

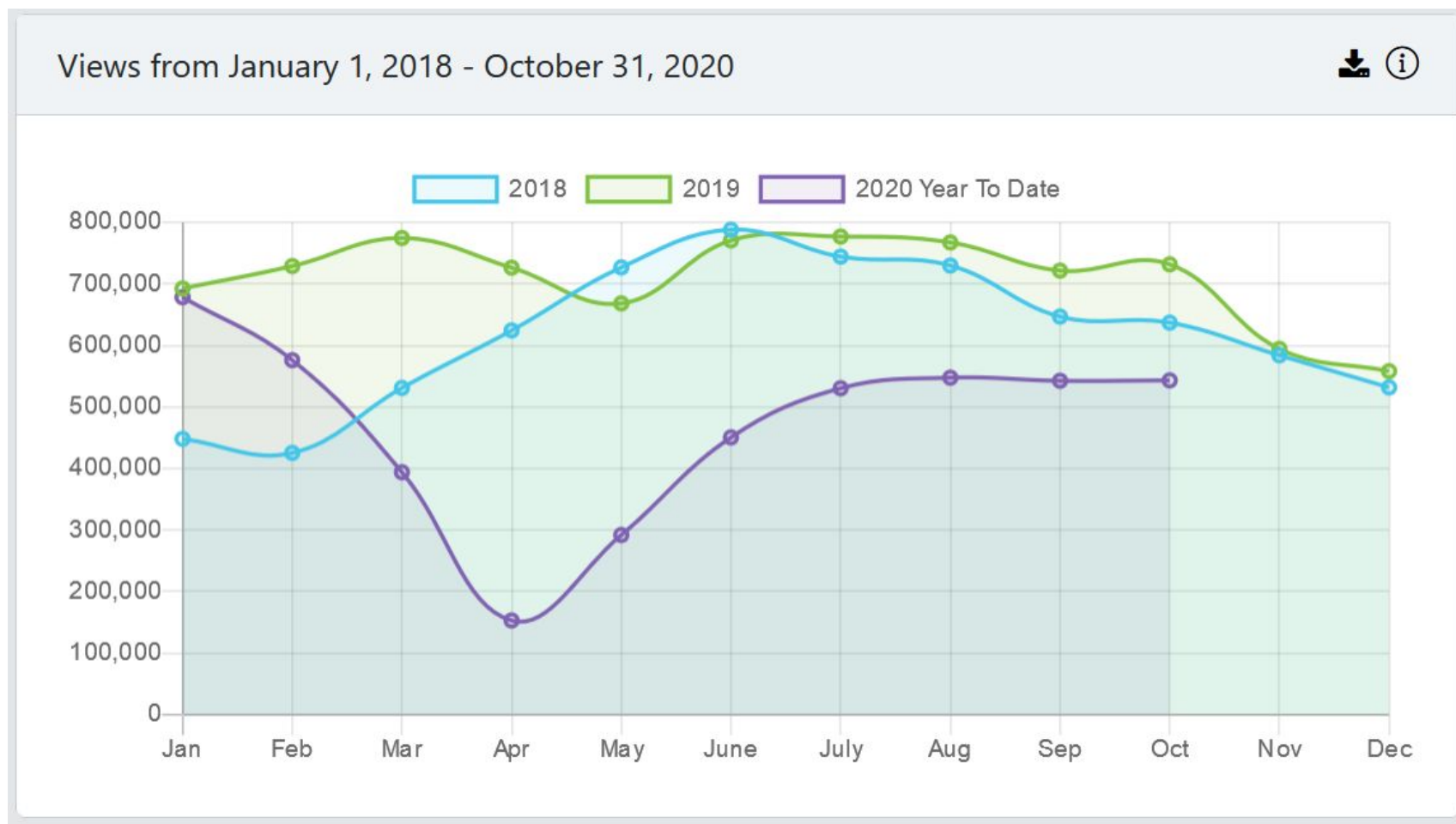


# **Staff Report**

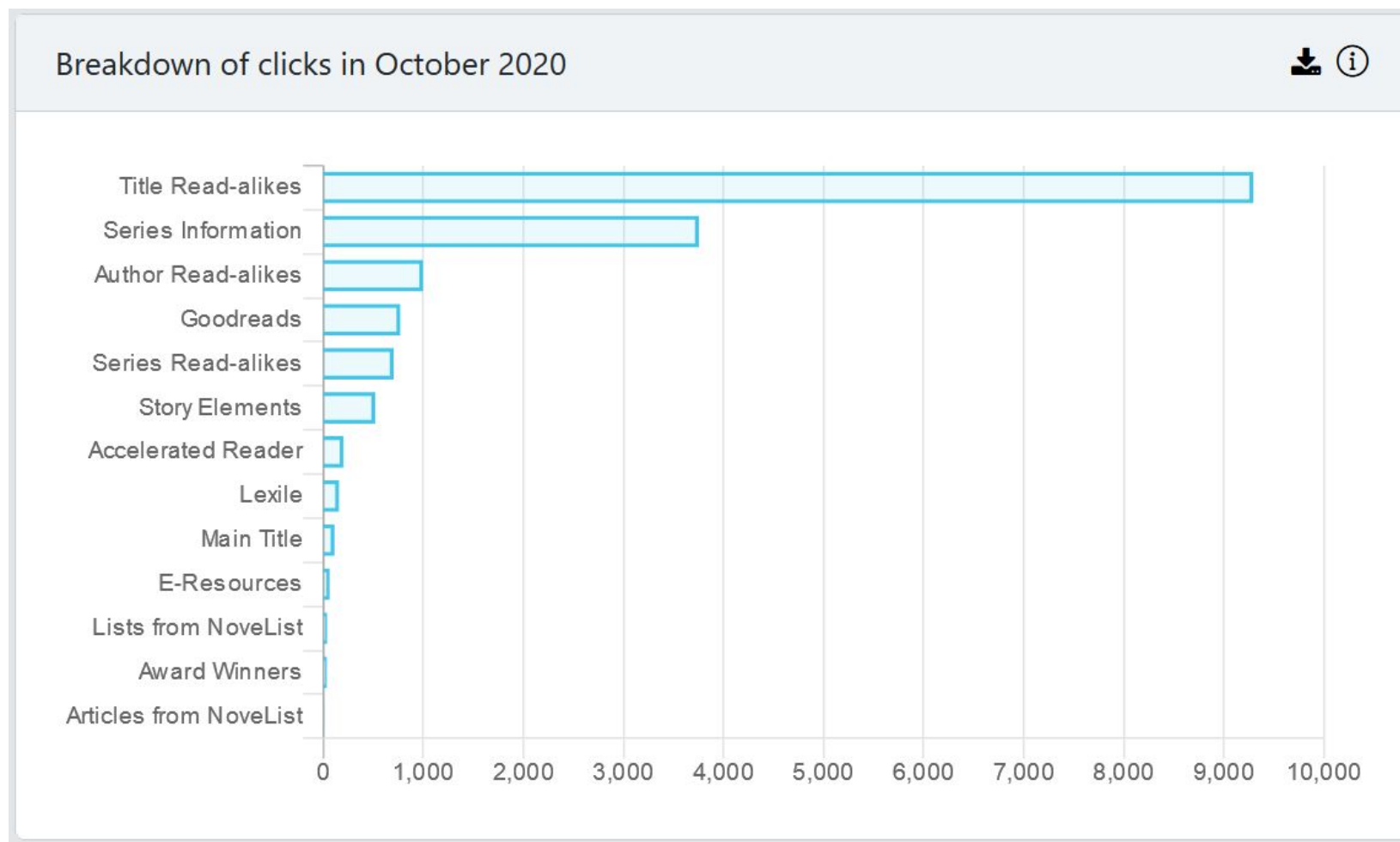
**December 2020**

**Terran McCanna, PINES Program Manager**

# NoveList Added Content Statistics

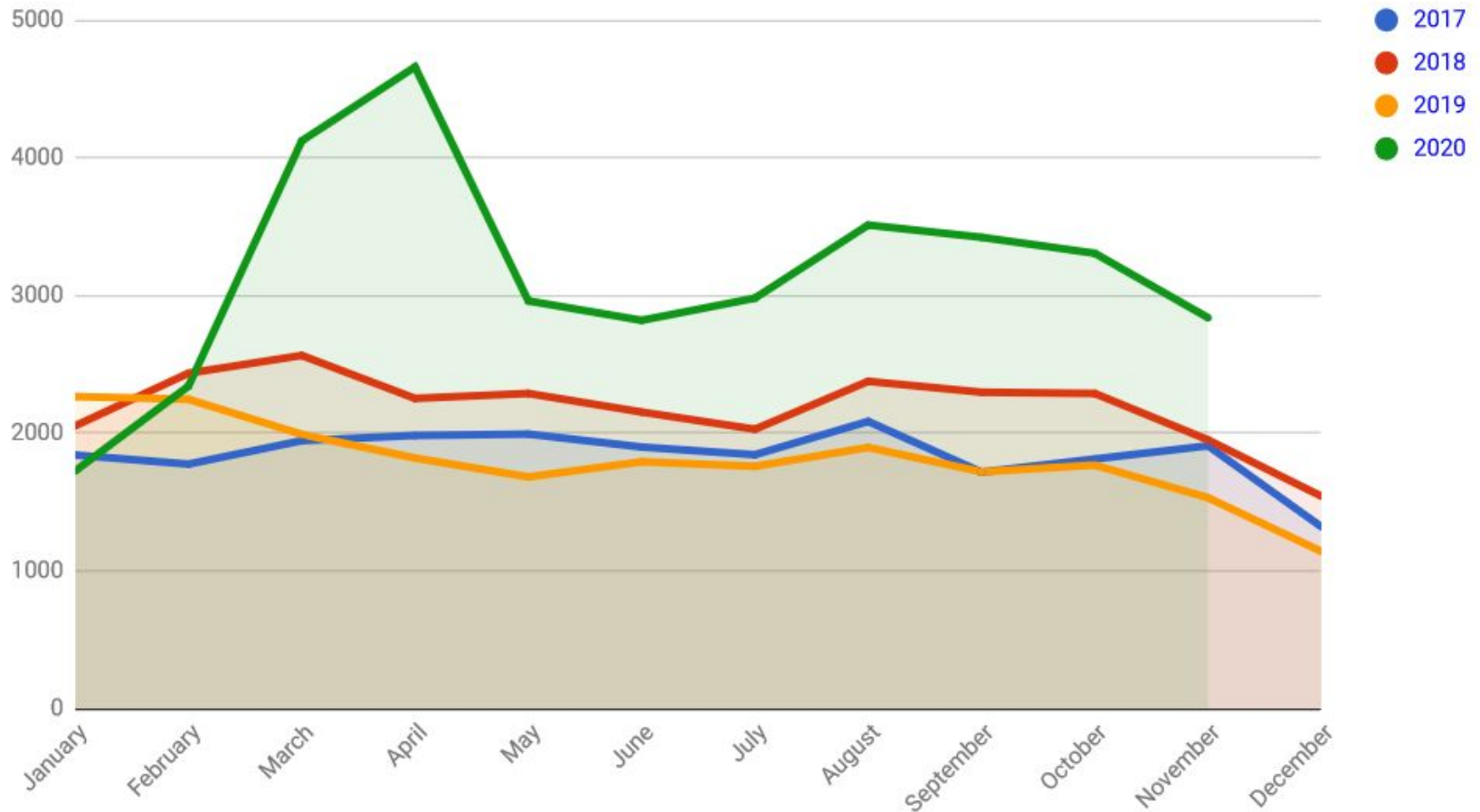


# NoveList Added Content Categories



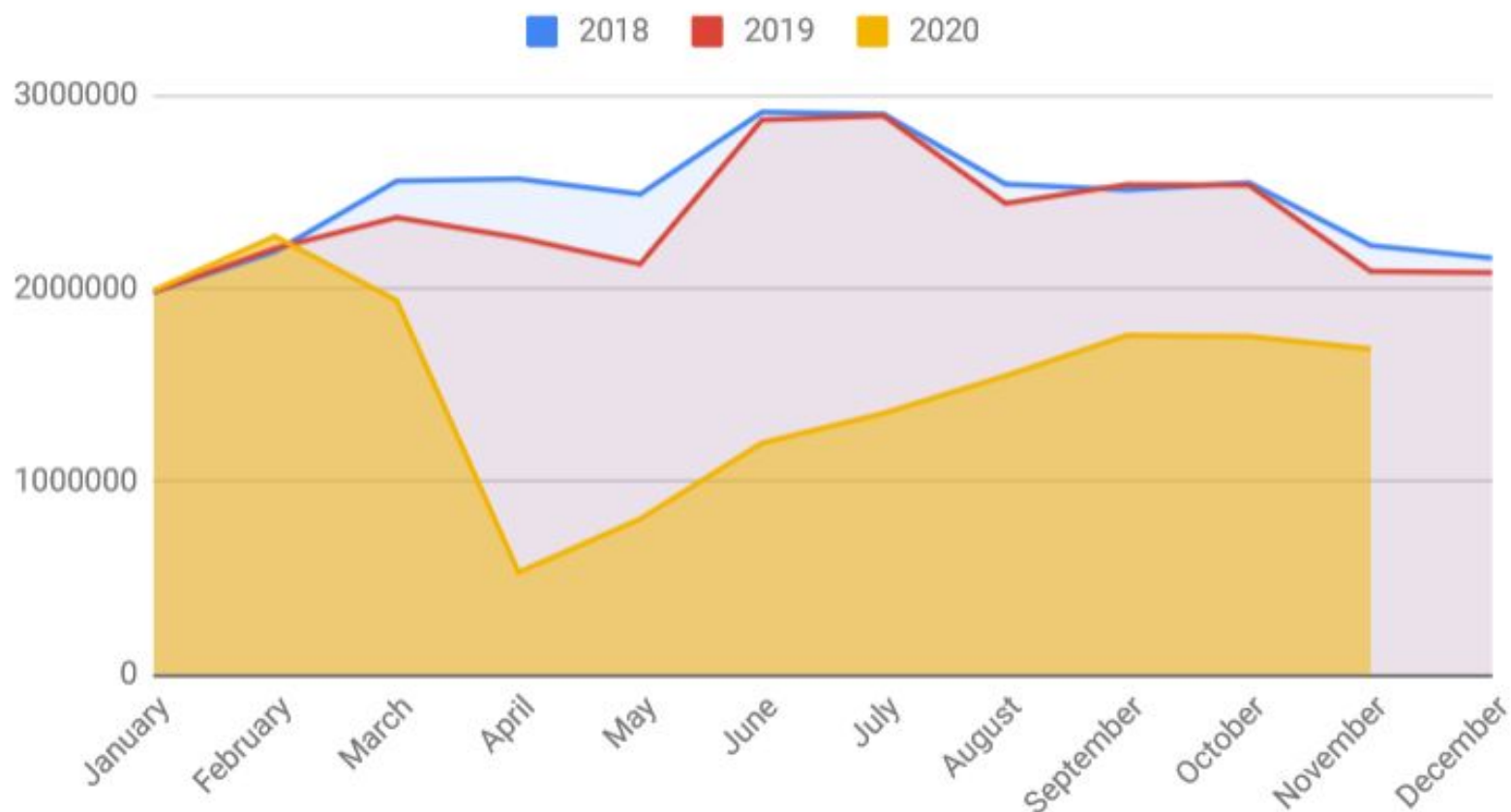
## GALILEO Click-Throughs from PINES

**GALILEO Logins via PINES**



# Notification Statistics

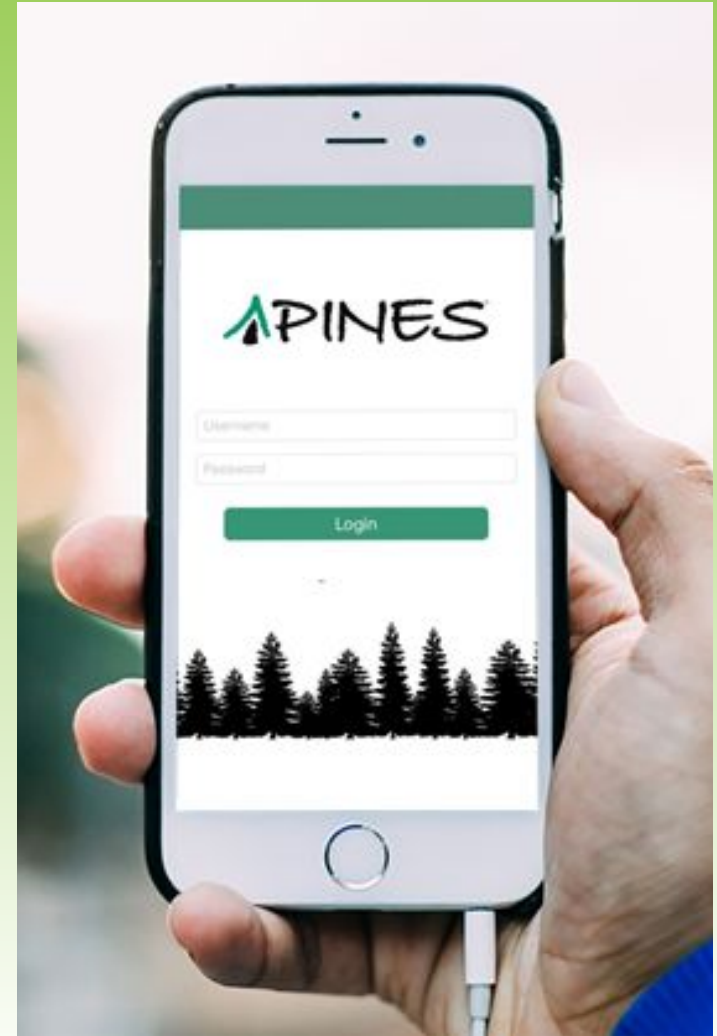
PINES Automated Notification Statistics



# PINES App

**Android: 26K Installs**

**iOS: 29K Installs**



# **PINES Training**

**We continue to be under a travel freeze, so we will not do any in-person training until that is lifted.