

September 30, 2021

PINES Executive Committee  
c/o Elizabeth McKinney, PINES Program Director

RE: Request to consider removing the requirement that a patron must present a library card to borrow materials

Dear PINES Executive Committee,

On behalf of the Athens-Clarke County Library System and Marshes of Glynn Libraries, we are requesting that the Executive Committee consider removing the requirement that a patron must present a library card to borrow materials. This unnecessary barrier is a hindrance for patrons and poor customer service. Patrons should be allowed to check out library material if they can show alternate identification with a government issued photo ID, or provide their library card number with another personal identification piece of information (i.e. date of birth, address, etc.) to prove the library account belongs to them.

Thank you for your consideration,

Valerie Bell  
Executive Director  
Athens-Clarke County Library System  
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Gerri Lynn Mullis  
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