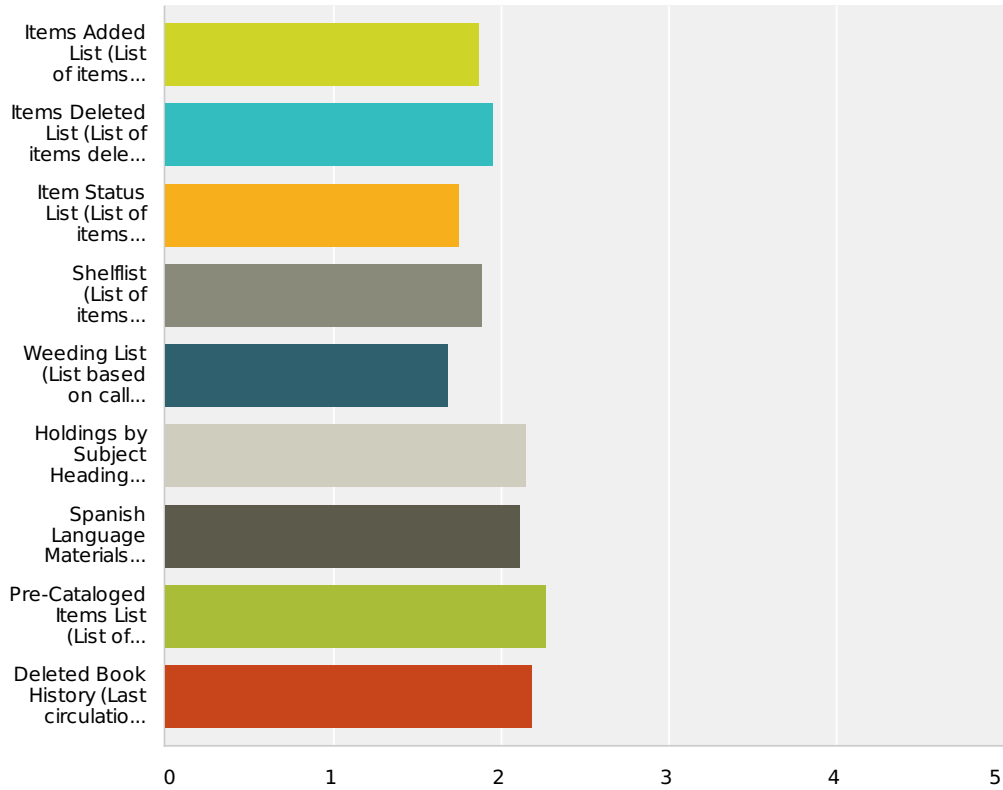
	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
Items Added List (List of items added to catalog during a specified time period)	**34.55%** 38	**43.64%** 48	**21.82%** 24	110	1.87
Items Deleted List (List of items deleted from catalog during a specified time period)	**29.09%** 32	**46.36%** 51	**24.55%** 27	110	1.95
Item Status List (List of items currently in the collection with a specific copy status)	**40.37%** 44	**44.04%** 48	**15.60%** 17	109	1.75
Shelflist (List of items currently within a specified shelving location or call number range)	**33.33%** 36	**44.44%** 48	**22.22%** 24	108	1.89
Weeding List	**49.07%**	**33.33%**	**17.59%**		

|					
Weeding List (List based on call number range, publication year, and number of circs)	**49.07%** 53	**33.33%** 36	**17.59%** 19	108	1.69
Holdings by Subject Heading Keyword (List of items with a specified keyword in the subject heading)	**17.76%** 19	**49.53%** 53	**32.71%** 35	107	2.15
Spanish Language Materials List (List of Spanish-language items)	**16.19%** 17	**56.19%** 59	**27.62%** 29	105	2.11
Pre-Cataloged Items List (List of pre-cataloged items not currently checked out)	**15.89%** 17	**41.12%** 44	**42.99%** 46	107	2.27
Deleted Book History (Last circulation and other item information for a specific barcode that has been deleted from the system)	**21.70%** 23	**37.74%** 40	**40.57%** 43	106	2.19

Q15 Any other type of item-related information you need to do your job?

