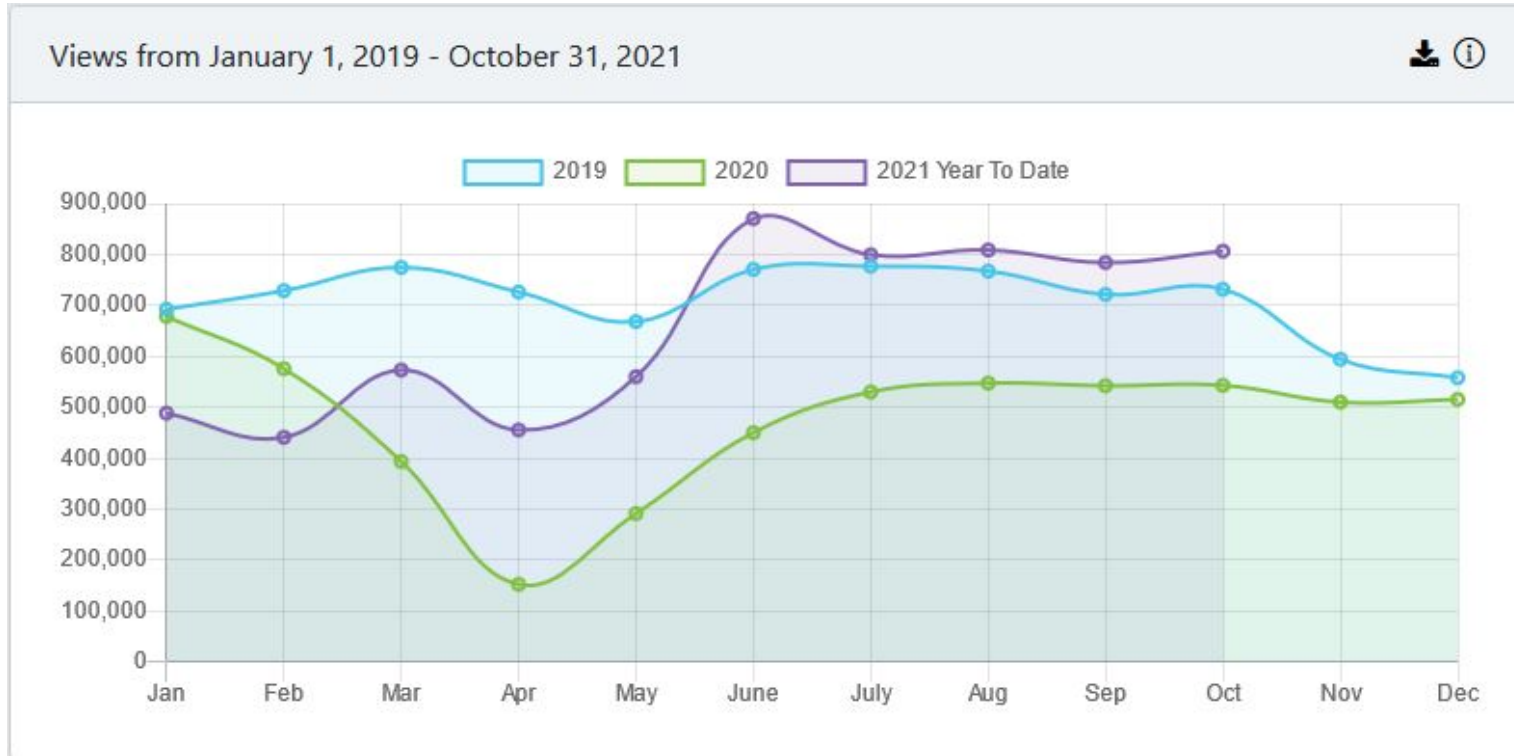




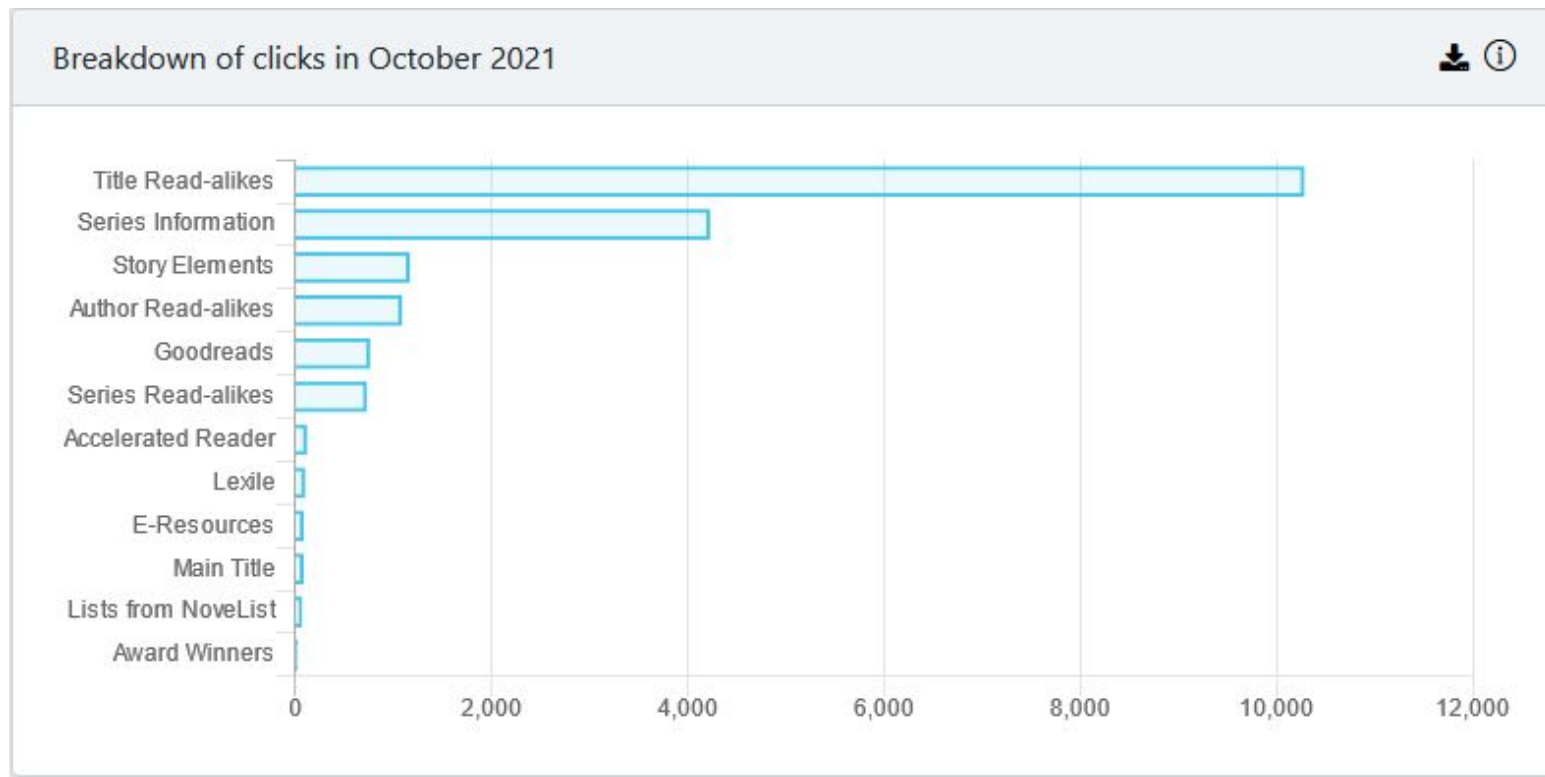
Staff Report

December 2021

NoveList Added Content Statistics

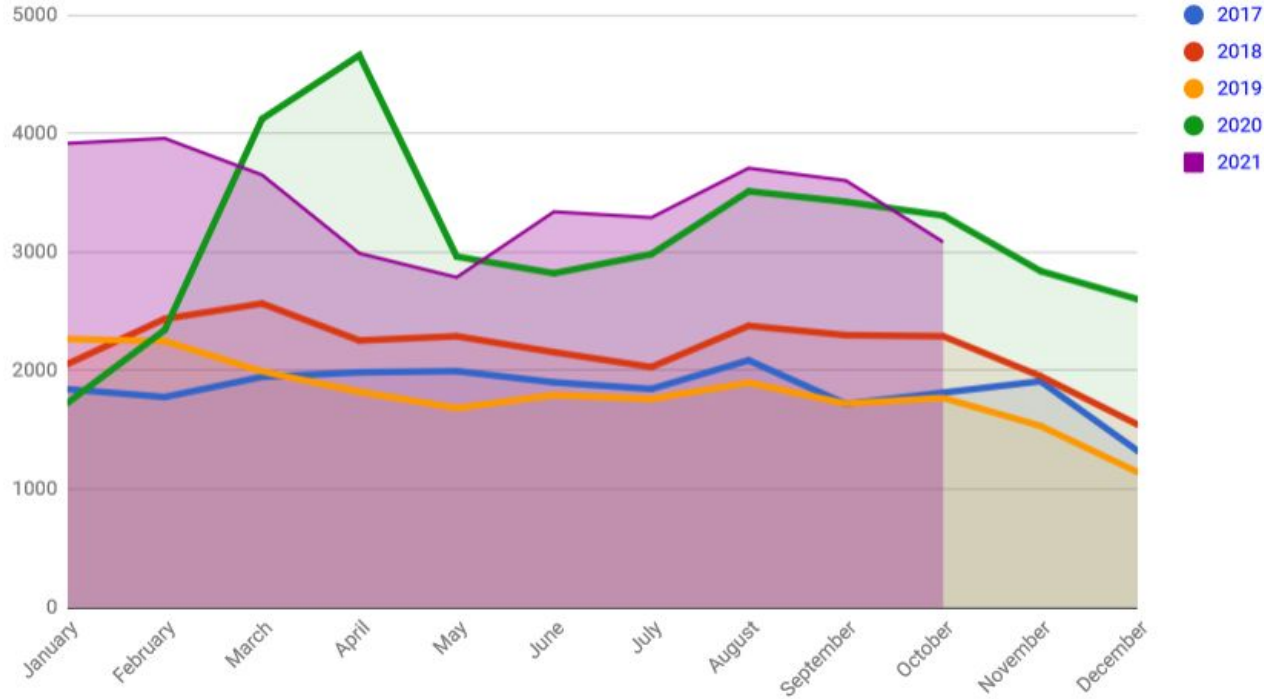


NoveList Added Content Categories



GALILEO Click-Throughs from PINES

