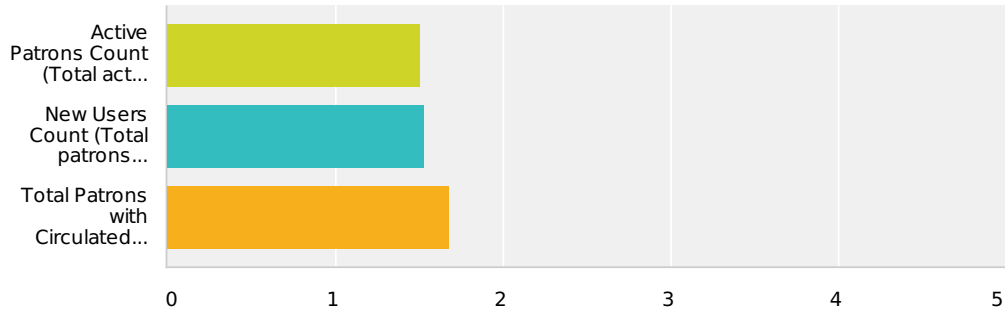


Q1 PATRON TOTALS What type of patron totals do you need? Please rate the following options:

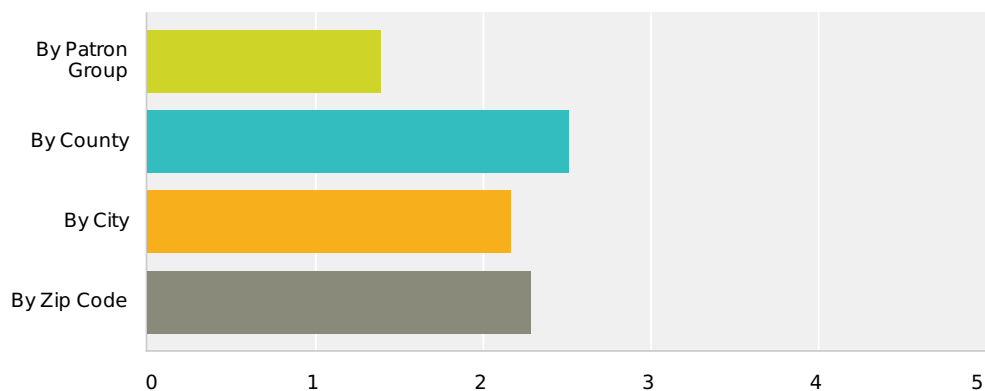
Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|--|------------------------------------|--|-------------------------------|-------|----------------|
| Active Patrons Count (Total active patrons currently registered) | 56.79% 46 | 35.80% 29 | 7.41% 6 | 81 | 1.51 |
| New Users Count (Total patrons registered during a specific time) | 58.02% 47 | 30.86% 25 | 11.11% 9 | 81 | 1.53 |
| Total Patrons with Circulated Items (Total patrons who have checked out materials during a specific time) | 45.68% 37 | 40.74% 33 | 13.58% 11 | 81 | 1.68 |

Q2 How do you need the patron totals displayed and broken down? Please rate the following possibilities:

Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|------------------------|------------------------------------|--|-------------------------------|-------|----------------|
| By Patron Group | 69.14% 56 | 22.22% 18 | 8.64% 7 | 81 | 1.40 |
| By County | 13.51% 10 | 21.62% 16 | 64.86% 48 | 74 | 2.51 |
| By City | 27.63% 21 | 27.63% 21 | 44.74% 34 | 76 | 2.17 |
| By Zip Code | 22.08% 17 | 27.27% 21 | 50.65% 39 | 77 | 2.29 |

Other (please specify) (21)

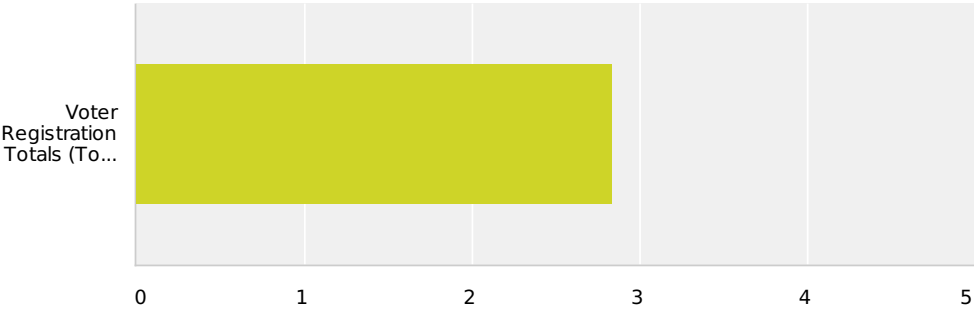
| # | Other (please specify) | Date |
|----|--|-------------------|
| 1 | By location | 3/8/2013 12:08 PM |
| 2 | I'm assuming patron group means "audience", i.e. adult, young adult, juvenile,... As part of a Reports team for a consortium, I recently completed the arduous task of reporting library usage by household. I did most of the data massaging with Excel. Also, summarizing by zip code suffices for anything requiring summary at the county or city level. | 3/8/2013 8:14 AM |
| 3 | By Stat Cat | 3/8/2013 6:35 AM |
| 4 | We use Evergreen for a corporate library where questions 1,2,3 do not apply to our using Evergreen. | 3/8/2013 6:01 AM |
| 5 | By Branch | 3/8/2013 5:48 AM |
| 6 | By organization unit, we are a college with two campuses and each campus is an OU | 3/7/2013 3:24 PM |
| 7 | Seymour Public Library is part of a 60 library network called Bibliomation. I would the break out to be First by town (Seymour) and then by patron group. | 3/6/2013 12:00 PM |
| 8 | I work at a school system, so I often need them by grade or even homerooms. | 3/6/2013 5:35 AM |
| 9 | Library | 3/4/2013 1:52 PM |
| 10 | By patron type. (juvenile vs adult) | 3/4/2013 9:01 AM |
| 11 | By expiration date | 3/4/2013 8:46 AM |
| 12 | We need at Stat Cat that lets us know if the patron is living within any city limits or outside the city limits. It is not limited by city. | 3/1/2013 8:15 AM |

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| # | Other (please specify) | Date |
|----|--|--------------------|
| 13 | We also use statical categories, e.g. 90 Day Computer Use | 2/28/2013 3:15 PM |
| 14 | By "Within city limits" check box. We have a stat cat so that we can determine if a patron is in our city, in another city inside our county, in a rural area in our county or outside the county entirely. | 2/28/2013 2:25 PM |
| 15 | Statistical Category(Stat Cat). We use the Stat Cat to keep track of where our patrons are coming from for number tracking purposes. Our library is situated in a rural area with a few town, cities and suburban developments within a 20 minute drive. | 2/28/2013 12:56 PM |
| 16 | By municipality | 2/28/2013 11:21 AM |
| 17 | By home library | 2/28/2013 1:33 AM |
| 18 | In school, the patron group breakdown needs to include grade level (or graduation date) and/or homeroom (or English class or whatever that school used for communicating with students) | 2/27/2013 10:29 AM |
| 19 | by customized statistical category | 2/27/2013 10:07 AM |
| 20 | I'd like a search that told me how many patrons currently had items checked out. | 2/27/2013 8:29 AM |
| 21 | Most the time we just need a total count. For our annual state statistics we need them broken out by groups. Zip code is useful for strategic planning. | 2/27/2013 7:21 AM |

Q3 VOTER REGISTRATION

Answered: 79 Skipped: 2



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|--|------------------------------------|--|-------------------------------|-------|----------------|
| Voter Registration Totals (Total to voter survey, broken down by answer, during a specified time period) | 1.27% 1 | 13.92% 11 | 84.81% 67 | 79 | 2.84 |

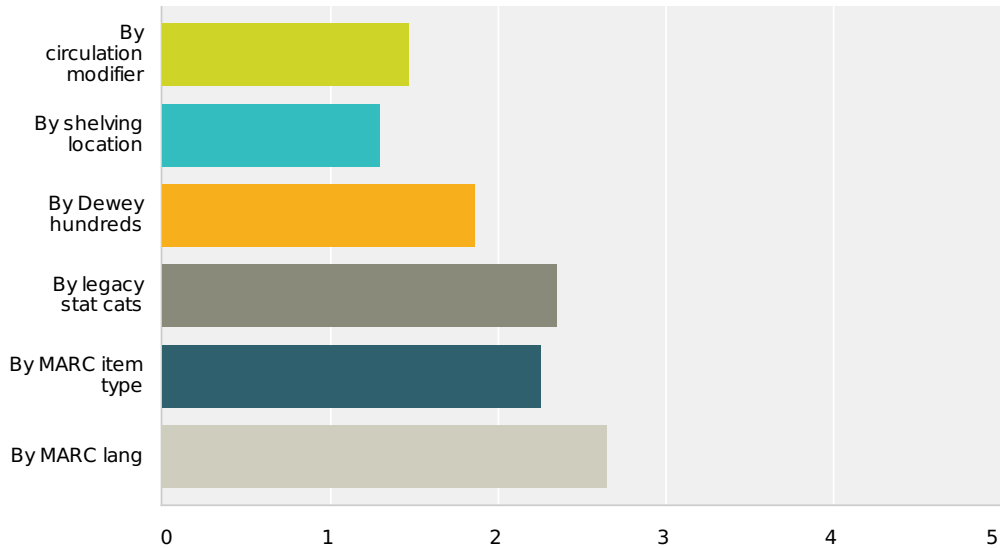
Q4 Any other type of patron-related information you need to do your job?