Answered: 5   Skipped: 120

| #	Responses	Date
1	Items referred to a collection agency	3/7/2013 9:06 AM
2	For the Items Added List: The basics I need are barcode, TCN, branch, create date, creator (staff name); secondarily would be author, title, call number. For the Items Deleted List: The basics I need are barcode, TCN, branch, last edit date, status; secondarily would be author, title, call number.	3/1/2013 8:21 AM
3	Total number of items based on shelving location.	2/28/2013 12:46 PM
4	The items needs to always make sure it has someting in it if its available, checked out, lost, missing, bindery, process, on hold, transit. For we will know where to look	2/27/2013 8:07 AM
5	test	2/21/2013 10:29 AM

Q16 BILL & PAYMENT TOTALS

Answered: 105   Skipped: 20
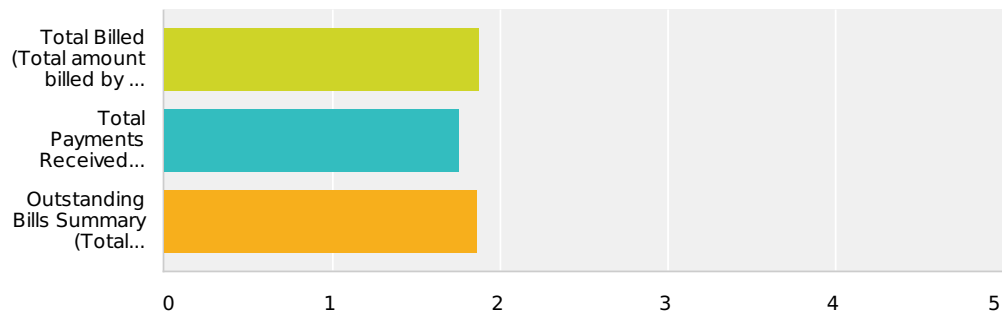
	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
Total Billed (Total amount billed by the library during a specified period of time)	**35.24%** 37	**41.90%** 44	**22.86%** 24	105	1.88
Total Payments Received (Total amount paid to the library during a specified period of time)	**44.23%** 46	**35.58%** 37	**20.19%** 21	104	1.76
Outstanding Bills Summary (Total outstanding bills from a specified period of time)	**36.19%** 38	**40.95%** 43	**22.86%** 24	105	1.87

Q17 BILL & PAYMENT LISTS

Answered: 108   Skipped: 17
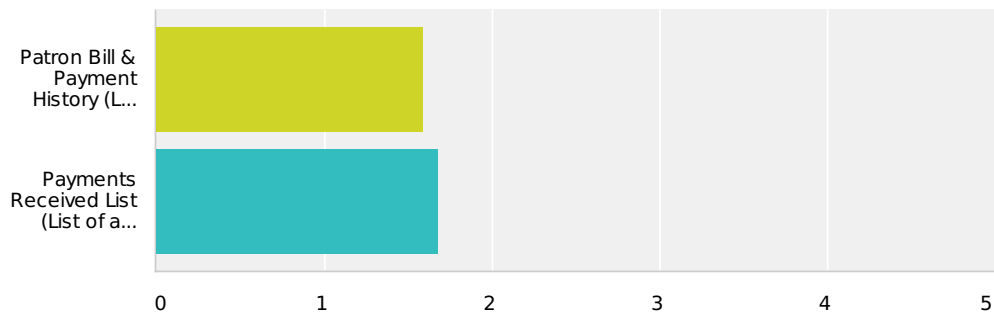
|	I regularly need this to do my job	I occasionally could use this for my job	I do not need this for my job	Total	Average Rating
Patron Bill & Payment History (List of bill and payment history for a specific patron, including related circulation information)	**53.70%** 58	**33.33%** 36	**12.96%** 14	108	1.59
Payments Received List (List of all payments received during a specified time period, including patron and staff workstation information)	**51.46%** 53	**29.13%** 30	**19.42%** 20	103	1.68

Q18 Any other type of billing or payment information you need to do your job?