GALILEO Logins via PINES



Notification Statistics

PINES Automated Notification Statistics



PINES App

Android:

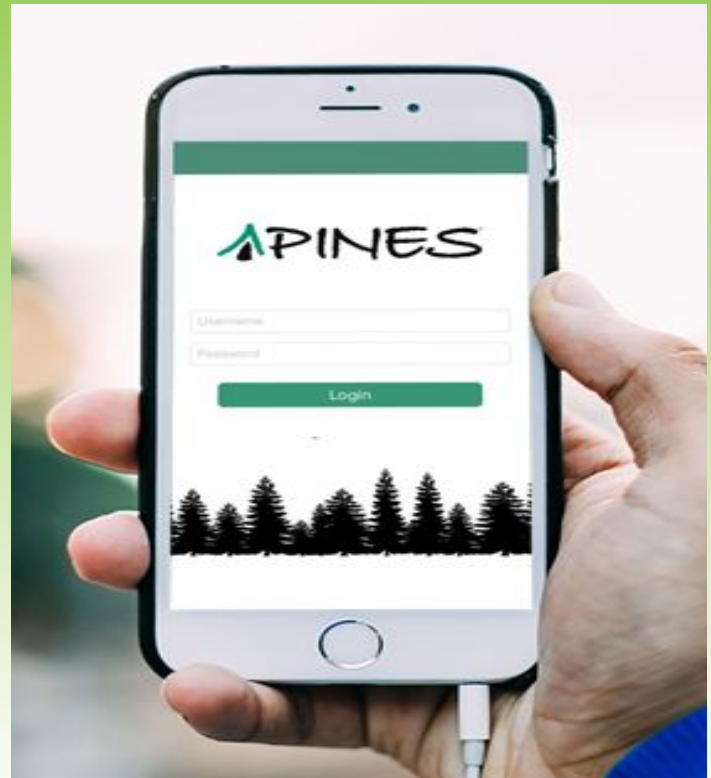
15.6K active devices

iOS:

15K installs 2021 Q1-3

346K sessions 2021 Q1-3

Lists now available on the
iOS app!



Ecard Registrations

Online library card registrations to date:

- Total: 25,249
- Updated: 3,698

Estimated staff time savings at 5 minutes per registration:

- 2,104 hours

PINES Training

We are continuing to limit in-person training and travel until further notice.