Answered: 11 Skipped: 70

| # | Responses | Date |
|----|---|--------------------|
| 1 | Type of transactions (events) they perform in a given time period Borrowing behavior for academics | 3/8/2013 8:14 AM |
| 2 | Routing lists and forms for circulating periodicals. | 3/8/2013 6:01 AM |
| 3 | I need a report of all patrons that owe more than \$20 dollars every semester. | 3/7/2013 3:24 PM |
| 4 | Number of patrons who are juvenile borrowers (based on the check box or by birthdate; either is fine); number of borrowers with expiration dates in a certain time period | 3/7/2013 1:58 PM |
| 5 | Having an expired patron count is also very helpful. | 3/7/2013 12:06 PM |
| 6 | Reports on the books that a patron has taken out over the course of a few years | 3/6/2013 5:35 AM |
| 7 | We need expired and unexpired patron counts totals. | 2/28/2013 1:06 PM |
| 8 | Count of juvenile accounts Count of patrons by age (or patrons with no birthday listed) | 2/28/2013 6:50 AM |
| 9 | In schools, parent name/phone number/email and student email. | 2/27/2013 10:29 AM |
| 10 | Patrons with overdue | 2/27/2013 8:33 AM |
| 11 | by permission group | 2/27/2013 7:44 AM |

Q5 GENERAL TOTAL CIRCULATION
(Provides the total number of circulations, including renewals, during a specified time period) How do you need this information broken down and displayed? Please rate the following options:

Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|-------------------------|------------------------------------|--|-------------------------------|-------|----------------|
| By circulation modifier | 60.49% 49 | 32.10% 26 | 7.41% 6 | 81 | 1.47 |
| By shelving location | 78.75% 63 | 12.50% 10 | 8.75% 7 | 80 | 1.30 |
| By Dewey hundreds | 40% 32 | 33.75% 27 | 26.25% 21 | 80 | 1.86 |
| By legacy stat cats | 17.57% 13 | 29.73% 22 | 52.70% 39 | 74 | 2.35 |
| By MARC item type | 20.51% 16 | 33.33% 26 | 46.15% 36 | 78 | 2.26 |
| By MARC lang | 6.49% 5 | 22.08% 17 | 71.43% 55 | 77 | 2.65 |

Other (please specify) (12)

| # | Other (please specify) | Date |
|---|---|------------------|
| 1 | Call numbers Any given MARC tag | 3/8/2013 8:20 AM |
| 2 | By Branch | 3/8/2013 7:10 AM |
| 3 | By LC class would be nice. | 3/8/2013 6:49 AM |
| 4 | By LC Call number Highest circulation totals, descending. We need to identify the most frequently checked out titles in order to determine if additional copies should be ordered. Need to be able to qualify this by date range, e.g. circulations over the last 5 years, 10 years, etc. | 3/8/2013 4:58 AM |
| 5 | By organization unit, we are a college with two campuses and each campus is an OU | 3/7/2013 3:26 PM |

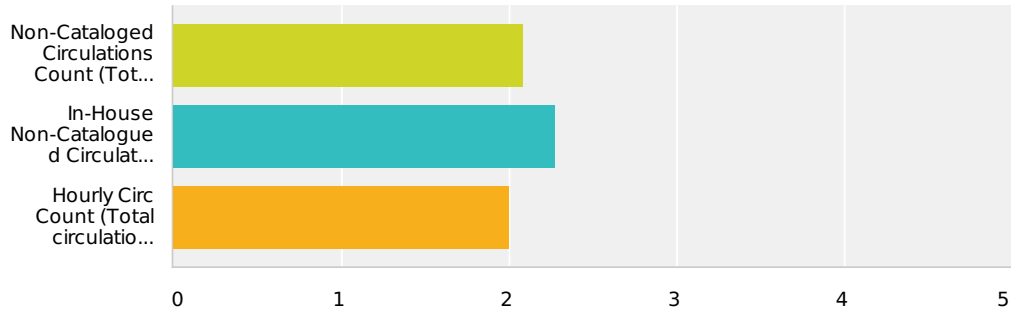
EG New Reports Interface

| # | Other (please specify) | Date |
|----|--|--------------------|
| 6 | Our library consortia has many different libraries with different stat cats. Making reports based on these stat cats is very difficult considering these stat cats are not standard across the board, nor are they the same. Being able to collect information from these stat cats in reports has proved difficult. | 2/28/2013 1:11 PM |
| 7 | As above split by library | 2/28/2013 1:34 AM |
| 8 | What is legacy stat cats? In schools circulation by grade level and/ or by homeroom, etc and or by content area (science, math, etc) | 2/27/2013 10:36 AM |
| 9 | MARC ITEM type is crucial at annual report time. | 2/27/2013 9:05 AM |
| 10 | Limit or break down by LC class letter and aggregate circulation counts for a specific time period | 2/27/2013 8:34 AM |
| 11 | Call numbers other than dewey | 2/27/2013 8:26 AM |
| 12 | have to run circ reports monthly | 2/27/2013 7:47 AM |

Q6 OTHER CIRCULATION TOTALS

There are other type of circulation counts we can provide. Please rate the following options:

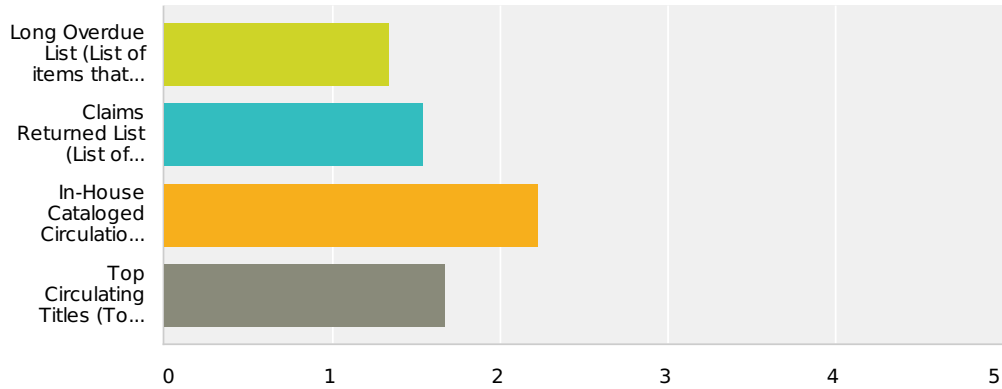
Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|---|------------------------------------|--|-------------------------------|-------|----------------|
| Non-Cataloged Circulations Count (Total circulations of non-cataloged items, listed by non-circ item type, during the specified time period) | 25% 20 | 41.25% 33 | 33.75% 27 | 80 | 2.09 |
| In-House Non-Catalogued Circulation Count (Total in-house circulations of non-cataloged items, listed by non-circ item type, during the specified time period) | 21.52% 17 | 29.11% 23 | 49.37% 39 | 79 | 2.28 |
| Hourly Circ Count (Total circulations listed by hour of day during specified time period) | 24.69% 20 | 50.62% 41 | 24.69% 20 | 81 | 2.00 |

Q7 CIRCULATION-RELATED LISTS

Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|---|------------------------------------|--|-------------------------------|-------|----------------|
| Long Overdue List (List of items that are a specified number of days overdue with patron information) | 71.25% 57 | 23.75% 19 | 5% 4 | 80 | 1.34 |
| Claims Returned List (List of items marked "ClaimsReturned" with patron information) | 55.56% 45 | 34.57% 28 | 9.88% 8 | 81 | 1.54 |
| In-House Cataloged Circulation List (List of items that have circulated in-house during a specified time period) | 24.05% 19 | 29.11% 23 | 46.84% 37 | 79 | 2.23 |
| Top Circulating Titles (Top 20 highest circulating titles broken down by audience and genre) | 41.25% 33 | 50% 40 | 8.75% 7 | 80 | 1.68 |

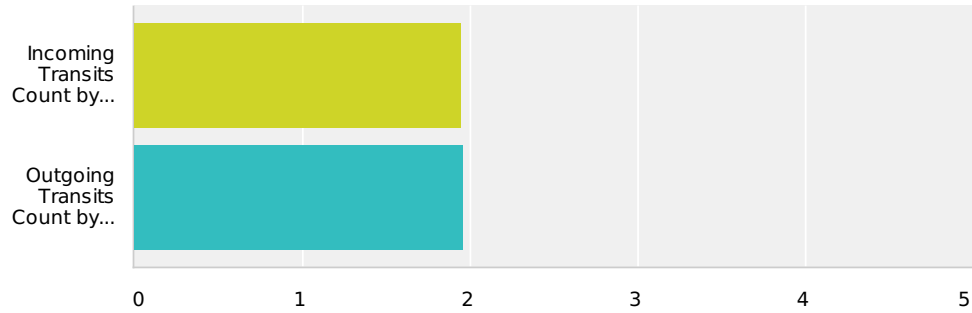
Q8 Any other type of circulation-related information you need to do your job?

