

Discussion/Action Items

February 2008

1. Hold Expiration plus Recommended Schema

"I don't know what the default expiration dates should be, but adding that option for a customer would be a great thing to help them self-manage. At the least the system could say that this hold will expire in one year (or six months or whatever). At the most, the customer could determine the expiration date his/herself at the time of placing it."

Subcommittee Recommendation:

8 Yes

0 No

Most suggested 6 months some suggested 9 months due to courier concerns.
"6 months with option for staff or patron to make it an earlier or later date."

2. Proposal of 2 New Circulation Modifiers

"The creation of these "NEW" Item Types will allow us to offer our patrons the ability to renew their video materials 2 times while retaining the billing structure of \$.50 per day fine. Benefits of this item type include expanding patron ability to renew items on-line and provide extended viewing periods for multi-disc materials such as "Season One" television programs. Such an option is not available with current PINES circulation and renewal periods."

Suggestions to call them were VIDEO-MID and DVD-MID. They would have a loan period of 7 days, 2 renewals, and \$50 overdue fines.

Currently we have 2 Circulation Modifiers for videos and DVD's. We have the Circulation Modifier of VIDEO and DVD which allows for a 7 day loan period, no renewals, and \$.50 overdue fines. We also have VIDEO-LONG and DVD-LONG which allows for a 14 day loan period, 2 renewals, and \$.10 overdue fines.

Subcommittee Recommendation:

4 Yes

0 No

3. Blocking Holds

We have a request from a PINES library to have Evergreen set to block patrons from being able to place holds if they are blocked from being able to check out items. This would mean that the system would automatically block a patron from placing a hold if they have 10 or more items overdue or owe \$10.00 or more in bills. The library requesting this policy change notes that holds are rarely picked up because the patron never gets around to paying their fine.

Subcommittee Recommendation:

18 Yes

0 No

“I vote yes and I like the idea of the message popping up to let them know why.”

“I can see the holds block on the patron with \$10.00 in fines as their status is now BLOCKED, but I don't like the idea of restricting holds privileges in the case of a patron having 10 items one day late.”

“...ten items, even one day overdue, is too much. Also, if they are savvy enough to be doing their own holds, then they are savvy enough to have the renewed the items”