Online training is available in the PINES Learning Center:

<https://my.nicheacademy.com/pines>

Live, online classes may be arranged as needed. Please request via the Help Desk.

PINES Training

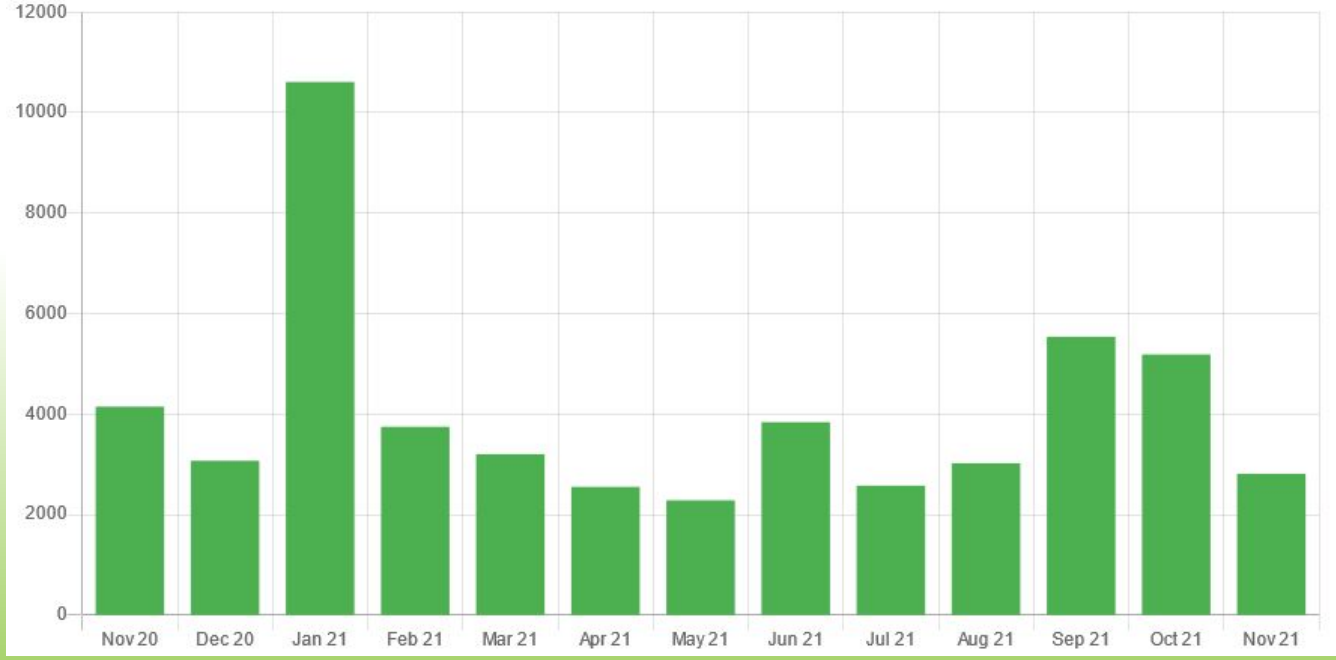
PINES Learning Center Statistics To Date:

- 799 people have created accounts
- 1375 classes have been started (aka, 'enrolled')
- 716 classes have been completed
- 378 CEUs have been issued

PINES Learning Center

Start date End date

 CSV



PINES Learning Center

Most popular courses

- 1. Using the PINES Catalog (combined public & staff)**
- 2. Accepting Online Payments Through the OPAC**
- 3. Check In and Check In Modifiers**
- 4. Basic Reports**
- 5. Library Hours and Closures**

Local Admin Certification

Reminder to all Local Admins to complete certification by April 30, 2022:

<https://my.nicheacademy.com/pines/course/9060>

41 have already completed

81 have not yet completed

Evergreen Development Update

Bug Squashing Week: September 20-24, 2021

- 37 patches tested and signed off
 - Details at:
https://wiki.evergreen-ils.org/doku.php?id=dev:bug_squashing:2021-09
- PINES staff who contributed code and/or testing included: Dawn Dale, Elaine Hardy, Tiffany Little, Terran McCanna, and Chris Sharp
- PINES also hosted testing servers
- Shula Link from GCHRL also contributed code and testing

PINES



Upgrade!

pines.georgialibraries.org

Upgrade Testing

The testing instructions and checklists will be sent out within the next few days!