Answered: 9 Skipped: 72

| # | Responses | Date |
|---|--|--------------------|
| 1 | I believe the third one above would be "Dusty Titles"? We already have this and the last item, Top Circulating Titles, thanks to the proficiency of one of my supervisors... | 3/8/2013 8:20 AM |
| 2 | Claims Never Checked Out List | 3/8/2013 7:10 AM |
| 3 | * Titles borrowed between Org Units. In other words, we have a collection that floats between our main library and our satellite campus. We need to identify what titles are moving back and forth on a regular basis, to inform us as to whether additional titles should be purchased. | 3/8/2013 4:58 AM |
| 4 | Lost Items, Lost & Paid items | 3/6/2013 7:07 AM |
| 5 | Items that haven't circulated in a given amount of time (ex: 3 years), would be helpful in weeding out materials. | 3/6/2013 5:38 AM |
| 6 | Plain overdue list | 3/4/2013 1:53 PM |
| 7 | Regular overdue list, of course. Recent check-outs for a given patron!!! | 2/28/2013 2:34 PM |
| 8 | Specific patron circulation history during a specific time period | 2/27/2013 10:26 AM |
| 9 | Are there going to be questions about holds? I need a report that will show me how many holds are on a title AND the number of eligible copies to fill that hold. I have not been able to figure out the 2nd part of that report. | 2/27/2013 7:47 AM |

Q9 TRANSIT TOTALS

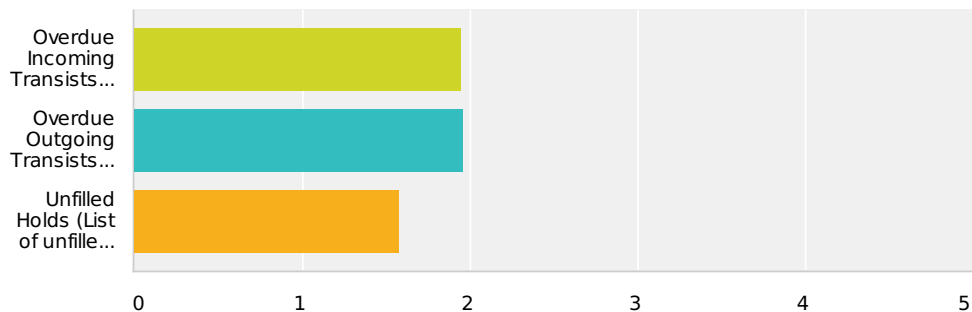
Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|--|------------------------------------|--|-------------------------------|-------|----------------|
| Incoming Transits Count by Facility (Count of incoming transits, listed by facility including branches, during a specified time period) | 35.80% 29 | 33.33% 27 | 30.86% 25 | 81 | 1.95 |
| Outgoing Transits Count by Facility (Count of outgoing transits, listed by facility including branches, during a specified time period) | 34.57% 28 | 34.57% 28 | 30.86% 25 | 81 | 1.96 |

Q10 HOLDS AND TRANSITS LISTS

Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|--|------------------------------------|--|-------------------------------|-------|----------------|
| Overdue Incoming Transists List (List of all items in transit to a facility for longer than a select number of days) | 35% 28 | 35% 28 | 30% 24 | 80 | 1.95 |
| Overdue Outgoing Transists List (List of all items in transit from a facility for longer than a select number of days) | 36.25% 29 | 31.25% 25 | 32.50% 26 | 80 | 1.96 |
| Unfilled Holds (List of unfilled holds by pickup location) | 53.09% 43 | 35.80% 29 | 11.11% 9 | 81 | 1.58 |

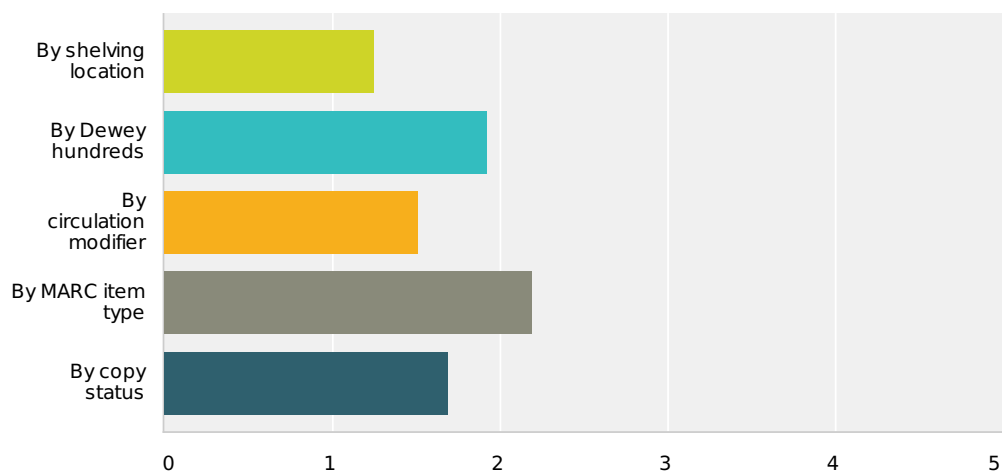
Q11 Any other type of hold or transit information you need to do your job?

Answered: 6 Skipped: 75

| # | Responses | Date |
|---|---|-------------------|
| 1 | Cancelled holds, total number of holds per title, holds on damaged/missing/lost items | 3/7/2013 2:02 PM |
| 2 | Holds not picked up (by location), Holds filled (by supplying location, by pickup location) | 3/1/2013 3:49 PM |
| 3 | I wish reports for holds were easier. The regular unfilled holds report shows patrons with all items that are on the hold shelf. It clutters the list. Transit information of item titles and other bibliographic information would be useful to find out what titles our patrons are requesting from other libraries. I have created a report in the past. however, something easier to use that could give some bib information would be useful for acquisitions. | 2/28/2013 1:14 PM |
| 4 | A reports for unfilled holds for patrons at a particular home library (rather than by pickup location) would be great. It would be useful for collection development to see a report with holds our patrons our patrons have placed on age protected items at other libraries. Also it would be great to be able to run a report listing holds on records with items in a particular status--for instance, any holds on records with in process items at our library, so if we had a processing backlog, we could make sure items with holds got processed first. | 2/28/2013 8:23 AM |
| 5 | Lists of items at various statuses like in processing, trace or missing | 2/28/2013 1:35 AM |
| 6 | I need a number in queue function that gives me a queue number for JUST our regionnot all of NC Cardinal | 2/27/2013 7:49 AM |

Q12 Item Totals (Number of items currently in the collection) For a general item count, how do you need this information displayed and broken down? Please rate the following possibilities:

Answered: 81 Skipped: 0



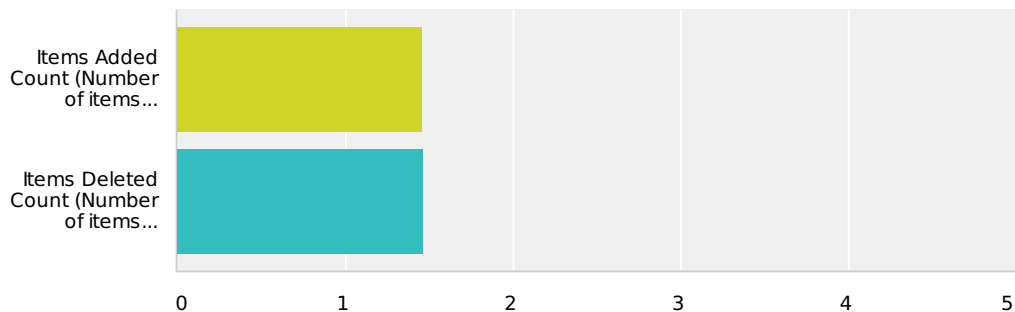
| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|-------------------------|------------------------------------|--|-------------------------------|-------|----------------|
| By shelving location | 78.75% 63 | 17.50% 14 | 3.75% 3 | 80 | 1.25 |
| By Dewey hundreds | 34.18% 27 | 39.24% 31 | 26.58% 21 | 79 | 1.92 |
| By circulation modifier | 61.25% 49 | 26.25% 21 | 12.50% 10 | 80 | 1.51 |
| By MARC item type | 21.92% 16 | 36.99% 27 | 41.10% 30 | 73 | 2.19 |
| By copy status | 47.44% 37 | 35.90% 28 | 16.67% 13 | 78 | 1.69 |