Answered: 5   Skipped: 120

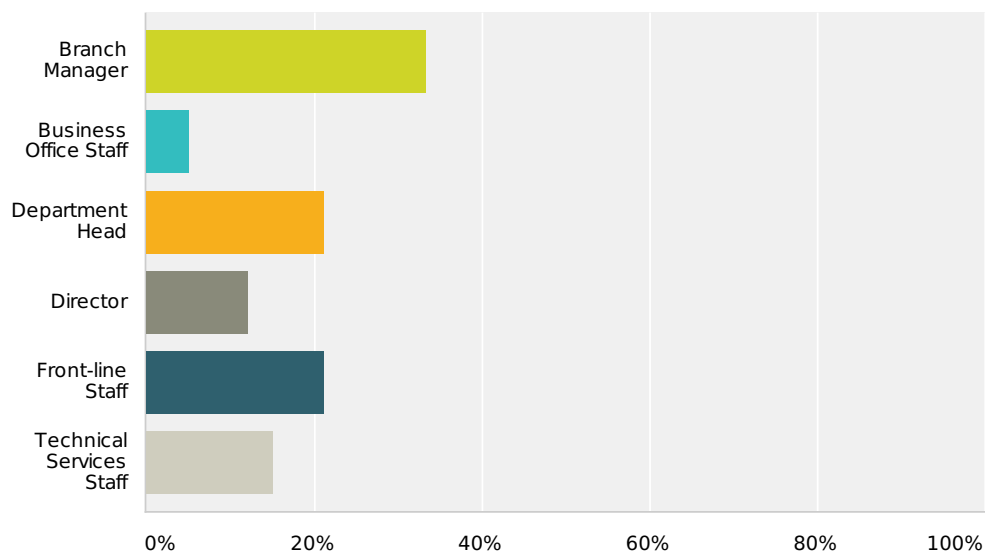| #	Responses	Date
1	LIST OF VOIDED AND FORGIVEN BILLS FOR A SPECIFIC PATRON INCLUDING RELATED CIRCULATION INFORMATION LIST OF PATRONS WHO OWE $10.00 OR MORE INCLUDING PATRON INFORMATION (I,E. PHONE NUMBER)	3/8/2013 1:46 PM
2	List of voided and forgiven bills for a specific patron including related circulation. List of Patrons who owe $10 or more including specific patron information, ie. (phone number)	3/8/2013 1:37 PM
3	Items paid directly by patron from own account using debit or credit	3/7/2013 9:08 AM
4	Be able to correct balance if it's not right after the patron's pay a bill without it being a credit or debit especially if neither party owe anything.	2/27/2013 8:07 AM
5	test	2/21/2013 10:30 AM

Q19 Your Library Service Area(s):

Answered: 104   Skipped: 21
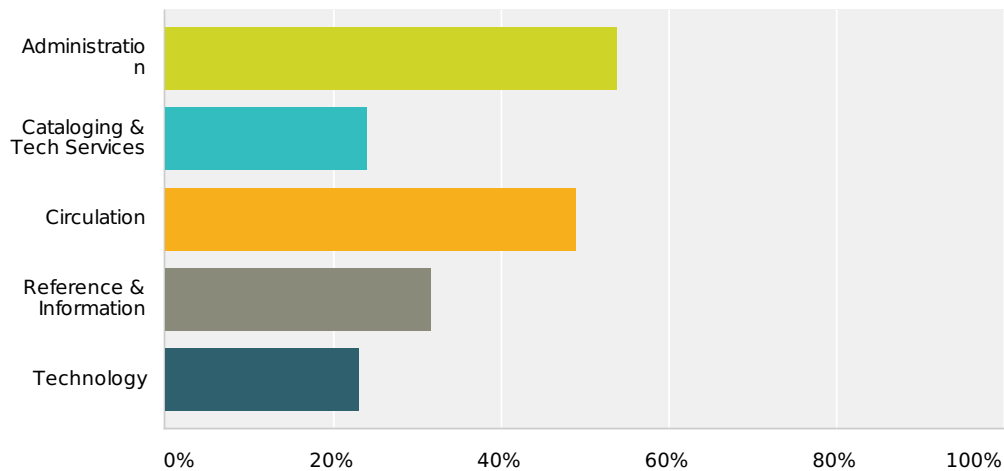
Answer Choices	Responses	
Administration	**53.85%**	56
Cataloging & Tech Services	**24.04%**	25
Circulation	**49.04%**	51
Reference & Information	**31.73%**	33
Technology	**23.08%**	24
Total Respondents: 104		
Other (please specify) (13)		

#	Other (please specify)	Date
1	CHILDREN'S SERVICES	3/8/2013 1:46 PM
2	Children's Services	3/8/2013 1:37 PM
3	I am an assistant branch manager, so I handle aspects of all of these categories.	3/8/2013 1:13 PM
4	Ours is a small library. The director and the assistant director does everything..	3/8/2013 7:32 AM
5	Genealogy	3/7/2013 11:53 AM
6	Young Adult Services	3/7/2013 11:18 AM
7	Grants, Programming	3/7/2013 10:46 AM
8	Childrens	3/6/2013 2:39 PM
9	Children's	3/6/2013 1:08 PM
10	Assistant Director for Public Services	3/4/2013 11:22 AM
11	ILLs	3/4/2013 9:32 AM
12	IT Support	2/28/2013 8:36 AM
13	Sometimes help out with circulation when needed!	2/27/2013 8:07 AM

Q20 Your position within the library:

Answered: 99   Skipped: 26

Answer Choices	Responses	
Branch Manager	**33.33%**	33
Business Office Staff	**5.05%**	5
Department Head	**21.21%**	21
Director	**12.12%**	12
Front-line Staff	**21.21%**	21
Technical Services Staff	**15.15%**	15
Total Respondents: 99		
Other (please specify) (17)		

| #	Other (please specify)	Date
1	DAILY CASH DRAWER AND WEEKLY DEPOSITS AND REPORTS ASSISTANT TO THE BRANCH MANAGER	3/8/2013 1:46 PM
2	Children's Librarian	3/8/2013 1:37 PM
3	Cataloger, circulation worker, IT, Business manager. Assistant director.	3/8/2013 7:32 AM
4	I am answering for Branch Manager, Circulation staff, Genealogy, and IT	3/7/2013 11:53 AM
5	Young Adult Specialist	3/7/2013 11:18 AM
6	Children's Specialist	3/7/2013 9:41 AM
7	Assistant Director	3/7/2013 7:19 AM
8	Children's clerk	3/6/2013 1:08 PM
9	Assistant Director	3/5/2013 6:47 AM
10	Assistant Director. Local Admin	3/4/2013 2:13 PM
11	Computer specialist	3/4/2013 9:20 AM
12	Assistant Director	3/1/2013 12:25 PM
13	head cataloger	3/1/2013 8:23 AM
14	IT Support	2/28/2013 8:36 AM

#	Other (please specify)	Date
15	current job title: Materials Services Coordinator; I prepare circ, tech services, and other stats for the regional annual report. I expect our incoming new director to want additional statistics and reports.	2/27/2013 10:40 AM
16	Assistant Director	2/27/2013 9:49 AM
17	Assistant Manager	2/27/2013 7:49 AM

#	Other (please specify)	Date
15	current job title: Materials Services Coordinator; I prepare circ, tech services, and other stats for the regional annual report. I expect our incoming new director to want additional statistics and reports.	2/27/2013 10:40 AM

Q21 Are you responsible for preparing and/or presenting information to library boards, funding agencies, or the media?
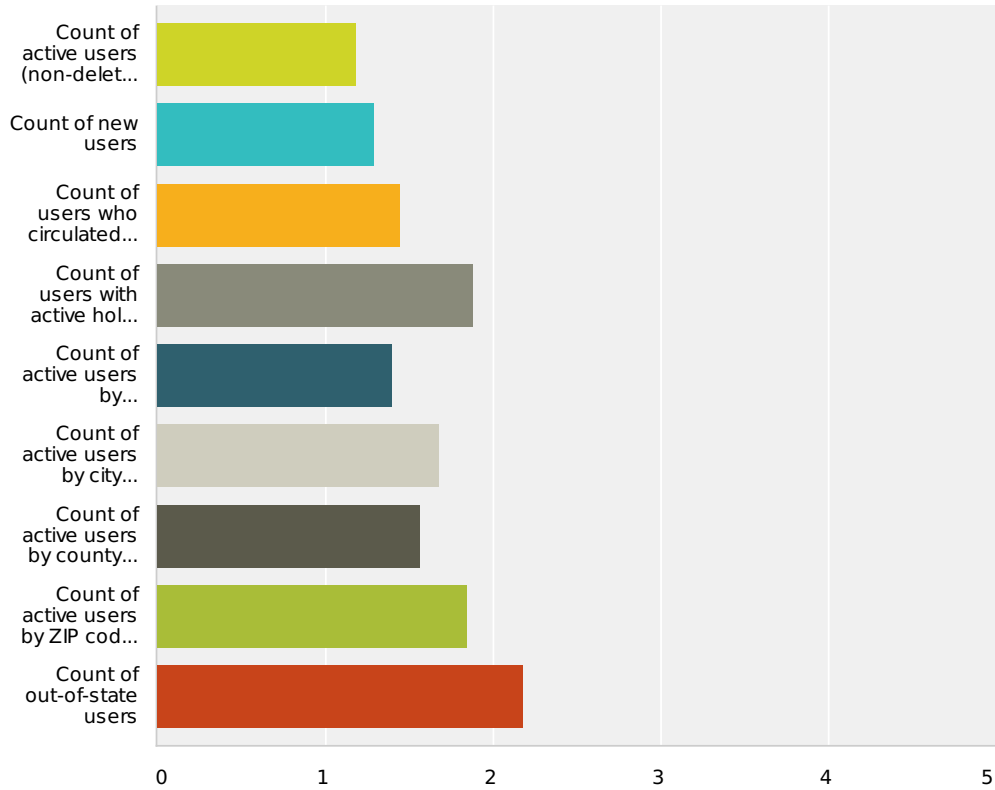
Answered: 108   Skipped: 17
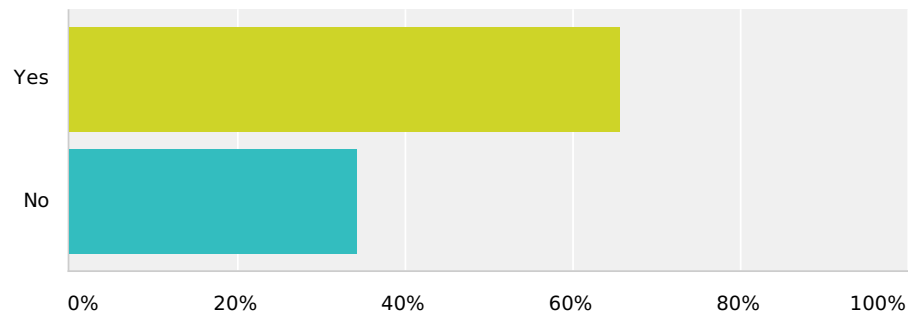
Answer Choices	Responses	
Yes	**65.74%**	71
No	**34.26%**	37
Total		108

