

Address Alerts

You may alert your circulation staff when patrons register new cards with specified street addresses. For example, the address of a large apartment building might be entered in order to alert staff to be sure to include the unit number.

[Brief Video Tutorial](#)

How will this affect the patrons?

This feature only serves to provide pertinent information to your library system's circulation staff during the registration process. An alert will not prevent the new patron account from being registered and the information will not be permanently associated with the patron account.

Who will see the alert?

The alert will only appear to library staff working in a specified library system or branch during the patron registration process or when changing a patron's address. For example, if an address is flagged for ARL, any ARL branch staff member registering a new patron with that address will see the alert. However, if a patron living within ARL's coverage area registers for their card at a non-ARL library, the library staff there will not see the alert.

Will libraries be required to use this feature?

No, it will be up to each library system to decide whether or not to use this feature. It will also be up to each library system to determine what types of addresses should be flagged, how the alert messages should be worded, and which staff members should be granted the ability to add addresses to the address alert list.

Who can add an address to the alert list?

All designated Local Administrators have the permissions to add and edit addresses that will generate alerts. The Local Administrators also have the ability to grant permissions to other staff members as needed. The pertinent permission is ADMIN_ADDRESS ALERT. (Please note that each library system that chooses to use this feature is responsible for maintaining its own list of addresses.)

What will the library staff see when they enter a flagged address?

Library staff will see a dashed red line and an alert message off to the side after entering a flagged address and tabbing or clicking out of the address fields. It may take a moment for the alert to appear.

The screenshot shows a web form for adding a new address. At the top, there are checkboxes for 'Hold Notification Format', 'Phone', and 'Email' (which is checked). Below these are two radio buttons for 'Mailing' (selected) and 'Billing'. To the right of these buttons is a red 'X' icon. The form has several input fields: 'Address' (highlighted with a dashed red border), 'Type' (with 'MAILING' selected), 'Postal Code' (with '30345'), and 'Street (1)' (with '555 Rancho Villa St.'). To the right of the form, there are two links: 'Show Only Required Fields' and 'Show Suggested Fields'. Below these links, a red 'Address Alert' message is displayed, stating 'This is an extended stay hotel.'

Alert message for an extended stay hotel

From:

<https://pines.georgialibraries.org/dokuwiki/> - **PINES Documentation**

Permanent link:

https://pines.georgialibraries.org/dokuwiki/doku.php?id=admin:settings:address_alerts&rev=1553029750

Last update: **2019/03/19 21:09**