Other (please specify) (7)

| # | Other (please specify) | Date |
|---|--|-------------------|
| 1 | by call number | 3/8/2013 8:26 AM |
| 2 | By LC class would be nice. | 3/8/2013 6:52 AM |
| 3 | By Stat Cat | 3/8/2013 6:39 AM |
| 4 | By LC call number ranges | 3/8/2013 5:00 AM |
| 5 | By organization unit, we are a college with two campuses and each campus is an OU | 3/7/2013 3:27 PM |
| 6 | Number of volumes versus number of titles (world book encyclopedia is one title but xx volumes). | 3/1/2013 8:19 AM |
| 7 | Not a Dewey library-need LC by LC letters (really need this one!) | 2/27/2013 8:36 AM |

Q13 Other Possible Item Totals

Answered: 81 Skipped: 0



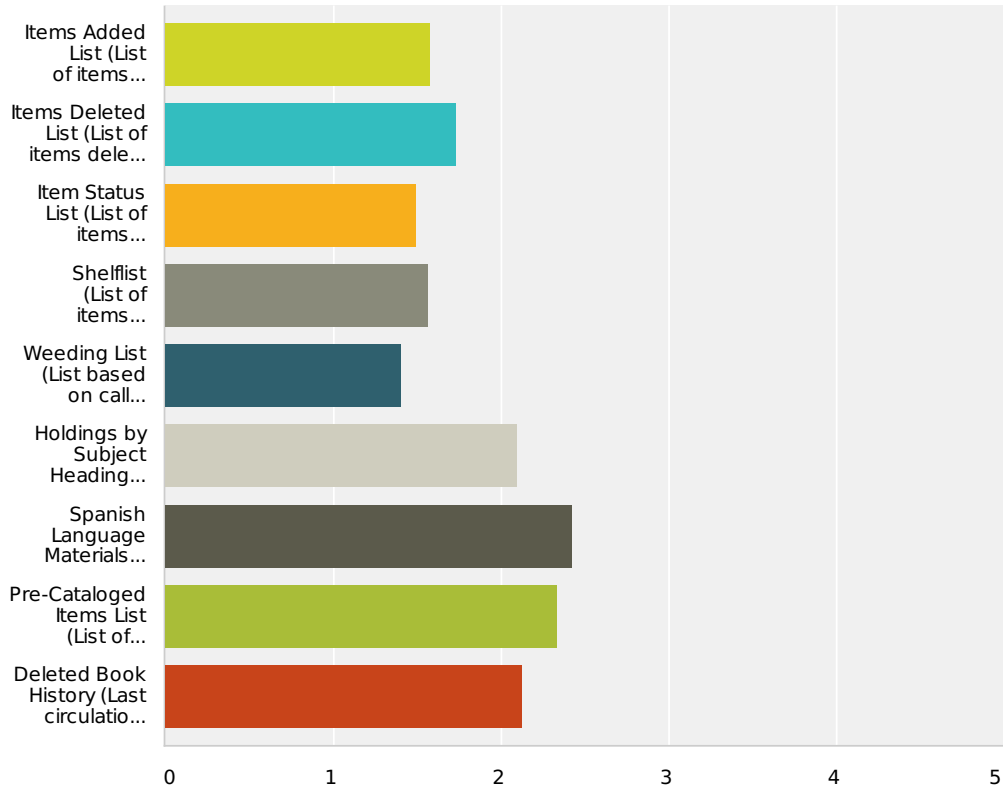
| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|---|------------------------------------|--|-------------------------------|-------|----------------|
| Items Added Count (Number of items added to catalog during a specified time period) | 60.49% 49 | 33.33% 27 | 6.17% 5 | 81 | 1.46 |
| Items Deleted Count (Number of items deleted to catalog during a specified time period) | 58.75% 47 | 36.25% 29 | 5% 4 | 80 | 1.46 |

Other (please specify) (1)

| # | Other (please specify) | Date |
|---|--|------------------|
| 1 | Items added and deleted by shelving location and MARC item type. | 3/7/2013 5:58 PM |

Q14 Item Lists

Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|---|------------------------------------|--|-------------------------------|-------|----------------|
| Items Added List (List of items added to catalog during a specified time period) | 49.38% 40 | 43.21% 35 | 7.41% 6 | 81 | 1.58 |
| Items Deleted List (List of items deleted from catalog during a specified time period) | 39.24% 31 | 48.10% 38 | 12.66% 10 | 79 | 1.73 |
| Item Status List (List of items currently in the collection with a specific copy status) | 59.26% 48 | 32.10% 26 | 8.64% 7 | 81 | 1.49 |
| Shelflist (List of items currently within a specified shelving location or call number range) | 51.85% 42 | 39.51% 32 | 8.64% 7 | 81 | 1.57 |

| | | | | | |
|--------------|--------|--------|-------|--|--|
| Weeding List | 60.49% | 38.27% | 1.23% | | |
|--------------|--------|--------|-------|--|--|

EG New Reports Interface

| | | | | | |
|--|---------------------|---------------------|---------------------|----|------|
| weeding List (List based on call number range, publication year, and number of circs) | 66.45% 49 | 38.27% 31 | 11.25% 1 | 81 | 1.41 |
| Holdings by Subject Heading Keyword (List of items with a specified keyword in the subject heading) | 19.75% 16 | 50.62% 41 | 29.63% 24 | 81 | 2.10 |
| Spanish Language Materials List (List of Spanish- language items) | 12.50% 10 | 32.50% 26 | 55.00% 44 | 80 | 2.42 |
| Pre-Cataloged Items List (List of pre-cataloged items not currently checked out) | 12.35% 10 | 41.98% 34 | 45.68% 37 | 81 | 2.33 |
| Deleted Book History (Last circulation and other item information for a specific barcode that has been deleted from the system) | 17.50% 14 | 52.50% 42 | 30% 24 | 80 | 2.13 |

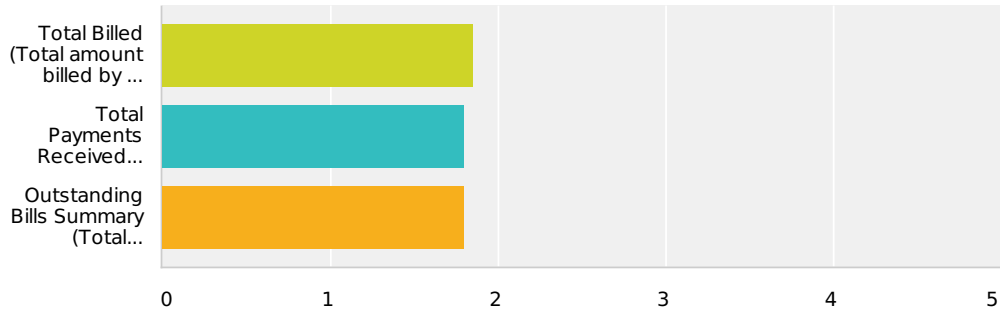
Q15 Any other type of item-related information you need to do your job?

