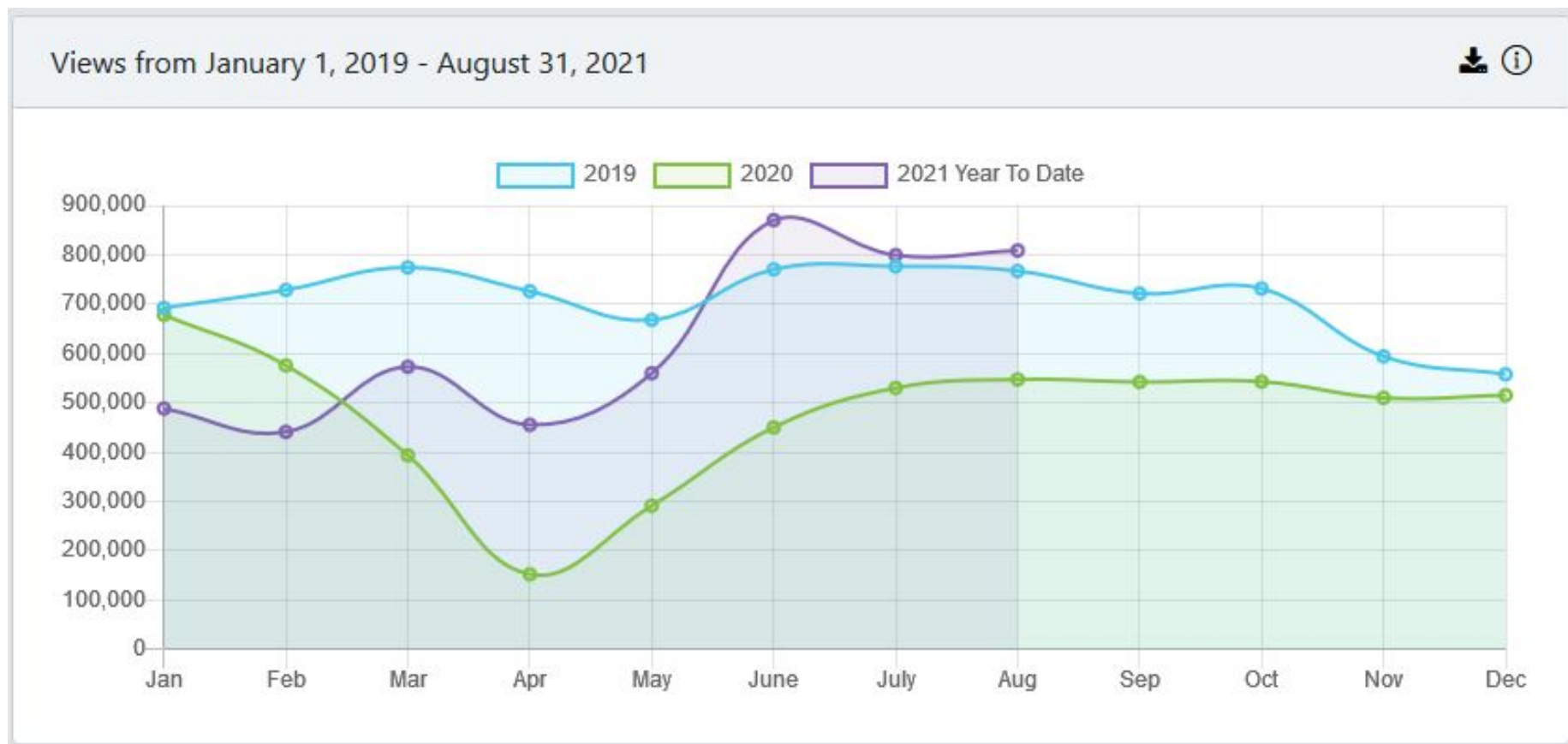




PINES Executive Committee
Staff Report

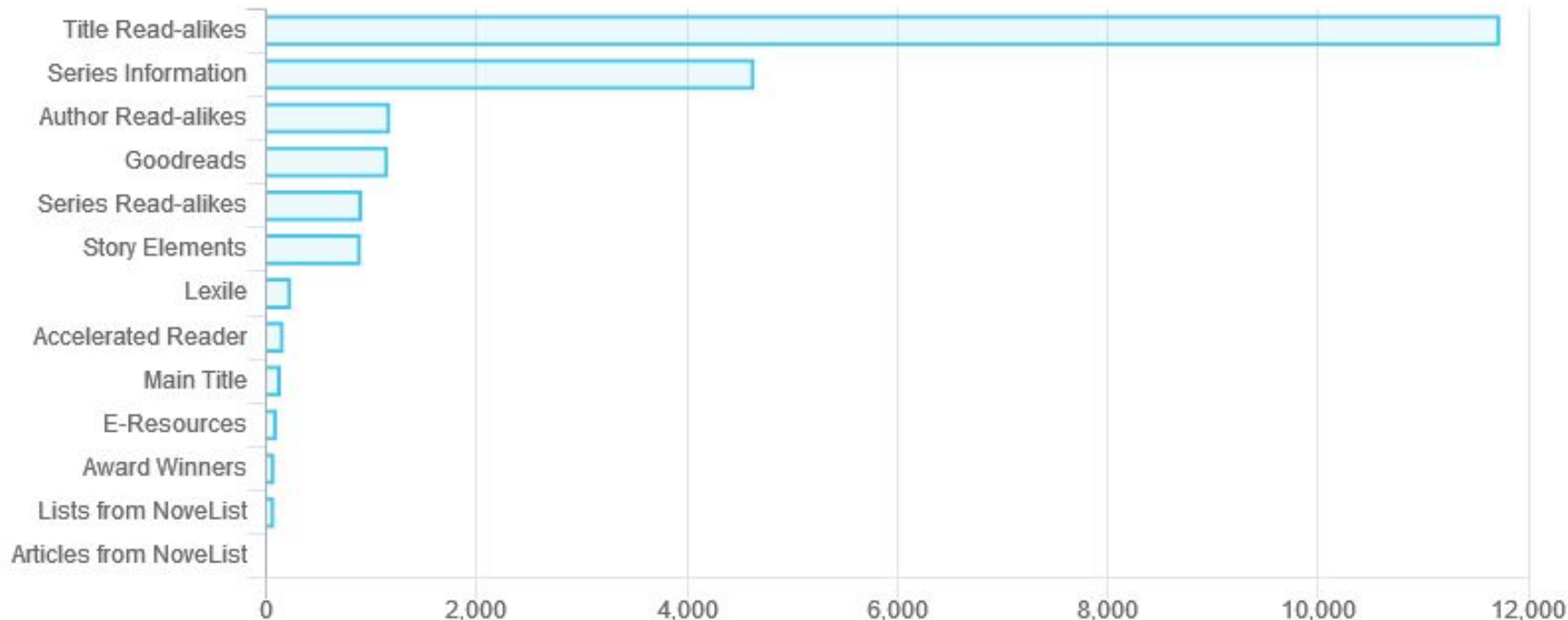
September 2021

NoveList Added Content Statistics