Q22 PATRONS

Answered: 70   Skipped: 55

	Essential for Snapshot	Could be Useful for Snapshot	Unnecessary for Snapshot	Total	Average Rating
Count of active users (non-deleted, non-expired)	**82.86%** 58	**15.71%** 11	**1.43%** 1	70	1.19
Count of new users	**73.53%** 50	**23.53%** 16	**2.94%** 2	68	1.29
Count of users who circulated items	**60.87%** 42	**33.33%** 23	**5.80%** 4	69	1.45
Count of users with active hold requests	**36.76%** 25	**38.24%** 26	**25%** 17	68	1.88
Count of active users by juvenile/adult [creates a sub-list of totals]	**63.24%** 43	**33.82%** 23	**2.94%** 2	68	1.40
Count of active users by city [creates a sub-list of totals]	**48.48%** 32	**34.85%** 23	**16.67%** 11	66	1.68
Count of active users by county [creates a sub-list of totals]	**55.07%** 38	**33.33%** 23	**11.59%** 8	69	1.57

Count of active users by ZIP code [creates a sub-list of totals]	**37.88%** 25	**39.39%** 26	**22.73%** 15	66	1.85
Count of out-of-state users	**15.15%** 10	**51.52%** 34	**33.33%** 22	66	2.18

Other (please specify) **(6)**

#	Other (please specify)	Date
1	These items not used by Business Office for reporting.	3/7/2013 10:33 AM
2	Define active	3/7/2013 9:17 AM
3	Count by Branch since we have two locations within one city,county,zip.	3/5/2013 6:13 AM
4	Count of users who are active at X region but which are registered to another region	3/4/2013 6:06 AM
5	Total count of library items	2/28/2013 12:49 PM
6	same as before: count of users, sub-listed by adult, young adult, teen, over 65 categories by LIBRARY. More than 1 library in a city/county, so we need to identify which location is busiest.	2/27/2013 7:28 AM

Q23 BILLS

Answered: 69   Skipped: 56
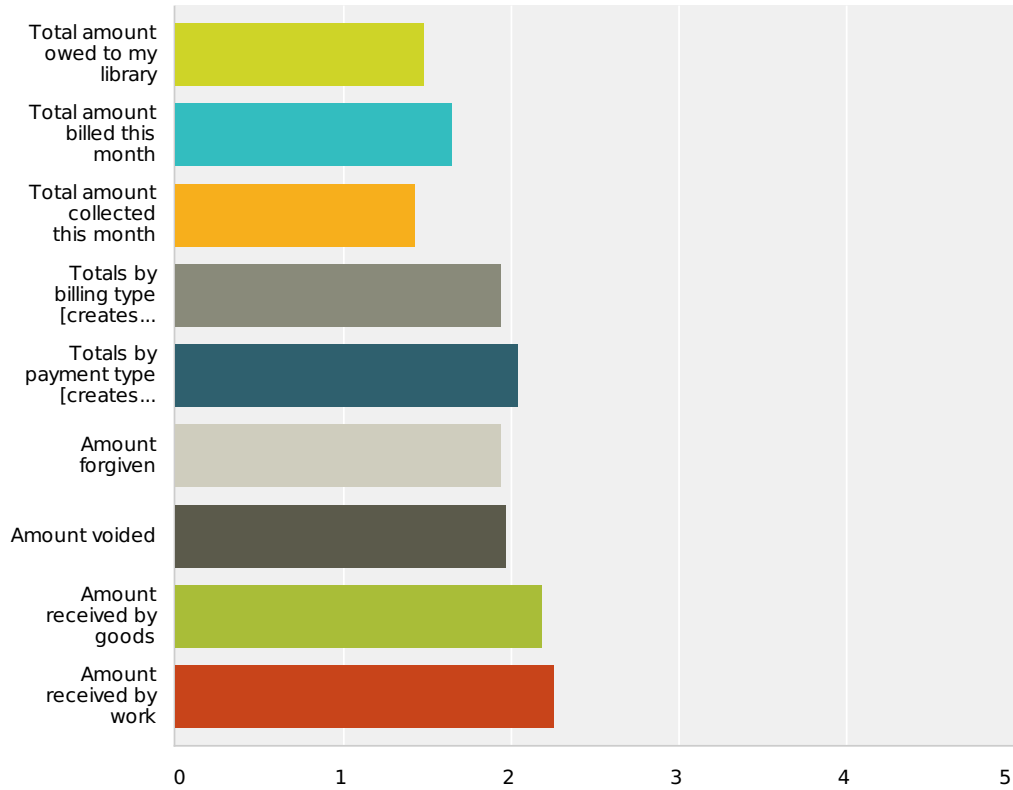
	Essential for Snapshot	Could be Useful for Snapshot	Unnecessary for Snapshot	Total	Average Rating
Total amount owed to my library	**60.29%** 41	**30.88%** 21	**8.82%** 6	68	1.49
Total amount billed this month	**45.59%** 31	**44.12%** 30	**10.29%** 7	68	1.65
Total amount collected this month	**64.71%** 44	**27.94%** 19	**7.35%** 5	68	1.43
Totals by billing type [creates sub-list of totals]	**30.88%** 21	**44.12%** 30	**25%** 17	68	1.94
Totals by payment type [creates sub-list of totals]	**26.09%** 18	**43.48%** 30	**30.43%** 21	69	2.04
Amount forgiven	**30.43%** 21	**44.93%** 31	**24.64%** 17	69	1.94
Amount voided	**30.43%** 21	**42.03%** 29	**27.54%** 19	69	1.97
Amount received by goods	**21.88%** 14	**37.50%** 24	**40.63%** 26	64	2.19
Amount received by work	**16.67%** 11	**40.91%** 27	**42.42%** 28	66	2.26