Answered: 7 Skipped: 74

| # | Responses | Date |
|---|--|--------------------|
| 1 | Other foreign language lists...French, Panjabi, First Nations Languages. | 3/4/2013 9:05 AM |
| 2 | I wish there was a built in inventory function. Creating item shelf reports can be tedious and time consuming. We need a total item count and count of volumes for our state report. Circulation of items would be helpful in weeding as well. | 2/28/2013 1:17 PM |
| 3 | It would be fabulous if we could easily create reports based on MARC record information, like subject headings, fixed field codes, etc. It would be extremely helpful for reference and also catalog maintenance. | 2/28/2013 8:27 AM |
| 4 | We would like reports on more languages than just English and Spanish. (Dutch, German, Russian etc.) Maybe a report linked to MARC field 041 for languages, is possible. | 2/27/2013 11:32 PM |
| 5 | Within a shelf location or Dewey number, by copyright date or date ranges. Schools need to show reasons for up-dating a section. | 2/27/2013 10:41 AM |
| 6 | Weeding List should have the option to break down # of circs by a specific year. A copy of Harry Potter and the Sorcerer's Stone may have 1,300 circs total but none in the past 3 years. | 2/27/2013 8:30 AM |
| 7 | Collection totals by Shelving location | 2/27/2013 7:51 AM |

Q16 BILL & PAYMENT TOTALS

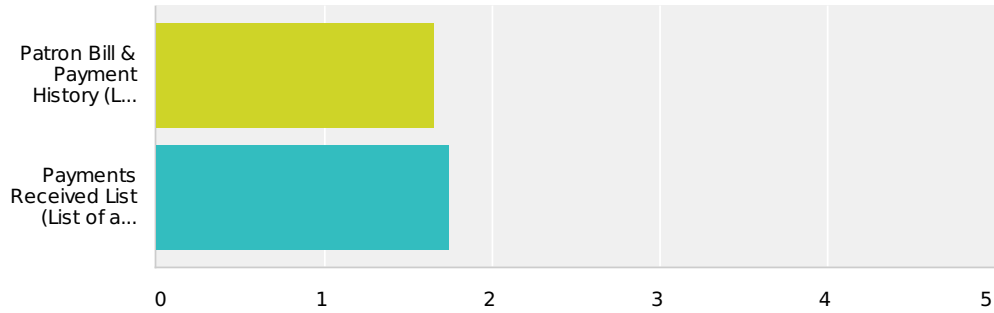
Answered: 81 Skipped: 0



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|---|------------------------------------|--|-------------------------------|-------|----------------|
| Total Billed (Total amount billed by the library during a specified period of time) | 36.25% 29 | 42.50% 34 | 21.25% 17 | 80 | 1.85 |
| Total Payments Received (Total amount paid to the library during a specified period of time) | 38.75% 31 | 42.50% 34 | 18.75% 15 | 80 | 1.80 |
| Outstanding Bills Summary (Total outstanding bills from a specified period of time) | 35% 28 | 50% 40 | 15% 12 | 80 | 1.80 |

Q17 BILL & PAYMENT LISTS

Answered: 79 Skipped: 2



| | I regularly need this to do my job | I occasionally could use this for my job | I do not need this for my job | Total | Average Rating |
|--|------------------------------------|--|-------------------------------|-------|----------------|
| Patron Bill & Payment History (List of bill and payment history for a specific patron, including related circulation information) | 46.84% 37 | 40.51% 32 | 12.66% 10 | 79 | 1.66 |
| Payments Received List (List of all payments received during a specified time period, including patron and staff workstation information) | 42.31% 33 | 41.03% 32 | 16.67% 13 | 78 | 1.74 |

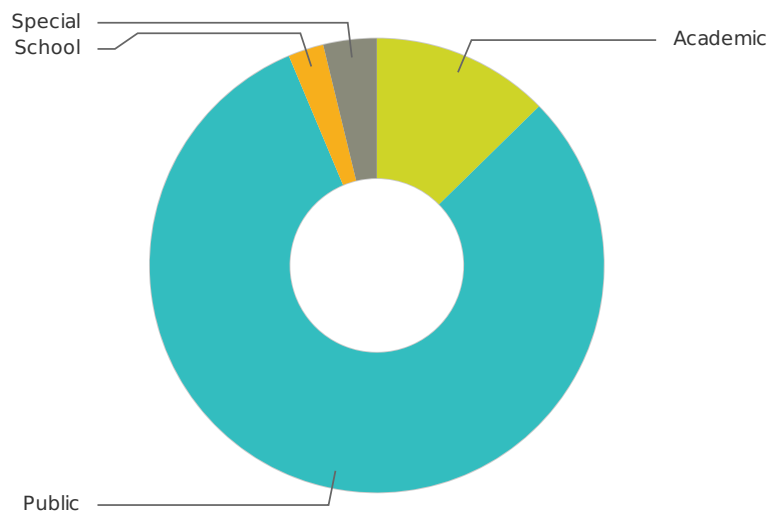
Q18 Any other type of billing or payment information you need to do your job?

Answered: 9 Skipped: 72

| # | Responses | Date |
|---|---|--------------------|
| 1 | Payments Received from each SIP unit | 3/8/2013 7:12 AM |
| 2 | I would like to be able to filter bills owed by patron type/group and active status. | 3/6/2013 10:46 AM |
| 3 | How new the patron account is when it has billed items. % of circ mod that is billed/lost - you can see which materials/collection are high loss or theft | 3/4/2013 9:06 AM |
| 4 | Unpaid bills by patron, including titles of lost items, if applicable. Filter by time period. Amounts paid by patron, including titles of lost items, if applicable. Filter by time period. | 3/4/2013 8:53 AM |
| 5 | Detailed daily cash drawer report that shows each transaction and the staff person doing the transactions. | 2/28/2013 3:20 PM |
| 6 | Daily payment details for all transactions (who paid and what was the total they paid is enough detail). This is for when the receipt book doesn't match the computer. | 2/28/2013 2:37 PM |
| 7 | Total amount paid to the library during a specified period of time by billing types | 2/27/2013 10:31 AM |
| 8 | Patrons who owe a total of more than "x" amount. filtered by location and time. Would need grant total of all fines / fees owed and breakdown by type of bill. | 2/27/2013 7:59 AM |
| 9 | The first one is available on the patron record | 2/27/2013 7:52 AM |

Q19 Your type of library:

Answered: 79 Skipped: 2

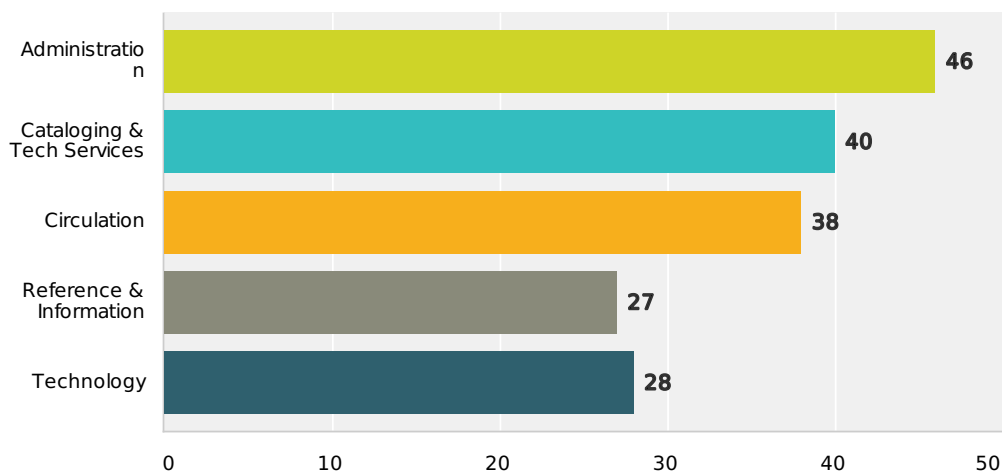


| Answer Choices | Responses |
|------------------------------|------------------|
| Academic | 12.66% 10 |
| Public | 81.01% 64 |
| School | 2.53% 2 |
| Special | 3.80% 3 |
| Total | 79 |
| Other (please specify) (4) | |

| # | Other (please specify) | Date |
|---|------------------------|-------------------|
| 1 | CWMARS network staff | 3/8/2013 8:29 AM |
| 2 | Consortium | 3/7/2013 2:01 PM |
| 3 | Town of 16,000 in CT | 3/6/2013 12:06 PM |
| 4 | Service Provider | 3/1/2013 3:51 PM |

Q20 Your library service area(s):

