

There may be (3) copies of title available at Emily's library, but only (1) copy will be targeted. That's the only copy that can be filled for (5) days.

This is a Title-level hold that is stalled on this one copy.

CEILINGS

SOFT – Holds only placed within your library, unless title is lost

HARD – Regardless of home location, no hold can be placed

POLICY DECISION:

Have different regions set Ceilings properties in order to protect holdings?

Note: not necessary, if the stalling feature is used correctly – applied to regional areas. EAA