We're making a few last tweaks to the test server, but it will be at :

<https://next.gapines.org>

Upgrade Schedule

Saturday, January 15 at 6pm: All services will go offline

Tuesday, January 18 at 6am: All services will be online

Reminders:

- Alert your patrons
- Alert any vendors that authenticate with PINES
- Plan for offline services if you will be open

OPAC: Single Word Search Suggestions

Search for: Search by: Limit to:

Did you mean: marquez

Sort by Relevance

Show More Details

Refi

Disable Highlighting

Limit to Available Items

Combine Same Title

Show Results from

We're sorry, no results were found for your search. Please check the spelling of your search words. If no library in PINES has the book you are looking for, you may ask your local librarian about the possibility of borrowing it through Interlibrary Loan from a non-PINES library.





Did you mean: marquez

OPAC: Find Nearest Copy / Available Copies

 Find the nearest copy:

Go

Show Only Available Copies

Library System: Library Branch Name 	Call Number / Copy Notes 	Barcode	Shelving Location 	Status
 Find your nearest library				
Example System 1: Example Branch 2	G880 210	G880500001549	Easy Reader	Available
Example System 1: Example Branch 2	G880 210	G880510001549	Easy Reader	Available
Example System 2: Example Branch 3	G880 210	G880600001556	Young Adult Fiction	Available
Example System 2: Example Branch 3	G880 210	G880610001556	Young Adult Fiction	Available
Example System 2: Example Branch 4	G880 210	G880700001563	Magazines	Available
Example System 2: Example Branch 4	G880 210	G880710001563	Magazines	Available

OPAC: Carousels - View as List

The screenshot displays the PINES OPAC interface. At the top, there is a green navigation bar with the PINES logo and links for Library Locations, Download the PINES App, Kids' Catalog, GALILEO Virtual Library, Apply for a PINES Library Card, and My Account. Below this is a search section with options for Basic Search, Browse the Catalog, and Advanced Search. A search bar is present with fields for 'Search for:', 'Search by:' (set to Keyword), 'Limit to:' (set to All Formats), and 'Search within:' (set to PINES). There are 'Search' and 'All Libraries' buttons. A shopping cart icon with a '0' is in the top right. The main content area features a carousel titled 'New Items at PINES Libraries across Georgia', which is circled in red. The carousel includes a stack of books labeled 'New Library Materials' with a dropdown menu to 'Choose a library to see newly purchased iter'. The carousel items are: 'It happened one summer : a novel' by Tessa Bailey, 'Forgotten in death' by J.D. Robb, 'Better off dead' by Andrew Child, and 'The judge's list : a novel' by John Grisham. Navigation arrows are visible on either side of the carousel items.

OPAC: Carousels - View as List

Narrow Your Search ?

Author / Creator

- Faruqi, Saadia (3)
- Rey, Margret (2)
- Armitage, Iain (1)
- Bailey, Tessa (1)

[More](#)

Subject

- Man-woman relationships (7)
- Murder (7)
- Investigation (5)
- Large type books (4)



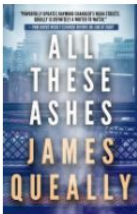

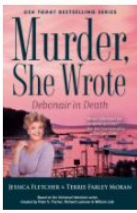



[More](#)

Series Title

- Yasmin (3)
- I can read book (2)

Select 1 - 10

0 selected titles

- | | | | |
|----------------------------|---|---|--|
| 1 <input type="checkbox"/> |  | <p>Game on : tempting twenty-eight  CD Audiobook (2021.)</p> <p><i>Evanovich, Janet,</i></p> <p>1 / 3 copies available at PINES</p> | <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">✓ Place Hold</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">🛒 Add to basket</div> <div style="border: 1px solid black; padding: 2px;">» More Info</div> |
| 2 <input type="checkbox"/> |  | <p>All these ashes  Book (2021.)</p> <p><i>Queally, James,</i></p> <p>1 / 1 copies available at PINES</p> | <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">✓ Place Hold</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">🛒 Add to basket</div> <div style="border: 1px solid black; padding: 2px;">» More Info</div> |
| 3 <input type="checkbox"/> |  | <p>Debonair in death  Book ([2021])</p> <p><i>Fletcher, Jessica,</i></p> <p>5 / 9 copies available at PINES</p> | <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">✓ Place Hold</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">🛒 Add to basket</div> <div style="border: 1px solid black; padding: 2px;">» More Info</div> |
| 4 <input type="checkbox"/> |  | <p>Make your own money : how kids can earn it, save it, spend it, and dream big with Danny Dollar, the king of chaching  Book</p> | <div style="border: 1px solid black; padding: 2px;">✓ Place Hold</div> |