Answered: 80 Skipped: 1

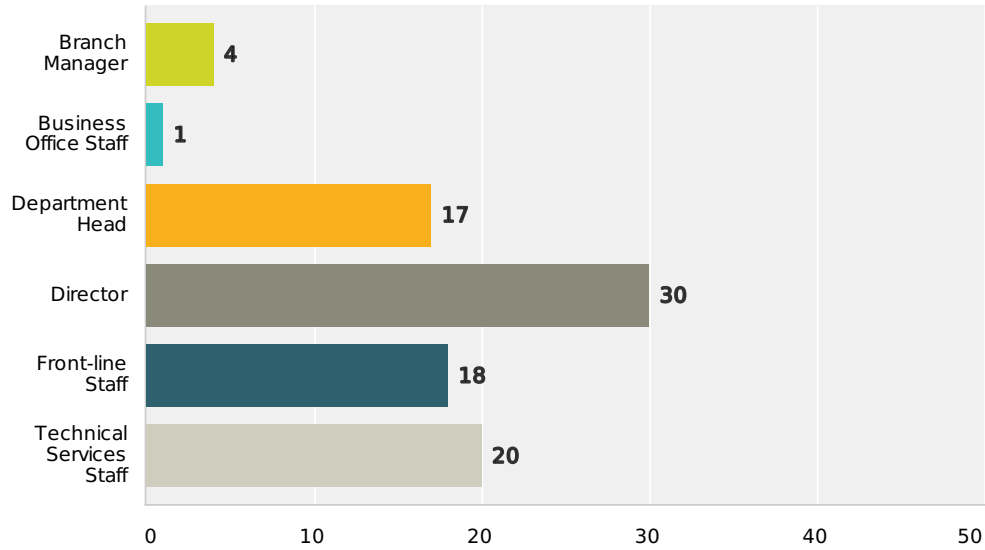


| Answer Choices | Responses |
|---------------------------------------|-----------|
| Administration | 57.50% 46 |
| Cataloging & Tech Services | 50% 40 |
| Circulation | 47.50% 38 |
| Reference & Information | 33.75% 27 |
| Technology | 35% 28 |
| Total Respondents: 80 | |
| Other (please specify) (5) | |

| # | Other (please specify) | Date |
|---|--|--------------------|
| 1 | library consortium | 3/8/2013 8:29 AM |
| 2 | Collection development | 3/8/2013 5:00 AM |
| 3 | Small rural library serving less than 1000 residents - two employees | 3/7/2013 7:55 AM |
| 4 | Yes, I do all of those things :) I catalog, do reference & circ, and supervise all three groups (we're a small library), as well as serving as local tech support. | 3/6/2013 10:47 AM |
| 5 | Teacher of Information literacy | 2/27/2013 10:43 AM |

Q21 Your position within the library:

Answered: 74 Skipped: 7

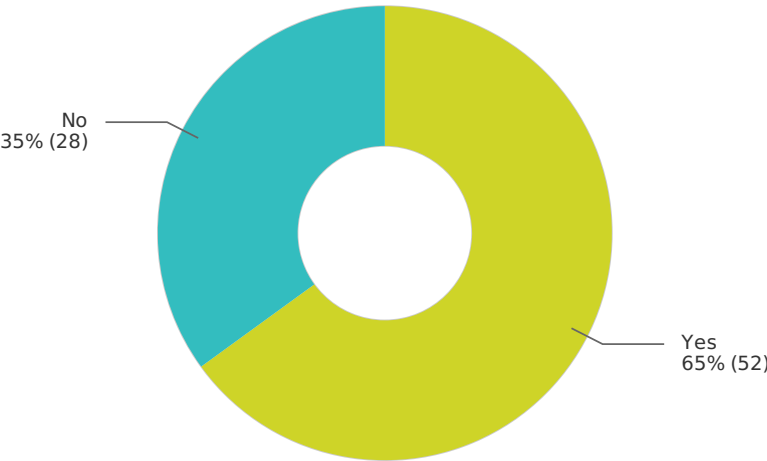


| Answer Choices | Responses |
|---------------------------------|------------------|
| Branch Manager | 5.41% 4 |
| Business Office Staff | 1.35% 1 |
| Department Head | 22.97% 17 |
| Director | 40.54% 30 |
| Front-line Staff | 24.32% 18 |
| Technical Services Staff | 27.03% 20 |
| Total Respondents: 74 | |
| Other (please specify) (9) | |

| # | Other (please specify) | Date |
|---|--|--------------------|
| 1 | System administrator | 3/7/2013 3:28 PM |
| 2 | circ supervisor | 3/6/2013 8:09 AM |
| 3 | Media Specialist | 3/6/2013 5:42 AM |
| 4 | Support and Training | 3/1/2013 3:51 PM |
| 5 | Librarian and System application monitor | 2/27/2013 11:34 PM |
| 6 | School library media specialist for 4 buildings, with 2 support staff. | 2/27/2013 10:43 AM |
| 7 | Assistant Supervisor | 2/27/2013 9:27 AM |
| 8 | Collection Management | 2/27/2013 8:44 AM |
| 9 | Librarian | 2/27/2013 7:18 AM |

Q22 Are you responsible for preparing and/or presenting information to library boards, funding agencies, or the media?

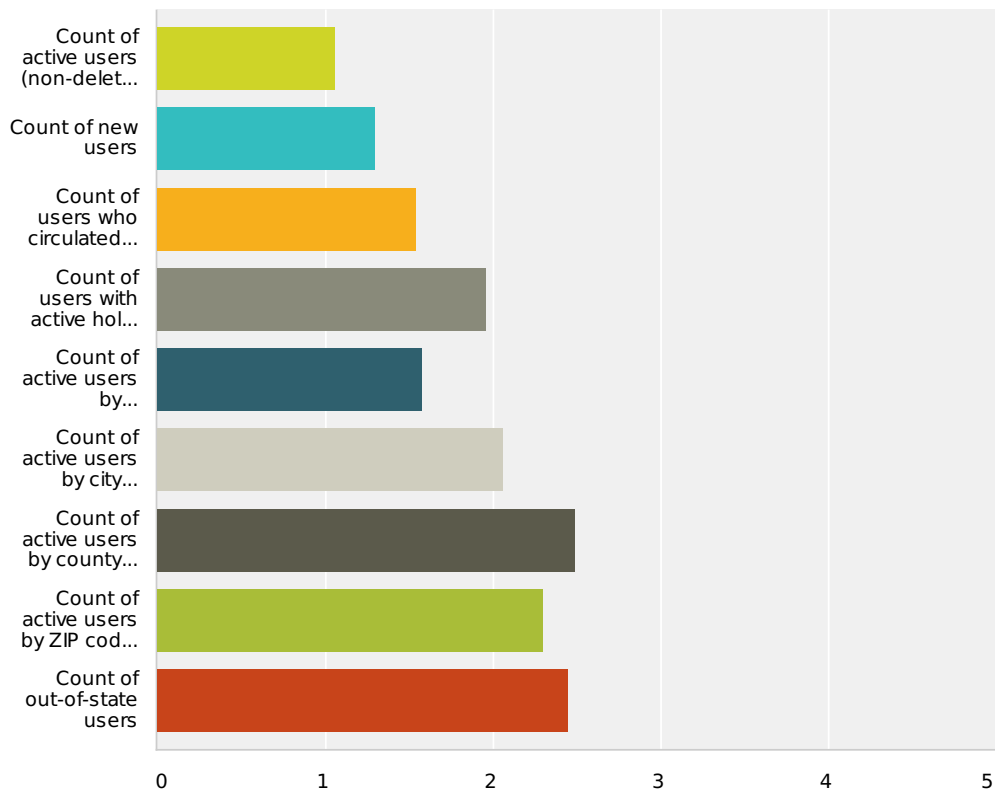
Answered: 80 Skipped: 1



| Answer Choices | Responses | |
|----------------|-----------|----|
| Yes | 65% | 52 |
| No | 35% | 28 |
| Total | | 80 |

Q23 PATRONS

Answered: 50 Skipped: 31



| | Essential for Snapshot | Could be Useful for Snapshot | Unnecessary for Snapshot | Total | Average Rating |
|--|------------------------|------------------------------|--------------------------|-------|----------------|
| Count of active users (non-deleted, non-expired) | 94% 47 | 6% 3 | 0% 0 | 50 | 1.06 |
| Count of new users | 70% 35 | 30% 15 | 0% 0 | 50 | 1.30 |
| Count of users who circulated items | 56.00% 28 | 34% 17 | 10% 5 | 50 | 1.54 |
| Count of users with active hold requests | 22.45% 11 | 59.18% 29 | 18.37% 9 | 49 | 1.96 |
| Count of active users by juvenile/adult [creates a sub-list of totals] | 54% 27 | 34% 17 | 12% 6 | 50 | 1.58 |
| Count of active users by city [creates a sub-list of totals] | 24.49% 12 | 44.90% 22 | 30.61% 15 | 49 | 2.06 |
| Count of active users by county [creates a sub-list of totals] | 10.20% 5 | 30.61% 15 | 59.18% 29 | 49 | 2.49 |

