

Coastal Plain Regional Library System Fines Free Pilot Project

Bills

	Amount	# of accounts
\$10	\$ 550.00	55
\$11 - \$25	\$ 4,685.33	261
\$25 - \$50	\$ 8,311.72	222
\$51 - \$100	\$ 12,631.34	180
\$101 - \$200	\$ 13,224.10	92
\$200+	\$ 20,010.83	64
TOTAL	\$ 59,413.32	874

Items

	# Items
Long Overdue	15
Lost	728
Grand Total	743
Total Items Owned	258,696

Patrons

	FY23	FY22	FY21
Active	41,285	37,054	36,572
Inactive	45,478	32,663	
New Patrons	3,471	1,439	
Blocked Patrons	874		9,189

Circulations

	FY23	FY22	FY21
Total Circulations	202,799	186,630	182,857

Patron Impact

- # blocked patrons dropped from 9,189 in FY21 - 874 in FY23
- # of active patrons increased from 36,572 in FY21 to 41,285 in FY23
- # of new patrons increased between FY22 and FY23

Collection Impact

- only 743 items marked lost/long overdue as of Sept 23
- Circulations increased from 182,857 in FY21 to 202,799 in FY23

Budget Impact

- Current outstanding debt \$59,413.32 (includes bills for non-CPRLS items)

Library Image Impact

- fewer negative interactions with patrons related to money owed
- positive responses across location from patrons