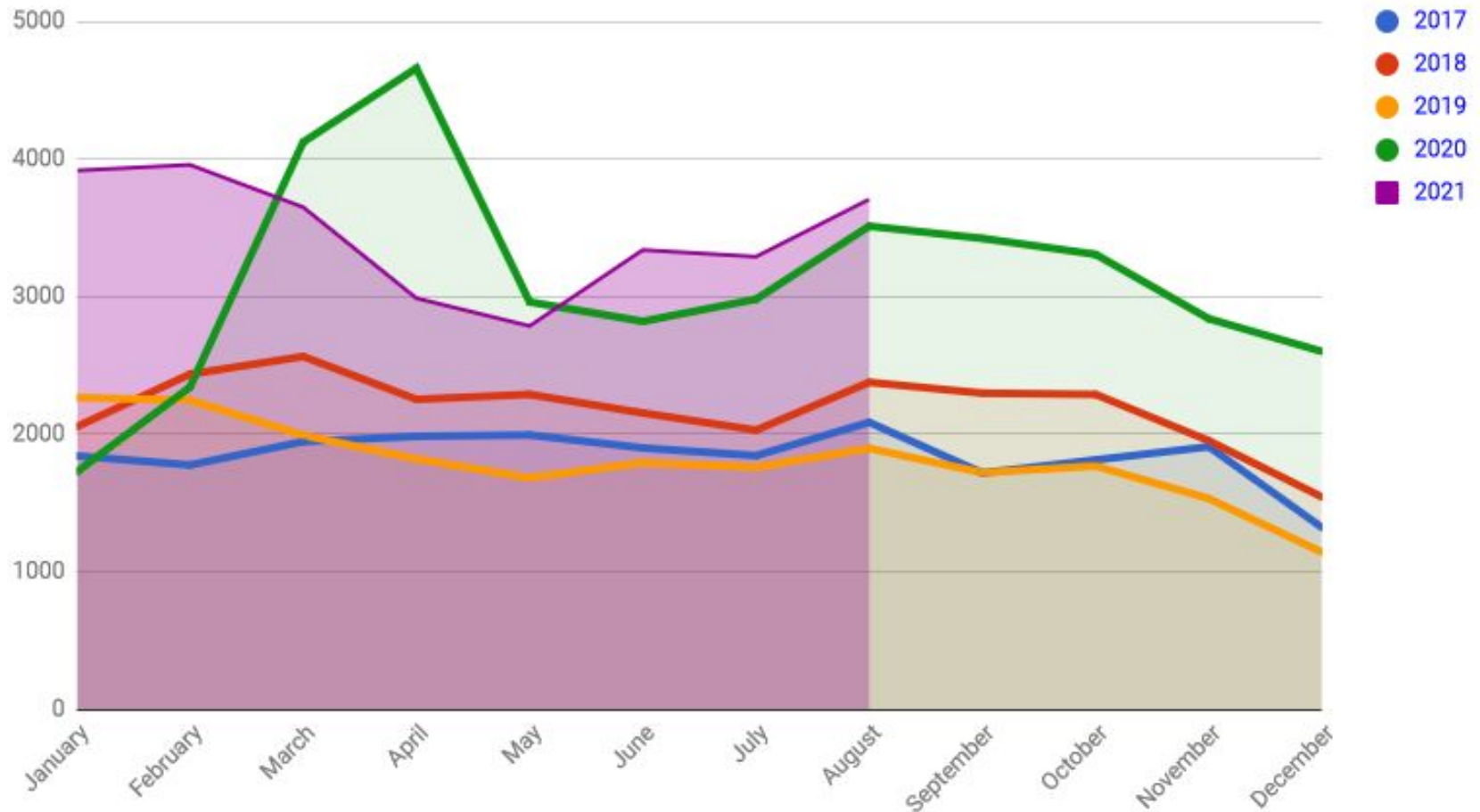
NoveList Added Content Categories

Breakdown of clicks in August 2021



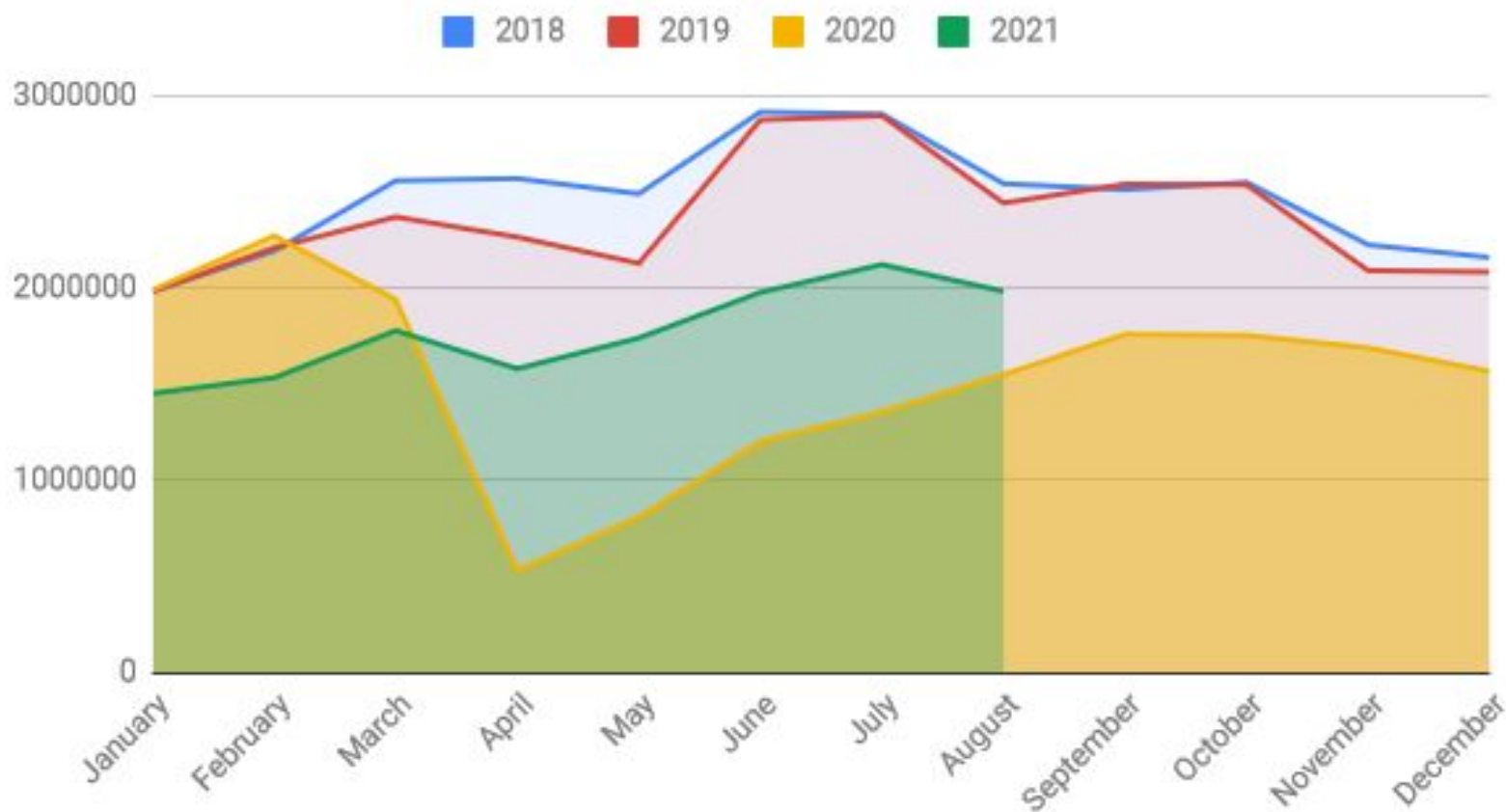
GALILEO Click-Throughs from PINES

GALILEO Logins via PINES



Notification Statistics

PINES Automated Notification Statistics



PINES App

Android:

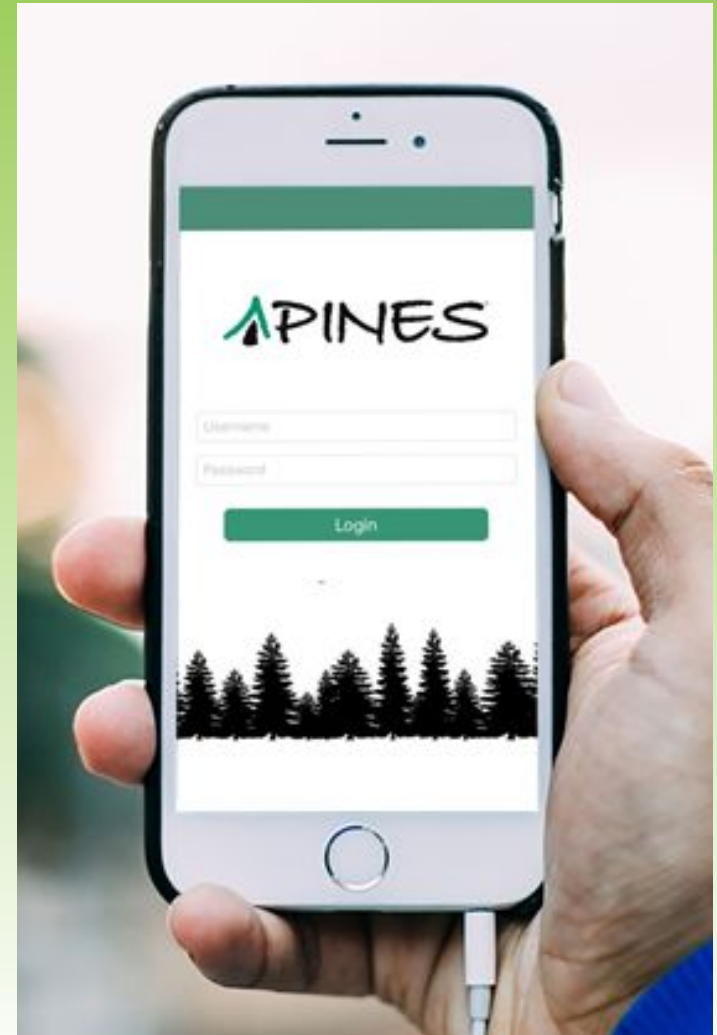
12.7K installs in 2020

4.7K installs 2021 Q1+Q2

iOS:

14.7K installs in 2020

8.6K installs 2021 Q1+Q2



Ecard Registrations

Online library card registrations to date:

- Total: 22,111
- Updated: 3,127

Estimated staff time savings at 5 minutes per registration:

- 1,843 hours

PINES Training