Other (please specify) **(1)**

#	Other (please specify)	Date

#	Other (please specify)	Date
1	Not sure what qualifies as good and/or work	2/21/2013 8:24 AM

Q24 CIRCULATION

Answered: 70   Skipped: 55
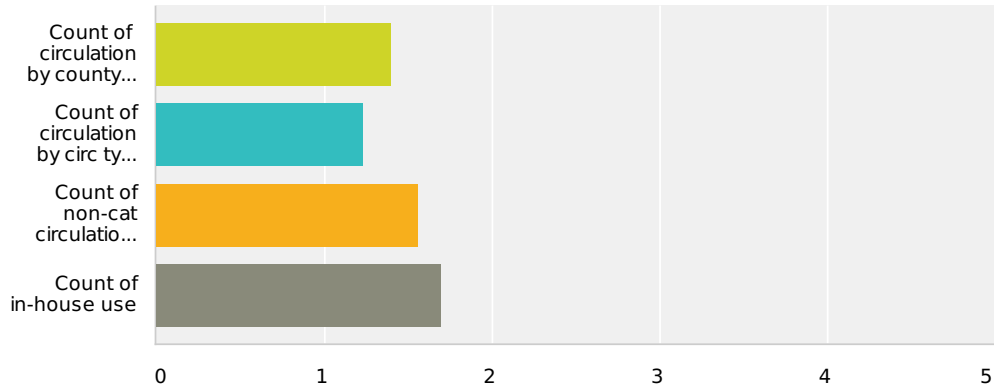
	Essential for Snapshot	Could be Useful for Snapshot	Unnecessary for Snapshot	Total	Average Rating
Count of circulation by county [creates a sub-list of totals]	**70.59%** 48	**19.12%** 13	**10.29%** 7	68	1.40
Count of circulation by circ type [creates a sub-list of totals]	**79.71%** 55	**17.39%** 12	**2.90%** 2	69	1.23
Count of non-cat circulation by type [creates a sub-list of totals]	**58.82%** 40	**26.47%** 18	**14.71%** 10	68	1.56
Count of in-house use	**46.97%** 31	**36.36%** 24	**16.67%** 11	66	1.70

Other (please specify) **(4)**

| #	Other (please specify)	Date
1	These items not used by Business Office for reporting.	3/7/2013 10:33 AM
2	County by Branch or physical location.	3/5/2013 6:13 AM
3	total circ by user type	2/27/2013 11:15 AM
4	again, by location.	2/27/2013 7:28 AM

