

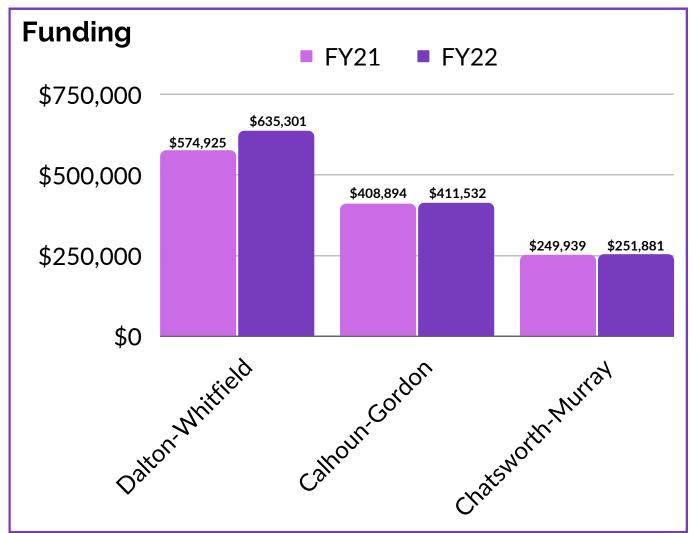
NGRL Fine Free Progress Report

Start Date: 8/11/2021 End Date: 9/16/2023

Project Notes:

The project is run concurrently with a PLAY Card Enrollment project with a city school system located near the HQ branch. This may account for some statistical changes.

This project began during our reopening from the COVID shutdown. In 2021, all NGRL branches had temporarily suspended all payments, fines, and fees to help mitigate economic hardships for patrons.





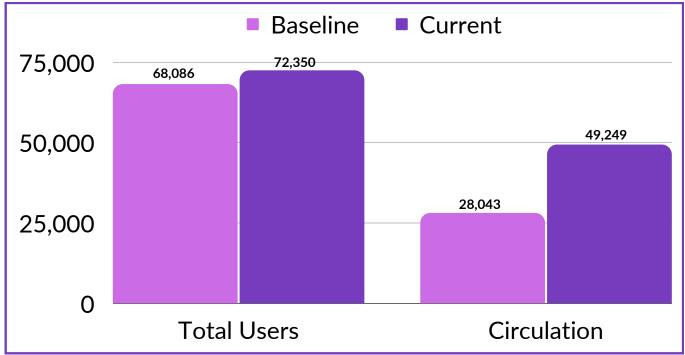
Dalton-Whitfield · Calhoun-Gordon · Chatsworth-Murray

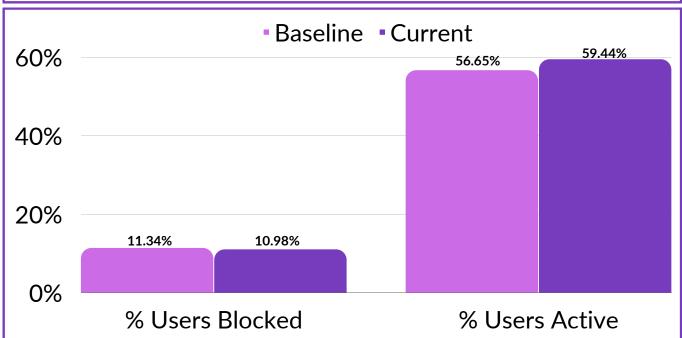
NGRL Fine Free Progress Report

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The data displayed below represents comparisons from

8/11/2021 - 11/09/2021 (Baseline) and 8/10/22 - 11/09/2022 (Current).





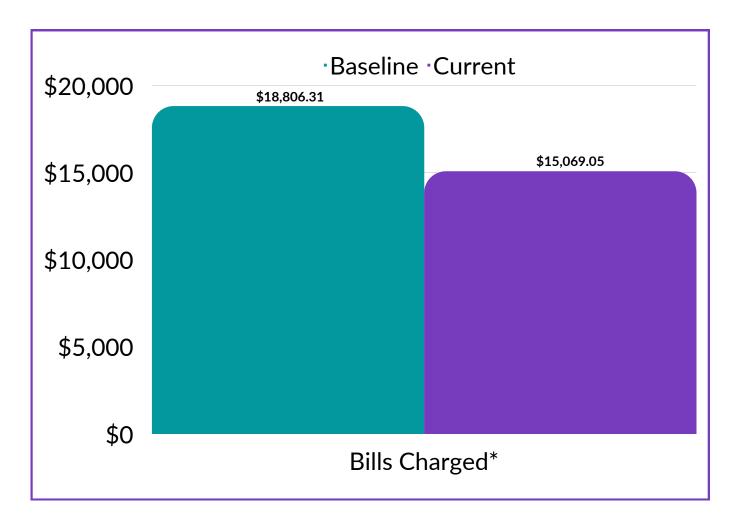


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Start Date: 8/11/2021 End Date: 9/16/2023

*Because we were not charging any bills of any variety during the baseline period used for other statistics, we chose to compare with the same months before COVID.

The data displayed below represents comparisons from 8/9/2019 - 11/11/2019 (Baseline) and 8/10/22 - 11/09/2022 (Current).





NGRL Fine Free Progress Report

Start Date: 8/11/2021 End Date: 9/16/2023

Overall percent change between baseline periods and the most recent quarter for our Fine Free Pilot.