OPAC: Carousels - Embed in Other Sites

1. Get your system or library ID
2. Open the carousel in its own window with this URL format:
https://gapines.org/eg/opac/carousel?carousel_loc=8
3. Embed the carousel in your web page using an iframe:

```
<iframe title="Carousel"  
src="https://next.gapines.org/eg/opac/carousel?carousel_loc  
=8" frameborder="0" width="100%"  
height="300px;" > </iframe>
```

OPAC: Carousels - Embed in Other Sites

PINES Public Information Network for Electronic Services
Georgia Public Library Service

search this site

- Home
- Apply for a PINES Library Card
- PINES Catalog
 - Go to the Catalog
 - PINES Catalog Tutorial
 - Download the PINES App
- About PINES
 - PINES Staff Documentation
 - PINES Staff Resources
 - PINES Staff Training Events
 - Contact Us

Search the PINES Catalog

Go

Find a PINES Library

Interactive Library Locator Map

or
Browse List of PINES Libraries by County or by System

terrann's test stuff

New Items at Watkinsville/Oconee County Library

<p>Unicorn playlist : another Phoebe and her unicorn adventure</p>	<p>Better off dead</p>	<p>Over my dead body</p>	<p>We were never here : a novel</p>	<p>Marked ma Joe Gunthe novel</p>
--	------------------------	------------------------------	---	---

News & Announcements
2021/06/07

Patron Alerts/Messages/Notes

Dr. Smith, Joe J. (testingx)

Check Out Items Out (0) Holds (0 / 1) Bills (\$490) **Notes (28)** Edit Other ▾ Patron Search

- converted Alert Message, real date unkno** 11/09/2021
- Clayton County Training 3/24/21 [ddate]** 03/24/2021
- Testing message Toccoa training [ddate]** 02/15/2021

Profile Cat2
 Home Library GCHR-CCO
 Net Access Filtered
 Date of Birth 03/04/1980
 Parent/Guardian

Notes

Create Note

⏪ ⏩ Actions ▾ Rows 25 ▾ Page 1 ▾

#	<input type="checkbox"/>	Read Date/Tim	Note Text	Title	Patron Visible	Staff	Penalty Name	Location	Creation Date
1	<input type="checkbox"/>	12/02/2017 ...	testing testi...	test note for...	Yes			OKRL-WWC	12/14/2015 ...
2	<input type="checkbox"/>	04/27/2017 ...	you left you...	test note	Yes			STATELIB-L	02/09/2016 ...
3	<input type="checkbox"/>	10/26/2016 ...	You can se...	This is a a p...	Yes			STATELIB-L	10/10/2016 ...
4	<input type="checkbox"/>	10/26/2016 ...	line one<br/...	Test with HT...	Yes			STATELIB-L	10/26/2016 ...
5	<input type="checkbox"/>	07/24/2017 ...	The followin...	Hold Reque...	Yes			STATELIB-L	03/24/2017 ...
6	<input type="checkbox"/>	12/02/2017 ...	The followin...	Hold Reque...	Yes			STATELIB-L	09/04/2017 ...
7	<input type="checkbox"/>	02/25/2020 ...	This is a co...	Library Mat...	Yes			FRRLS-GR	02/17/2018 ...
8	<input type="checkbox"/>		Our records...	Overdue Li...	Yes			FRRLS-GR	03/03/2018 ...

Patron Alerts/ Messages/ Notes

Acquisitions Booking Administration

Create or Edit Note

Note
 Alert
 Block

Penalty Type:

 Depth:

Location: PINES

Patron Visible

Title...

Note Text...

Initials

OK Cancel

Send Password Reset Link

Check Out

Items Out (0)

Holds (0 / 2)

Bills (\$4.90)

Notes (28)

Edit

Other ▾

Patron Search

Show: [Required Fields](#) [Suggested Fields](#) [All Fields](#) | [PINES Field Documentation](#)

Print

Save

Save & Clone

Patron Edit

Barcode

333

Replace Barcode

See All

OPAC/Staff Client User Name

333

Password

Generate Password

Send Password Reset Link

Primary Name

Preferred Name

Prefix/Title

Dr.