Q25 HOLDS & TRANSITS

Answered: 69   Skipped: 56
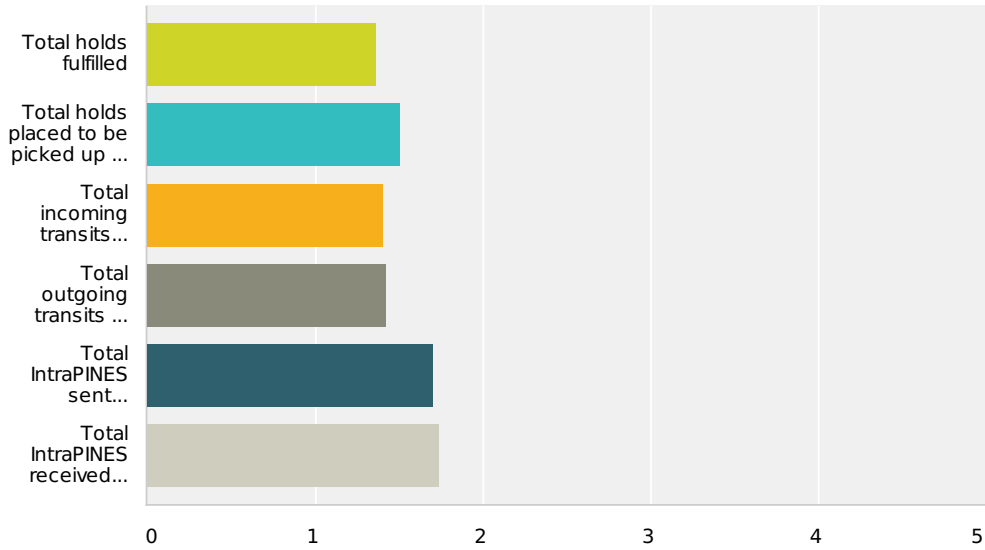
	Essential for Snapshot	Could be Useful for Snapshot	Unnecessary for Snapshot	Total	Average Rating
Total holds fulfilled	**72.46%** 50	**18.84%** 13	**8.70%** 6	69	1.36
Total holds placed to be picked up at my library	**55.22%** 37	**38.81%** 26	**5.97%** 4	67	1.51
Total incoming transits (includes transits within library system)	**66.67%** 46	**26.09%** 18	**7.25%** 5	69	1.41
Total outgoing transits (includes transits within library system)	**65.22%** 45	**27.54%** 19	**7.25%** 5	69	1.42
Total IntraPINES sent (excludes branches)	**44.78%** 30	**40.30%** 27	**14.93%** 10	67	1.70
Total IntraPINES received (excludes branches)	**41.54%** 27	**43.08%** 28	**15.38%** 10	65	1.74

Other (please specify) **(1)**

#	Other (please specify)	Date
1	These items not used by Business Office for reporting.	3/7/2013 10:33 AM

Q26 Items

Answered: 70   Skipped: 55
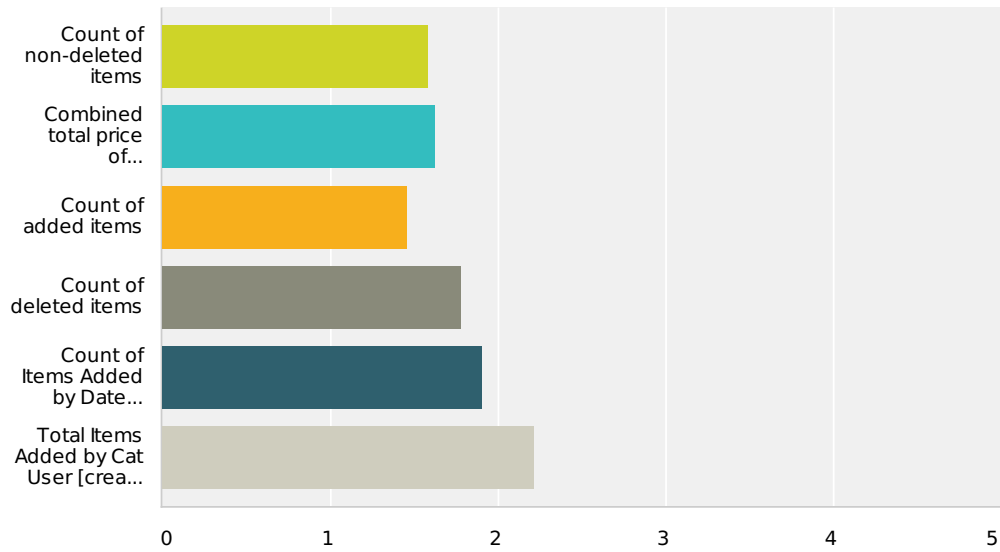
	Essential for Snapshot	Could be Useful for Snapshot	Unnecessary for Snapshot	Total	Average Rating
Count of non-deleted items	**58.21%** 39	**25.37%** 17	**16.42%** 11	67	1.58
Combined total price of non-deleted items (Value of collection)	**50.75%** 34	**35.82%** 24	**13.43%** 9	67	1.63
Count of added items	**62.86%** 44	**28.57%** 20	**8.57%** 6	70	1.46
Count of deleted items	**40.58%** 28	**40.58%** 28	**18.84%** 13	69	1.78
Count of Items Added by Date [creates a sub-list of totals]	**38.46%** 25	**32.31%** 21	**29.23%** 19	65	1.91
Total Items Added by Cat User [creates a sub-list of totals]	**23.44%** 15	**31.25%** 20	**45.31%** 29	64	2.22