**

**Live, online classes may be arranged as needed.**

**Some classes are available through the PINES Learning Center: <https://my.nicheacademy.com/pines>**

# PINES Learning Center Statistics

↑↓Tutorial Name	↑↓Enrolled	↑↓Completed	↑↓Score
Accepting Online Payments Through the OPAC	95	82	N/A
Basic Reports (2 CEU)	65	22	N/A
Check In and Check In Modifiers	80	65	N/A
Fiscal Year End (2 CEU)	18	4	100%
Library Hours and Closures (0.5 CEU)	62	46	87%
Patron Search	36	34	97%
Permission Group/Profiles (0.5 CEU)	36	25	80%
Providers	10	7	N/A
Using the PINES Catalog (for Library Patrons)	0	0	N/A
Using the PINES Catalog (for Library Staff - 1 CEU)	60	38	N/A



## Development Update



Evergreen 3.6 and the first follow up, Evergreen 3.6.1 have been successfully released.

The PINES team played an important role in testing, contributing bug fixes and improvements, and working with our Evergreen partners and the core developers to plan and implement new features and improvements.

## Upgrade Testing

PINES will upgrade from Evergreen 3.4.2 to Evergreen 3.6.1 in January.

**A test server is available at: <https://next.gapines.org>**

Testing instructions will be sent out this week.

We will have a virtual Q&A session next Monday at 10 for anyone who is interested in testing but needs guidance.

Testing must be completed and Director Sign Off sheets must be received by January 8.

# Upgrade Testing

## Highlights:

- **New OPAC Design**

- Cleaner, more responsive, more accessible
- Improved printing and emailing

- **New Staff Client Catalog**

- Streamlined and more concise
- Old staff catalog will still be available through the menu until at least our next upgrade so that any bug may be found and fixed

- **Hopeless Holds**

- We had hoped to release this new feature during the last upgrade but it had some bugs that are now fixed

# Upgrade Testing

## Highlights:

- **New Curbside Pickup Module**

- Rapidly designed in response to the pandemic
- It is being used by other Evergreen libraries, but it will require testing to be sure that it will work for any PINES libraries that wish to use it

- **Item Status**

- Item status will now allow pasting in of a string of barcodes separated with commas to load them all at once
- Item status will now give alerts when invalid barcodes are uploaded from a file
- You can now open multiple items in Item Status once from an Item Bucket

# Upgrade Testing

## Highlights:

- **Acquisitions**

- New and improved search interface with more flexibility and usability improvements
- Updated Providers interface with better filters and sorting

- **Reports**

- New ability to have a report provide subtotals and grand totals

## Change to Hold Targeting

The Holds Targeter currently does not target items at a branch when closed.

