

PINES Executive Committee Meeting

Minutes

December 7, 2022, 10:00am

Live Oak Public Libraries

I. Call to Order and Welcome

Meeting called to order at 10:05am.

PINES Executive Committee Present: Martha Powers-Jones (Chair), Natalie Marshall (Secretary), Jan Burroughs, Lecia Eubanks, Lisa MacKinney, Geri Mullis, Stacy Brown (Vice Chair; virtual), Clint Moxley (virtual)

GPLS Present: Ben Carter, Angela Stanley, Elizabeth McKinney, Terran McCanna, Dawn Dale, Tiffany Little, Chris Sharp, Evan Bush, Kristen White, Maggie Marshall, Josh Kitchens, Raymond Goslow

II. Fill Executive Committee Seat Vacated by Holly Phillips

Kevin Ellis (Moultrie-Colquitt Public Library) was proposed to fill the remainder of the term vacated by Holly Phillips, ending 6/30/2024. Geri Mullis moved to appoint Kevin Ellis. Jan Burroughs seconded the motion. Motion passed unanimously.

III. Approval of September 2022 Executive Committee Meeting Minutes

Geri Mullis moved to approve the minutes as presented. Lecia Eubanks seconded the motion. Motion passed unanimously.

IV. PINES Staff Reports

Elizabeth McKinney- The e-card RPF is still in process. The E-renew process has been completed.

Terran McCanna- (see slides for full details) In NOVELIST added content, title readalikes and series information are by far the most used. For Syndetics Unbound, it's You May Also Like and About the Author. GALILEO clickthroughs are tracking close to 2020/2021 numbers; The PINES app has seen 2.9k new Android installs and 7.8k new iOS installs from September to November 2022. Total ecard registrations from January to November 2022 are 20,253, with 12% being converted to full accounts. The estimated staff time savings is 1,688 hours. In AV Sharing, there are an estimated average 17,768 hold transits between systems per month, which includes returns. In the PINES Learning Center, there have been 1181 total users enrolled with 1865

courses completed to current. Evergreen has held multiple events from June to November 2022 with contributions from several PINES team members.

Dawn Dale- (see handouts for full details) Having moved Long Overdue from 180 to 90 days, is the 90-180 day Long Overdue Report still valuable? Average days in transit numbers continue to fall after summer reading has ended. Regular shelf checks have noticeably decreased the number of long in-transits, so please keep them up.

Tiffany Little- Meetings with library staff have yielded great feedback to continue building a new interface, with particular emphasis on patron requests. The current priority is the next upgrade because there are a lot of new features and overhauls.

Susan Morrison- (presented by Terran; see slides for full details) PLAY Card Updates: Investigation into questions from GADD have shown that PLAY cards cannot block access to GADD content based on prefix and date of birth, so other options are being explored. Current PLAY card stats include: 14 library systems, 31 school systems, 9 MOUs in progress, 42 total in queue, 224,867 active accounts, 65,862 circulations and 48,322 logins.

Chris Sharp- The December 2022 maintenance window for SQL is being delayed, possibly until after the upgrade. This should not affect current work.

V. Executive Committee Action Items

None

VI. Discussion items

Fines Free Pilot- Sandy Hester: A correction to previous discussion re: overdue to lost figures- 993 currently overdue (lost or long overdue) items, which is less than half a percent of the collection total. The blocked patron percentage seems too low; they will repeat those reports later. Anecdotally, the pilot is going great, especially with families. The plan is to propose continuing efforts. There are some budget issues, which the regional headquarters is working to demonstrate to the branches that fine "revenue" losses have been mitigated by expenses picked up by the region.

Beth McIntyre: No discussion.

Darla Chambliss: They had a later start than either Coastal Plain or Piedmont and are continuing to sort out issues of statistical data confusion. They believe the program is worth it based on the good will of the community and it has helped demonstrate the need in their local low-funded libraries.

Communications: (Deborah Hake presented by Elizabeth McKinney) Deborah would like to collaborate on ways to improve our methods of getting information out to patrons.

Upgrade: (Terran McCanna and Chris Sharp) Chris ran through the schedule and process for the upcoming upgrade, from the evening of Saturday, January 14 to Tuesday, January 17 at 6am. Terran outlined the major changes and new features. (See slides for full details.) These include interface updates, the renewal from due date feature, and test notifications from the OPAC. Possible features in feasibility testing include: custom cover image uploading, custom staff portal pages, automated notices and online card renewals.

VII. Old Business

None

VIII. New Business

IX. Issues/Requests/Discussion/Reports from the Membership

None

X. Next Meeting

May 2023

XI. Adjournment

The meeting was adjourned at 10:51am. Geri Mullis moved to adjourn. Lecia Eubanks seconded.