First Name

Christopher

Middle Name

J. (testingx)

Last Name

Sharp

- - -

Hold Pull List Library Selector

Hold Pull List

Hold Count: 0

View Pull List For: STATELIB-A

Print Full List

Shelving Location

- PINES
- ARCPLS
- ARCPLS-APPBY
- ARCPLS-DIAML
- ARCPLS-FRMAN
- ARCPLS-MAIN

Item label	Author	Title	Current Item
<i>Nothing to Display</i>			

Reports - Age Division Options

Save Template

SELECTED CORE SOURCE:

Core Source

ILS User

Nullability

Source Path

ILS User -> Demographic Info

▼ ILS User

- ▶ Additional Permission Groups
- ▶ All Addresses
- ▶ All Circulations
- ▶ All Hold Requests
- ▶ All Library Cards
- ▶ All Permissions
- ▶ All User Settings
- ▶ Billable Transactions
- ▶ Checkins
- ▶ Circulations Performed as Staff
- ▶ Current Library Card
- ▶ **Demographic Info**
- ▶ Family Linkage or other Group
- ▶ Fund Allocation Percentages
- ▶ Home Library

📅 Date of Birth

A Detailed Age Division

A General Demographic Division

|||| User ID

- Child 0-5 Years Old
- Child 6-12 Years Old
- Teen 13-17 Years Old
- Adult 18-25 Years Old
- Adult 26-49 Years Old
- Adult 50-59 Years Old
- Adult 60-69 Years Old
- Adult 70+

More...

- Expired staff accounts will no longer be able to log in to the staff client
- Triggered event logs for Patrons
 - Patron > Other > Triggered Events / Notifications
- Triggered event logs for Items
 - Item Status > Actions > Show Triggered Events
- More Angular interface updates - Cat, Acq, Admin

Evergreen Release Notes

3.7 Release Notes

https://evergreen-ils.org/documentation/release/RELEASE_NOTES_3_7.html

3.8 Release Notes

https://evergreen-ils.org/documentation/release/RELEASE_NOTES_3_8.html

PINES



Thank you!

Any questions?

pines.georgialibraries.org



Action Items

December 2021

AI 1: AV Sharing

Summary: Allow patrons to place holds on AV items regardless of owning library. This is consistently a high priority for library patrons.

Subcommittee feedback:

- DVD / VHS: 66% yes, 26% no
- Audiobooks: 68% yes, 23% no
- CDs: 64% yes, 26% no
- Videogames: 57% yes, 32% no

AI 1: AV Sharing

Subcommittee feedback:

- DVD bubblewrap envelope packaging: 87% yes, 9% no
- Billing libraries for damages if they do not use the recommended packaging: 62% yes, 28% no
- Packaging purchasing: 66% group purchase, 28% self-purchased

Note: This change would also allow patrons to renew items that have holds if there are other copies available.

AI 1: AV Sharing

Questions for the Executive Committee to consider:

- Should AV sharing be allowed?
- If yes, should it be allowed on all AV item types?
- If yes, should the recommended packaging be enforced?
- If yes, should libraries be allowed to bill other libraries for damages if improper packaging is used?
- If yes, when should it be implemented?
- If yes, who will do the package ordering?
- If yes, should renewals be allowed when holds are pending if other copies are available?

AI 2: Multivolume Parts for AV

Summary: Implement part labelling for AV materials to allow patrons to place holds on specific volumes of multivolume AV sets.

This behavior is already available for print materials and would improve the patron experience and reduce the number of copy-level holds staff would need to place for patrons.

Cataloging subcommittee feedback: 89% yes, 11% no

Overall subcommittee feedback: 77% yes, 16% no

AI 3: Library Card Requirement

Summary: Remove the requirement that a patron must present a library card to borrow materials.

Subcommittee feedback:

- Allow with ID: 62% yes, 35% no, 2% local discretion
- Allow with identifiable information: 55% yes, 44% no, 2% local discretion

AI 4: Changes to Long Overdue Process

Summary:

1. Change the automated process from 180 to 90 days
2. Send additional overdue notification at 60 days

Subcommittee feedback:

- Change to 90 days: 92% yes, 8% no
- Send new 60 day notice: 100% yes