Other (please specify) **(3)**

#	Other (please specify)	Date
1	These items not used by Business Office for reporting.	3/7/2013 10:33 AM
2	are you trying to justify a cataloger? I don't understand the last point, but is useless.	2/27/2013 7:28 AM
3	What do you mean by Cat User	2/21/2013 8:24 AM

Q27 EXECUTIVE SNAPSHOT FEATURES Please rate the following the features:

Answered: 68   Skipped: 57
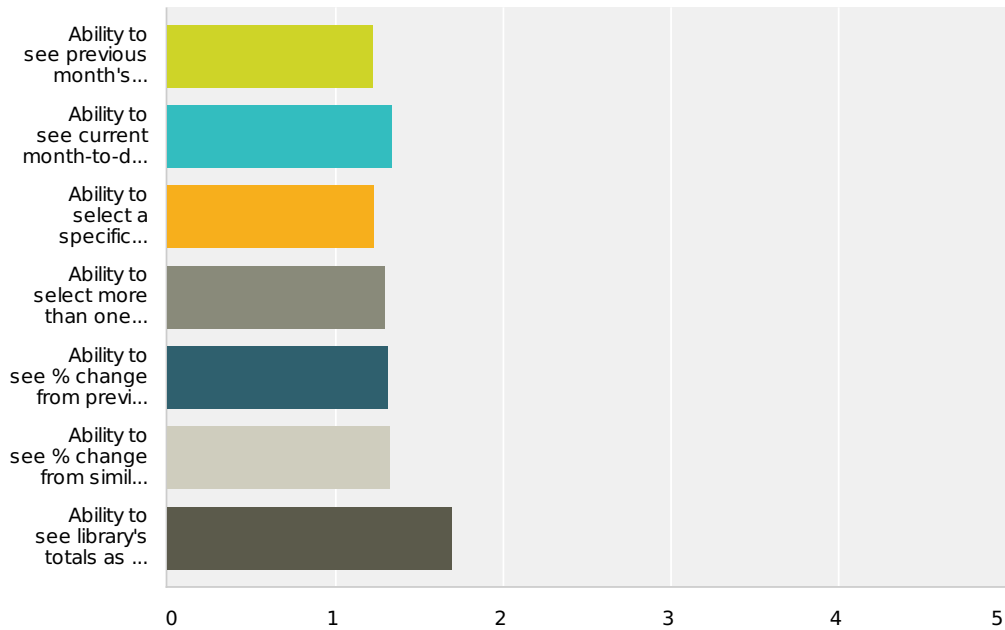
	Essential for Snapshot	Could be Useful for Snapshot	Unnecessary for Snapshot	Total	Average Rating
Ability to see previous month's totals	**79.10%** 53	**19.40%** 13	**1.49%** 1	67	1.22
Ability to see current month-to-date totals	**70.59%** 48	**25%** 17	**4.41%** 3	68	1.34
Ability to select a specific month	**76.92%** 50	**23.08%** 15	**0%** 0	65	1.23
Ability to select more than one month	**73.13%** 49	**23.88%** 16	**2.99%** 2	67	1.30
Ability to see % change from previous similar time period	**71.21%** 47	**25.76%** 17	**3.03%** 2	66	1.32
Ability to see % change from similar time period last year	**68.75%** 44	**29.69%** 19	**1.56%** 1	64	1.33
Ability to see library's totals as a percentage of PINES totals	**40.91%** 27	**48.48%** 32	**10.61%** 7	66	1.70

Other (please specify) **(2)**

#	Other (please specify)	Date
1	Ability to see previous month's totals 12 months prior Ability to see current month-to-date totals 12 months prior (comparison year-to-year) Ability to see by branch location same data as just listed	3/7/2013 9:17 AM
2	I really like this, I think it can very useful	2/21/2013 8:24 AM

Q28 Additional suggestions for the executive snapshot:

Answered: 3   Skipped: 122

#	Responses	Date
1	Breakdown by Branch or Building location, not just city,county,zip.	3/5/2013 6:13 AM
2	I'm guessing here, based on what the previous director asked for. We will have a new director who has not begun yet.	2/27/2013 11:15 AM
3	test	2/21/2013 10:31 AM

Pages 34-37 have been deleted from this public document since they contained personal contact information of respondents.