NoveList Added Content Statistics

Views from January 1, 2019 - April 30, 2021

2019
2020
2021 Year To Date

Jan Feb Mar Apr May June July Aug Sep Oct Nov Dec

0 100,000 200,000 300,000 400,000 500,000 600,000 700,000 800,000
NoveList Added Content Categories

Breakdown of clicks in April 2021

- Title Read-alikes
- Series Information
- Goodreads
- Author Read-alikes
- Series Read-alikes
- Story Elements
- Accelerated Reader
- Main Title
- E-Resources
- Lexile
- Award Winners
- Lists from NoveList
- Articles from NoveList

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GALILEO Click-Throughs from PINES
Notification Statistics

PINES Automated Notification Statistics

- 2018
- 2019
- 2020
- 2021

January, February, March, April, May, June, July, August, September, October, November, December

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PINES App

**Android:**
12.7K installs in 2020
3.0K installs 2021 Q1

**iOS:**
14.7K installs in 2020
3.7K installs 2021 Q1
Ecard Registrations

Online library card registrations to date:

- Total: 14,988
- Updated: 1,715

Estimated staff time savings at 5 minutes per registration:

- 1,249 hours
Long Overdues

A side effect of the automated Long Overdue Processing getting re-enabled after being disabled for nearly a year was that a handful of Long Overdue items were double-billed.

When: Morning of February 17
Patrons affected: 66
Items affected: 214 (out of 13,524 processed that day)

We have individually checked and corrected each of those bills. Please contact us through the Help Desk if you have any questions.
PINES Training

We are continuing to limit in-person training and travel until further notice.

Online training is available in the PINES Learning Center:

https://my.nicheacademy.com/pines

Live, online classes may be arranged as needed. Please request via the Help Desk.
PINES Training

Live Online Class Statistics for 2020:

- 28 online classes and training sessions
- 268 attendees reached

PINES Learning Center Statistics To Date:

- 661 people have created accounts
- 1089 classes have been started (aka, ‘enrolled’)
- 490 classes have been completed
- 191.5 CEUs have been issued
Upgrade Time!
PINES Learning Center

Most popular courses

1. Using the PINES Catalog (both public & staff)
2. Accepting Online Payments Through the OPAC
3. Check In and Check In Modifiers
4. Library Hours and Closures
5. Patron Search
Evergreen Features

- **Curbside Pickup**
  - 7 locations have implemented this new feature
  - Positive responses so far
  - Contact the Help Desk if you have a branch that would like to try it out!

- **Online Fine Payments**
  - 36 of the 52 regional library systems have at least some branches configured to accept online payments through the OPAC using Stripe
  - Enormously beneficial during the pandemic
  - Contact the Help Desk if you want to enable this for your location - it can be done at the branch level or at the system level
Evergreen Development Update

Upgrade to 3.6

- Big upgrade = More growing pains
- Outstanding issue: Call number on search results

The PINES App

- Soon to come: Link from the item info page to the full OPAC to make it easier for patrons to view the items details (summaries, series, recommended reads, etc.)
- Soon to come: Place Hold button on the Copy Info page
Evergreen Development Update

Evergreen 3.7

- Evergreen 3.7 was released in April
- Release notes available at: https://evergreen-ils.org/documentation/release/RELEASE_NOTES_3_7.html
- Organizations that contributed included: PINES and Evergreen Community Development Initiative (ECDI)
- Individuals who contributed code and/or testing included PINES staff: Dawn Dale, Elaine Hardy, Tiffany Little, Terran McCanna, and Chris Sharp
Evergreen Development Update

Proximity Sort

- Completed and accepted into Evergreen 3.7
- Allows geocoordinates to be set for each library location
- Adds option on item details page for patron to input location and have the holdings sort by the nearest copy

Limit to Available Copies

- Completed and accepted into Evergreen 3.7
- Adds option to item details page to limit the list of holdings to those that are currently available
Evergreen Development Update

Did You Mean...

- Single word suggestions completed and accepted into Evergreen 3.7
- Work underway on multiple word suggestions
Evergreen Development Update

Development work continues on...

- Updating the Acquisitions module
- Updating the older interfaces that still exist (mostly in the Admin pages)
- Notes/Messages/Alerts Consolidation - this hit more conversion problems in the latest round of testing
- And much more
PINENES Annual Survey

- April 18-24, 2021
- 1,943 Responses
- Small improvements in every category
- Results from 2006-2021 are available at: https://pines.georgialibraries.org/survey
- Freeform comments can be provided for an individual library system upon request through the Help Desk

**It is easy to use the PINES online catalog.**

<table>
<thead>
<tr>
<th>Responses</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>1237</td>
</tr>
<tr>
<td>Agree</td>
<td>539</td>
</tr>
<tr>
<td>Disagree</td>
<td>108</td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td>33</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1917</strong></td>
</tr>
</tbody>
</table>
PINES Annual Survey

By combing through the survey comments, we identified a number of small changes we could make locally to the OPAC to improve the usability:

- Fixed line-wrapping problem with patron messages
- Made item summaries visible without needing to click on the More Details button
- Added additional context-sensitive help in numerous locations that people indicated confusion with
- Several other small layout and wording changes

(These changes were rolled out on Tuesday, May 11.)
Thank you!

Any questions?