We are continuing to limit in-person training and travel until further notice.

Online training is available in the PINES Learning Center:

<https://my.nicheacademy.com/pines>

Live, online classes may be arranged as needed. Please request via the Help Desk.

PINES Training

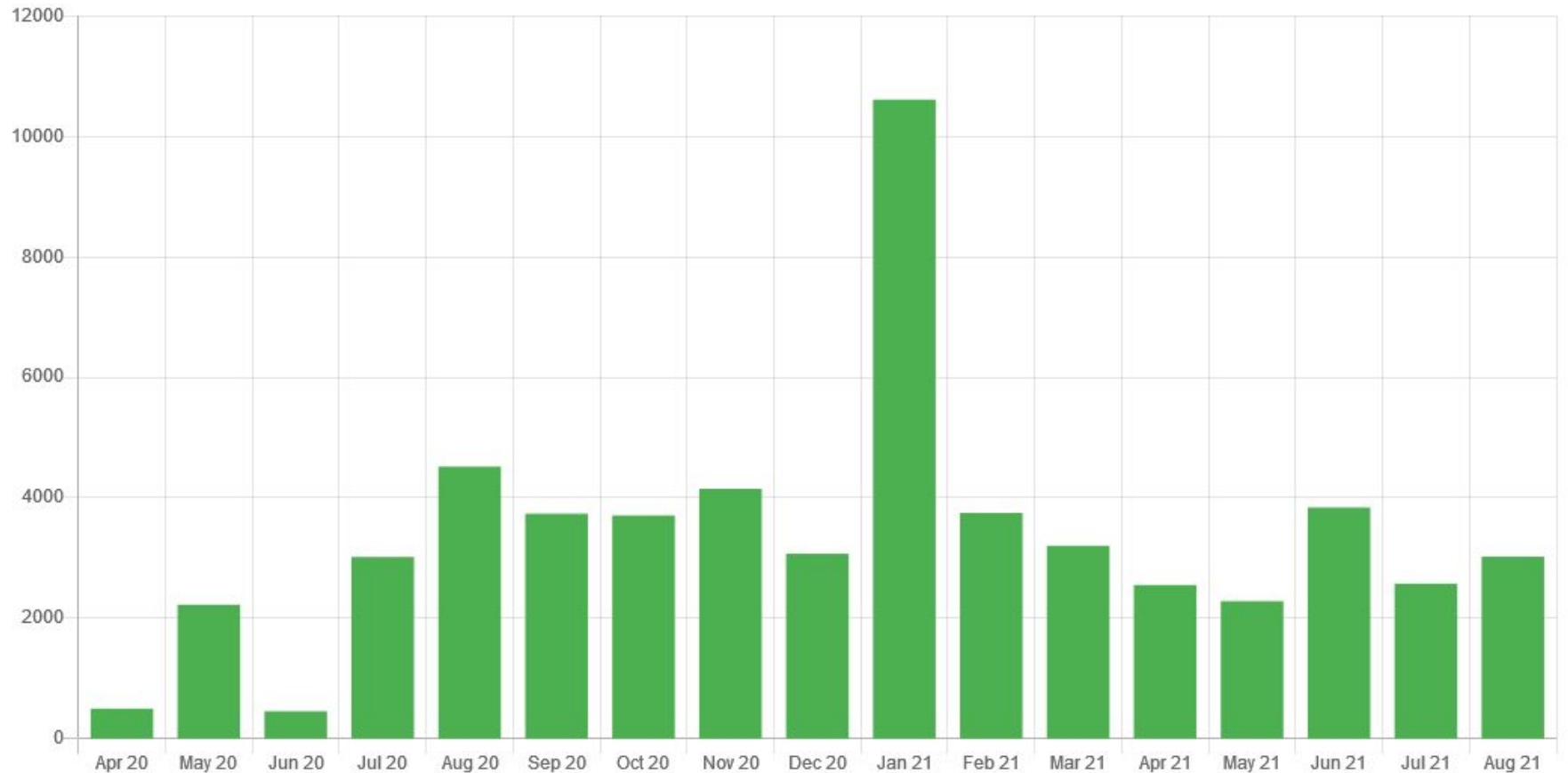
PINES Learning Center Statistics To Date:

- 725 people have created accounts
- 1252 classes have been started (aka, 'enrolled')
- 637 classes have been completed
- 244 CEUs have been issued

PINES Learning Center

Start date End date

 CSV



PINES Learning Center

Most popular courses

- 1. Using the PINES Catalog (combined public & staff)**
- 2. Accepting Online Payments Through the OPAC**
- 3. Check In and Check In Modifiers**
- 4. Library Hours and Closures**
- 5. Patron Search**

Now Available: Local Admin Certificate Course

<https://my.nicheacademy.com/pines/course/9060>

Evergreen International Conference

- **Held online May 24-27, 2021**
- **PINES staff presented classes and led sessions on:**
 - Making the Most of Evergreen Reports (Chris Sharp)
 - System Administrator Interest Group (Chris Sharp)
 - Welcome to Evergreen (Terran McCanna)
 - Curbside and Other Delivery Outreach Ideas (Dawn Dale)
 - Cataloging Interest Group (Elaine Hardy)
 - Acquisitions Interest Group (Tiffany Little)
 - Circulation Interest Group (Dawn Dale)
 - Intro to Launchpad (Terran McCanna)
 - Catalogers Organizing Locally (Elaine Hardy)
 - Ask Not What Evergreen Can Do For You (Terran McCanna and Tiffany Little)

Evergreen Development Update

Feedback Fest: August 9-13, 2021

- Most successful Evergreen community participation week to date
 - 59 patches tested and signed off
 - Details at:
https://wiki.evergreen-ils.org/doku.php?id=dev:feedback_fest_2021_08
- PINES staff who contributed code and/or testing included: Elaine Hardy, Tiffany Little, Terran McCanna, and Chris Sharp
- Shula Link from GCHRL also contributed code and testing

Evergreen Development Update

Bug Squashing Week: September 20-24, 2021

Participation information at:

https://wiki.evergreen-ils.org/doku.php?id=dev:bug_squashing

Evergreen Development Update

OpenAthens

- Continue to work with GALILEO and the OpenAthens developers as they implement OpenAthens with PINES
- Provided OA test accounts for all library systems

Open+

- Worked with MGRL to allow the value of a custom patron stat cat to be included in SIP message
- This process be used for any other libraries that wish to work with this product

Evergreen Development Update

Internal Development Work

- PLAY Card administrative interfaces
- Ability to store Federal Codes for annual reports data exports
- Student Card import process (to be covered by Chris)

Upcoming

- Online account renewal project

Evergreen Community Development Initiative

- Work continues on acquisitions interfaces, search suggestions ('did you mean...')



Thank you!

Any questions?

Online Account Renewal Proposal

**Policy proposal based upon input from PINES
Subcommittees and Directors:**

<https://pines.georgialibraries.org/ec-meeting-2021-september>

Conditions for online renewal:

- Account must be active, expiration date must be no more than 30 days in the future
- User type is: Patron, Friend, GLS, Homebound, Trustee, Quipu
- Account is in good standing (no blocks, bars, bills)

Online Account Renewal Proposal

Address Changes:

- If no address change, renew as normal
- If address change, provide temporary 30-day renewal and patron must come in with documentation
- Homebound and GLS patrons will be exempted from the requirement to come to the library in person
- Patron will be given the option of updating their home & pickup library if they have an address change

Online Account Renewal Proposal

Benefits:

- Reduction in staff time
- Improved patron service
- Address standardization