EG New Reports Interface

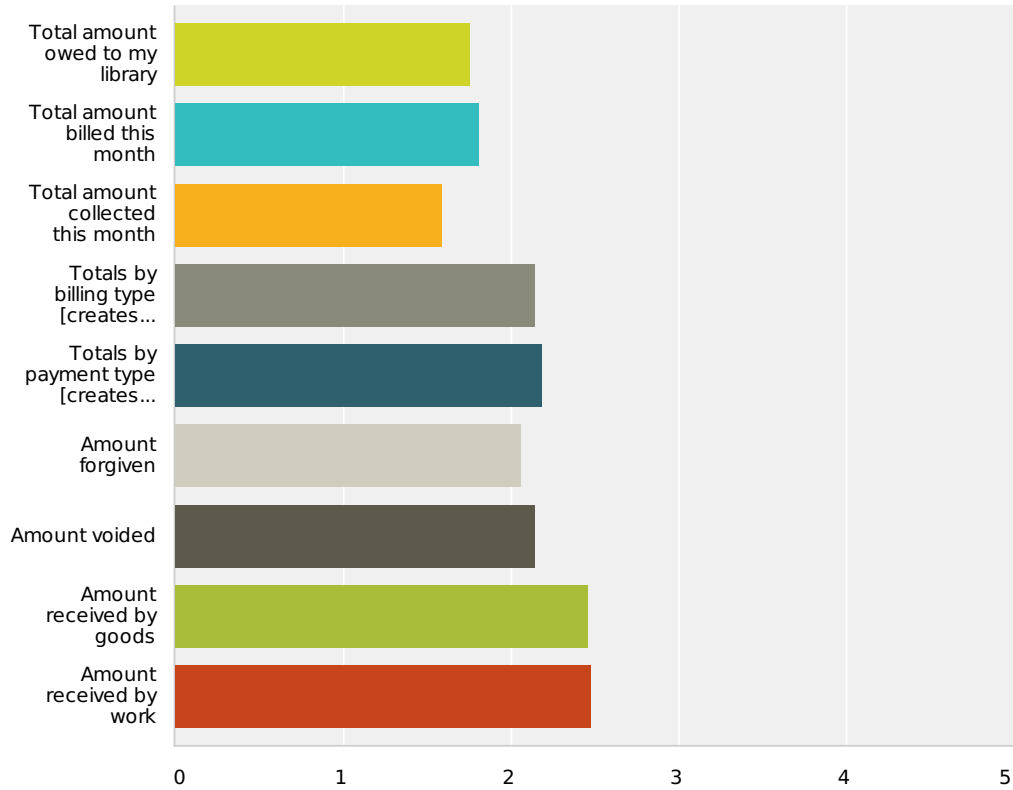
| | | | | | |
|---|--------------------|---------------------|---------------------|----|------|
| Count of active users by ZIP code [creates a sub-list of totals] | 18% 9 | 34% 17 | 48% 24 | 50 | 2.30 |
| Count of out-of-state users | 12.24% 6 | 30.61% 15 | 57.14% 28 | 49 | 2.45 |

Other (please specify) (4)

| # | Other (please specify) | Date |
|---|--|--------------------|
| 1 | Count of users by municipality Count of out-of-area users (non-residents) | 2/28/2013 11:28 AM |
| 2 | Users by grade levels | 2/27/2013 11:04 AM |
| 3 | Count by assigned patron category | 2/27/2013 8:39 AM |
| 4 | Count of Users that have used their card within ...say the last 12 months. | 2/27/2013 7:56 AM |

Q24 BILLS

Answered: 49 Skipped: 32



| | Essential for Snapshot | Could be Useful for Snapshot | Unnecessary for Snapshot | Total | Average Rating |
|---|------------------------|------------------------------|--------------------------|-------|----------------|
| Total amount owed to my library | 42.86% 21 | 38.78% 19 | 18.37% 9 | 49 | 1.76 |
| Total amount billed this month | 37.50% 18 | 43.75% 21 | 18.75% 9 | 48 | 1.81 |
| Total amount collected this month | 53.06% 26 | 34.69% 17 | 12.24% 6 | 49 | 1.59 |
| Totals by billing type [creates sub-list of totals] | 18.75% 9 | 47.92% 23 | 33.33% 16 | 48 | 2.15 |
| Totals by payment type [creates sub-list of totals] | 12.50% 6 | 56.25% 27 | 31.25% 15 | 48 | 2.19 |
| Amount forgiven | 22.92% 11 | 47.92% 23 | 29.17% 14 | 48 | 2.06 |
| Amount voided | 20.83% 10 | 43.75% 21 | 35.42% 17 | 48 | 2.15 |
| Amount received by goods | 6.25% 3 | 41.67% 20 | 52.08% 25 | 48 | 2.46 |
| Amount received by work | 8.33% 4 | 35.42% 17 | 56.25% 27 | 48 | 2.48 |

Other (please specify) (1)

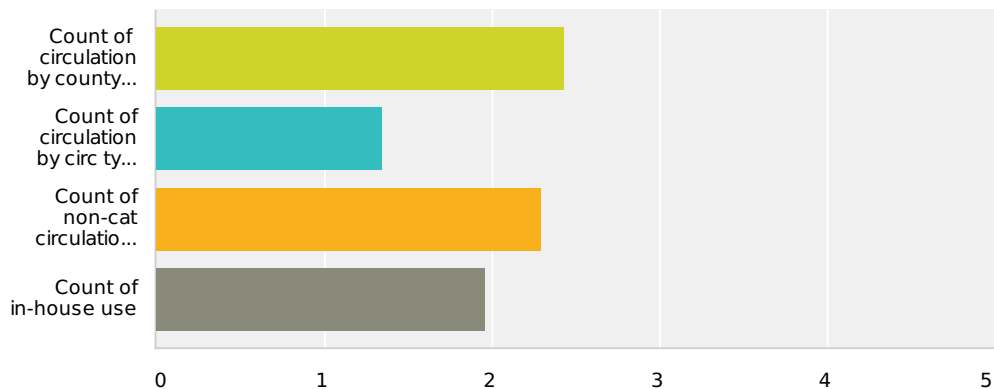
| # | Other (please specify) | Date |
|---|------------------------|------|
|---|------------------------|------|

EG New Reports Interface

| # | Other (please specify) | Date |
|---|--|-------------------|
| 1 | grocery is not a particularly helpful billing type | 2/27/2013 7:56 AM |

Q25 CIRCULATION

Answered: 49 Skipped: 32



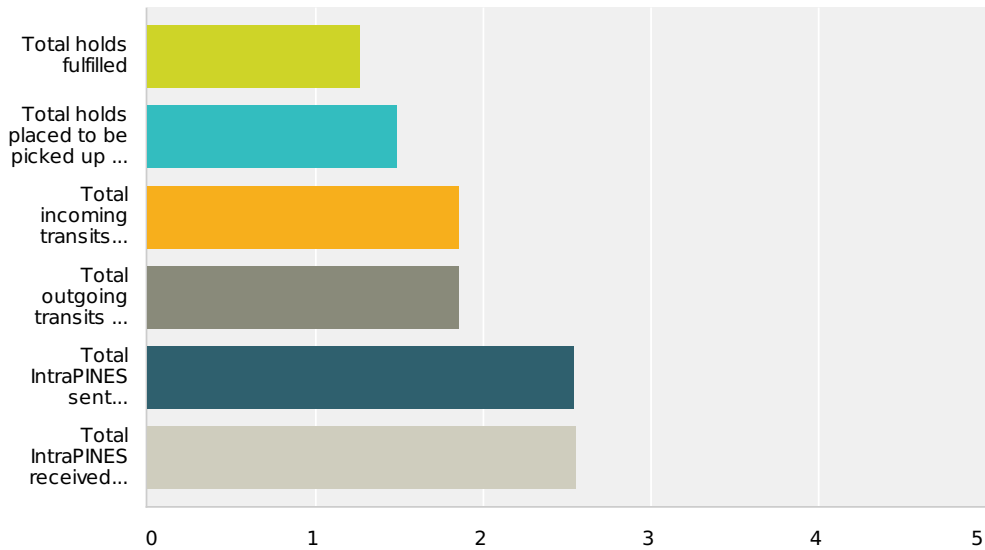
| | Essential for Snapshot | Could be Useful for Snapshot | Unnecessary for Snapshot | Total | Average Rating |
|---|------------------------|------------------------------|--------------------------|-------|----------------|
| Count of circulation by county [creates a sub-list of totals] | 12.24% 6 | 32.65% 16 | 55.10% 27 | 49 | 2.43 |
| Count of circulation by circ type [creates a sub-list of totals] | 69.39% 34 | 26.53% 13 | 4.08% 2 | 49 | 1.35 |
| Count of non-cat circulation by type [creates a sub-list of totals] | 18.75% 9 | 33.33% 16 | 47.92% 23 | 48 | 2.29 |
| Count of in-house use | 39.58% 19 | 25% 12 | 35.42% 17 | 48 | 1.96 |

Other (please specify) (3)

| # | Other (please specify) | Date |
|---|--|--------------------|
| 1 | circulation by circ type? (is that circ modifier?) | 3/8/2013 8:42 AM |
| 2 | Count of circulation by shelving location. | 2/28/2013 2:49 PM |
| 3 | Circulation by grade level | 2/27/2013 11:04 AM |