This has led to a number of holds targeting items at remote libraries when they could have been filled locally.

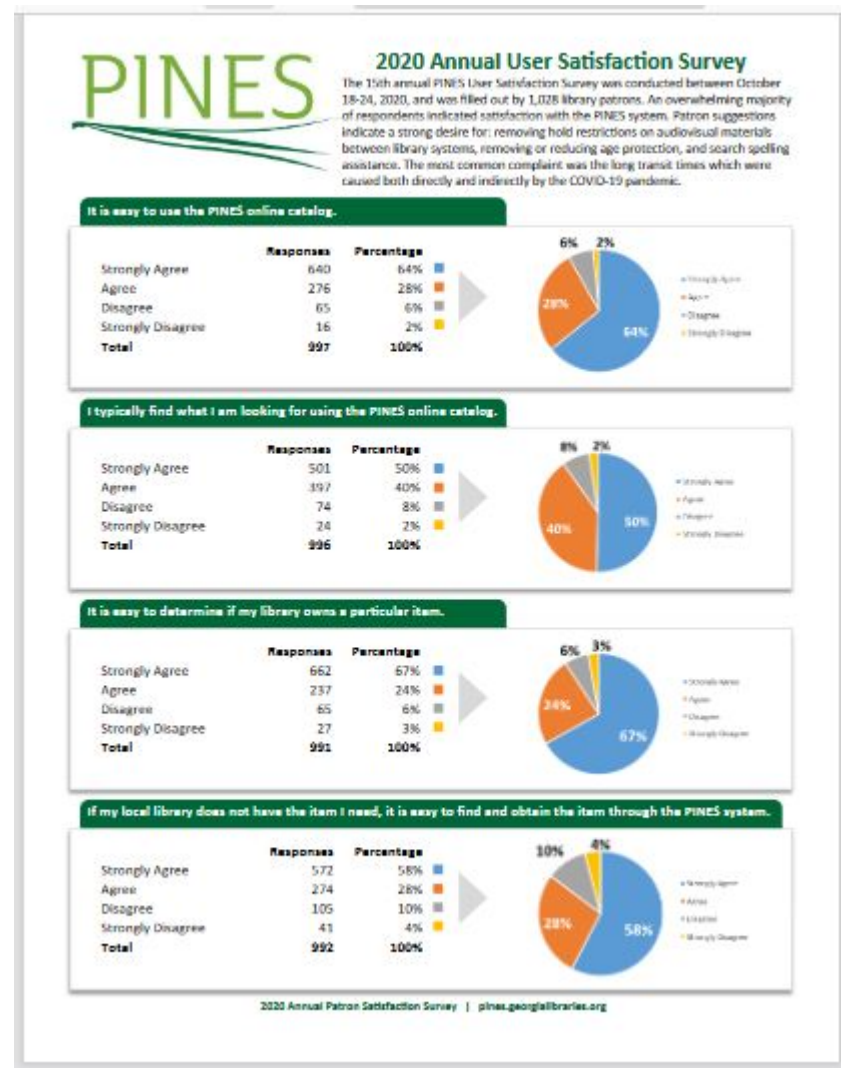
In conjunction with the upgrade, we will enable settings to allow holds to target items at libraries even on days they are closed.

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*If a library is closed for longer than a weekend or holiday, then the Library Setting for **Skip for Hold Targeting** should be enabled so that items at other branches will be targeted instead.*

# PINES Annual Survey

- October 18-24, 2020
- Fewer respondents, but similar ratings to last year
- Survey results for 2006-2020 available at:  
<https://pines.georgialibraries.org/survey>
- As always, there were numerous requests for lowering age protection and for sharing audio-visual materials



## Online Account Creation

To date, the Quipu online patron registration form has allowed for the creation of:

**5482 new accounts!**

Of these, 511 have been upgraded to full Patron accounts, and 12 have been updated to different types of accounts.





**Thank you!**

**Any questions?**