Q26 HOLDS & TRANSITS

Answered: 49 Skipped: 32



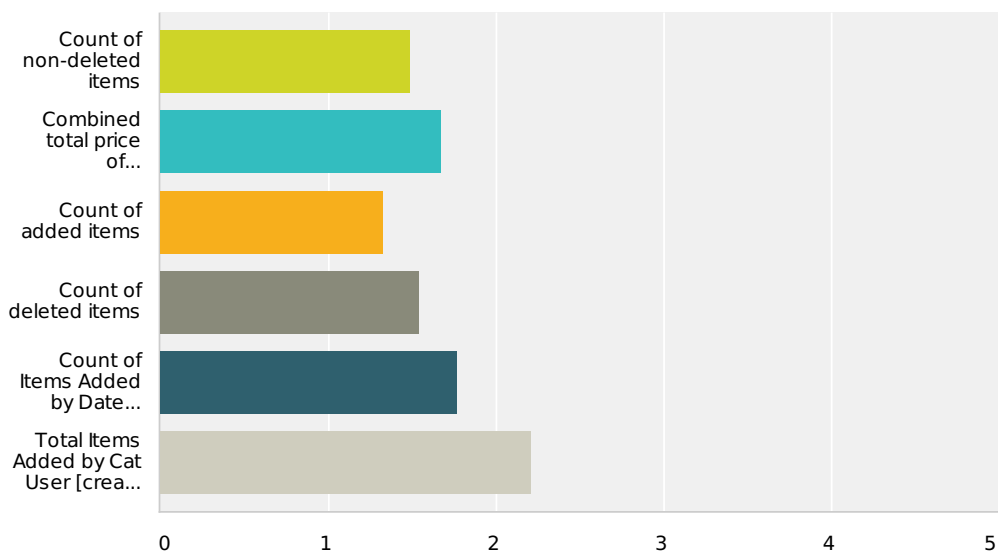
| | Essential for Snapshot | Could be Useful for Snapshot | Unnecessary for Snapshot | Total | Average Rating |
|--|------------------------|------------------------------|--------------------------|-------|----------------|
| Total holds fulfilled | 75.51% 37 | 22.45% 11 | 2.04% 1 | 49 | 1.27 |
| Total holds placed to be picked up at my library | 59.18% 29 | 32.65% 16 | 8.16% 4 | 49 | 1.49 |
| Total incoming transits (includes transits within library system) | 40.82% 20 | 32.65% 16 | 26.53% 13 | 49 | 1.86 |
| Total outgoing transits (includes transits within library system) | 42.86% 21 | 28.57% 14 | 28.57% 14 | 49 | 1.86 |
| Total IntraPINES sent (excludes branches) | 14.29% 6 | 16.67% 7 | 69.05% 29 | 42 | 2.55 |
| Total IntraPINES received (excludes branches) | 13.95% 6 | 16.28% 7 | 69.77% 30 | 43 | 2.56 |

Other (please specify) (2)

| # | Other (please specify) | Date |
|---|---|-------------------|
| 1 | In CT IntraPINES is not something we utilize | 3/7/2013 7:59 AM |
| 2 | Total sent/received within a given system (Evergreen for us Indiana Libraries as opposed to Intrapines) would b | 2/27/2013 9:24 AM |

Q27 Items

Answered: 49 Skipped: 32



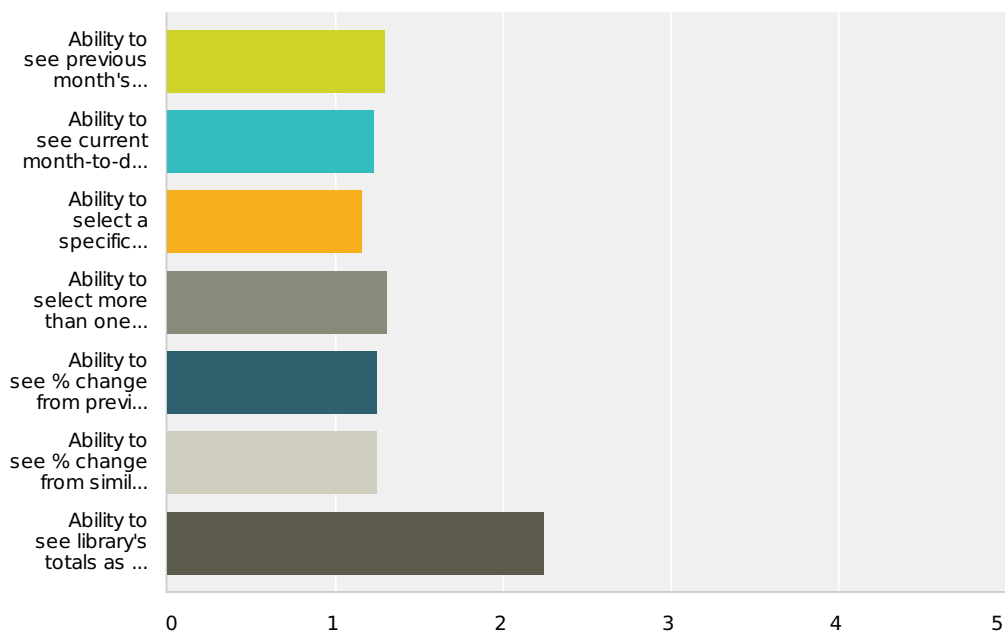
| | Essential for Snapshot | Could be Useful for Snapshot | Unnecessary for Snapshot | Total | Average Rating |
|---|------------------------|------------------------------|--------------------------|-------|----------------|
| Count of non-deleted items | 65.31% 32 | 20.41% 10 | 14.29% 7 | 49 | 1.49 |
| Combined total price of non-deleted items (Value of collection) | 48.98% 24 | 34.69% 17 | 16.33% 8 | 49 | 1.67 |
| Count of added items | 69.39% 34 | 28.57% 14 | 2.04% 1 | 49 | 1.33 |
| Count of deleted items | 54.17% 26 | 37.50% 18 | 8.33% 4 | 48 | 1.54 |
| Count of Items Added by Date [creates a sub-list of totals] | 45.83% 22 | 31.25% 15 | 22.92% 11 | 48 | 1.77 |
| Total Items Added by Cat User [creates a sub-list of totals] | 20.83% 10 | 37.50% 18 | 41.67% 20 | 48 | 2.21 |

Other (please specify) (2)

| # | Other (please specify) | Date |
|---|--|--------------------|
| 1 | Total items added by item type Total items added by branch/library | 3/8/2013 8:42 AM |
| 2 | Items by copyright date or range | 2/27/2013 11:04 AM |

Q28 EXECUTIVE SNAPSHOT FEATURES Please rate the following the features:

Answered: 49 Skipped: 32



| | Essential for Snapshot | Could be Useful for Snapshot | Unnecessary for Snapshot | Total | Average Rating |
|---|------------------------|------------------------------|--------------------------|-------|----------------|
| Ability to see previous month's totals | 72.34% 34 | 25.53% 12 | 2.13% 1 | 47 | 1.30 |
| Ability to see current month-to-date totals | 79.17% 38 | 18.75% 9 | 2.08% 1 | 48 | 1.23 |
| Ability to select a specific month | 83.67% 41 | 16.33% 8 | 0% 0 | 49 | 1.16 |
| Ability to select more than one month | 70.83% 34 | 27.08% 13 | 2.08% 1 | 48 | 1.31 |
| Ability to see % change from previous similar time period | 75% 36 | 25% 12 | 0% 0 | 48 | 1.25 |
| Ability to see % change from similar time period last year | 77.08% 37 | 20.83% 10 | 2.08% 1 | 48 | 1.25 |
| Ability to see library's totals as a percentage of PINES totals | 24.44% 11 | 26.67% 12 | 48.89% 22 | 45 | 2.24 |

Other (please specify) (1)

| # | Other (please specify) | Date |
|---|---------------------------------|--------------------|
| 1 | Totals by month and grade level | 2/27/2013 11:04 AM |

Q29 Additional suggestions for the executive snapshot:

Answered: 3 Skipped: 78

| # | Responses | Date |
|---|---|--------------------|
| 1 | This survey is so blatantly American that I wonder why it was sent to out of the US users | 2/28/2013 11:28 AM |
| 2 | Room for the obvious: name of library, director or staff, mission/vision statement. | 2/27/2013 11:04 AM |
| 3 | # of out of library district, library users | 2/27/2013 9:24 AM |

Pages 35-38 have been deleted from this public document since they included personal contact information of respondents.